



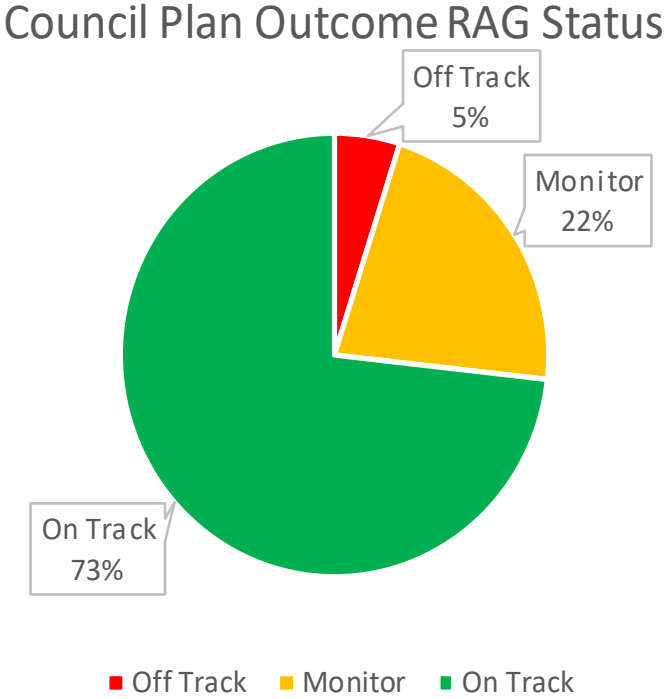
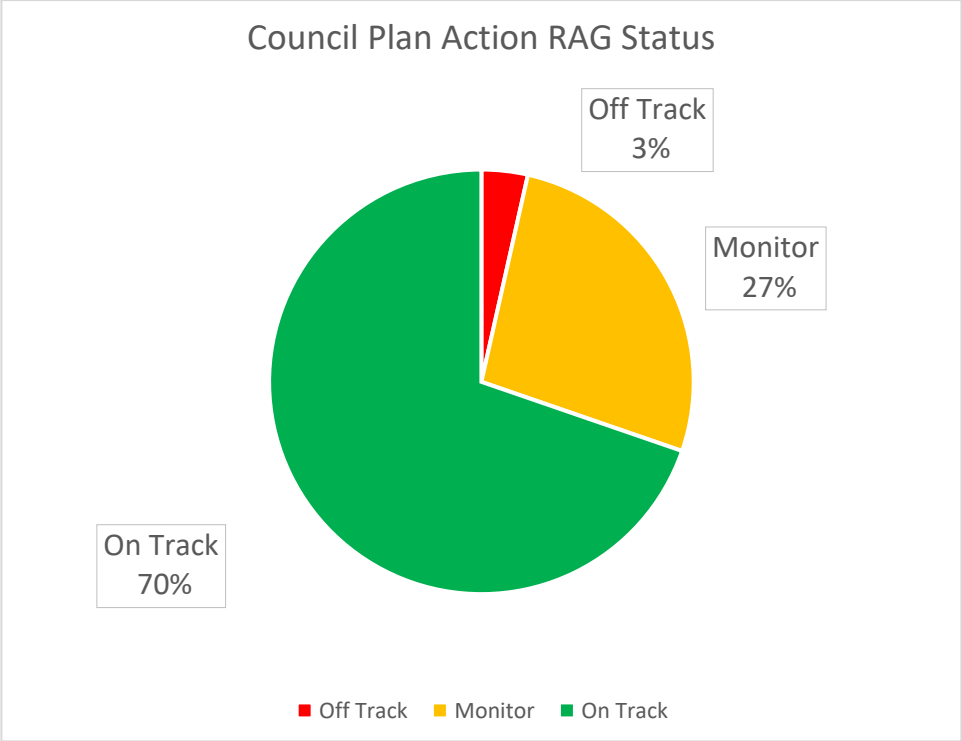
Council Plan Mid-Year Report 2021/22



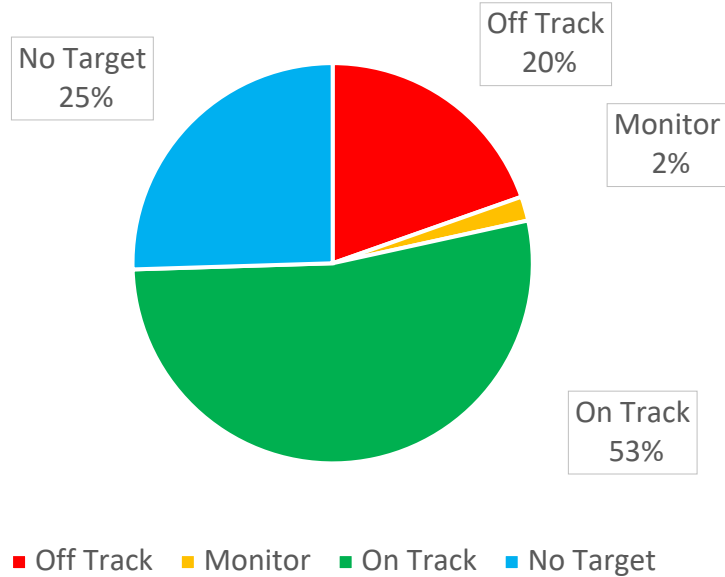
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Analysis



Council Plan Performance Measures



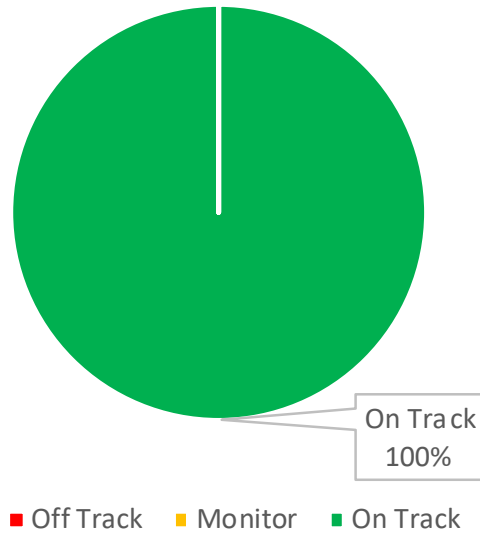
Measures Off Track

Area	Title	
Child Poverty	Number of libraries open	▲
Child Poverty	Percentage of secondary school offering the free breakfast to those eligible year 7 pupils	▲
Digital Poverty	People can access information digitally to retain their digital skills	▲
Private Rented Sector	Number of inspections of HMOs	▲
Social Housing	Number of Council Homes under construction	▲
Circular Economy	Percentage of waste reused, recycled or composted	▲
Reducing Worklessness	Number of individuals entering employment, learning or volunteering	▲
Reducing Worklessness	Number of individuals receiving support	▲
Transport and Digital Infrastructure	Number of bus quality partnerships on the core network	▲
Transport and Digital Infrastructure	Number of schemes delivered through the Welsh Government Active Travel Fund	▲

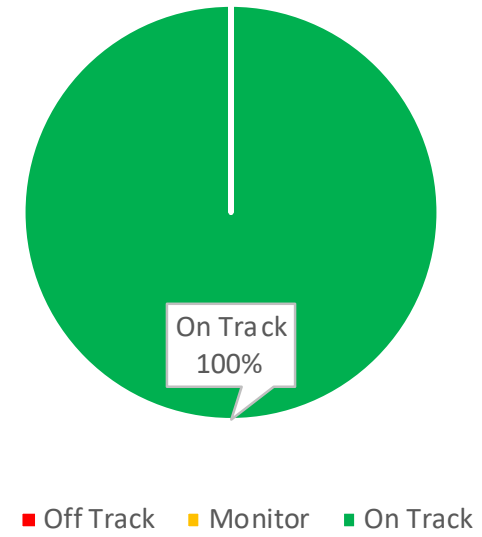
Poverty

Poverty Overall Performance

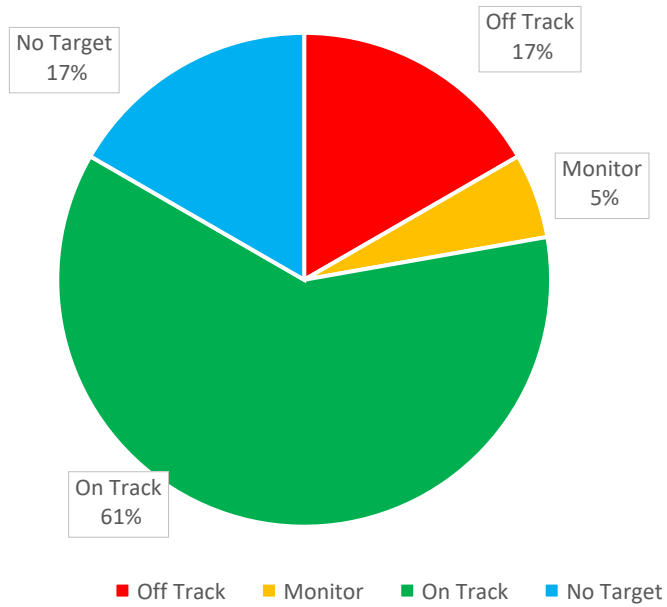
Poverty Action RAG Status



Poverty Outcome RAG Status



Poverty Performance Measures



Measures Off Track

Area	Title	
Child Poverty	Number of libraries open	▲
Child Poverty	Percentage of secondary school offering the free breakfast to those eligible year 7 pupils	▲
Digital Poverty	People can access information digitally to retain their digital skills	▲

Income Poverty Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Continuing to offer our community hub (Contact Centres) approach giving access to a range of programmes, services and agencies together in one place	50%	★	★	Flintshire County Council, along with partners opened the Covid Support Hub in July 2021 in the Rivertown Church, Shotton. The hub has been created for a six-month pilot initially using funding from Welsh Government. The objective is to bring agencies and organisations together in one place to help support communities as we move forward into recovery from the pandemic. The Hub is open to all residents of Flintshire every Monday, Wednesday, and Friday. Residents are able to call in to pick up free lateral flow tests as well as receive support from a number of agencies and organisations, on hand to offer advice and support on areas such as mental health, finance, household fuel, food, digital, and employment. We are hoping for the hub to continue past December 2021 but this is funding dependent. We want the hub to grow so we can continually enhance the support offered as well as holding events such as cookery classes and wellness sessions.
Ensuring that take-up to benefit entitlements is maximised in a timely way by processing claims efficiently	50%	★	★	We are currently meeting performance targets for processing times.
Maximising take up of the Discretionary Housing Payments scheme and other financial support	60%	★	★	Discretionary Housing Payments (DHP) applications continue to increase due to raising the awareness of DHP and working with other support organisations internally and externally to assist households. Welsh Government has encouraged Local Authorities to promote the use of DHP to help with rent arrears in this financial year.
Maximising the number of people signposted for support to facilitate longer term behavioural change	50%	★	★	Referrals to agencies to help households with ongoing advice and support forms part of the Discretionary Housing Payments (DHP) application process and this is provided even if a DHP is unsuccessful. With the increase in energy bills likely and the removal of Universal Credit (UC) uplift, it is anticipated that these figures will increase.

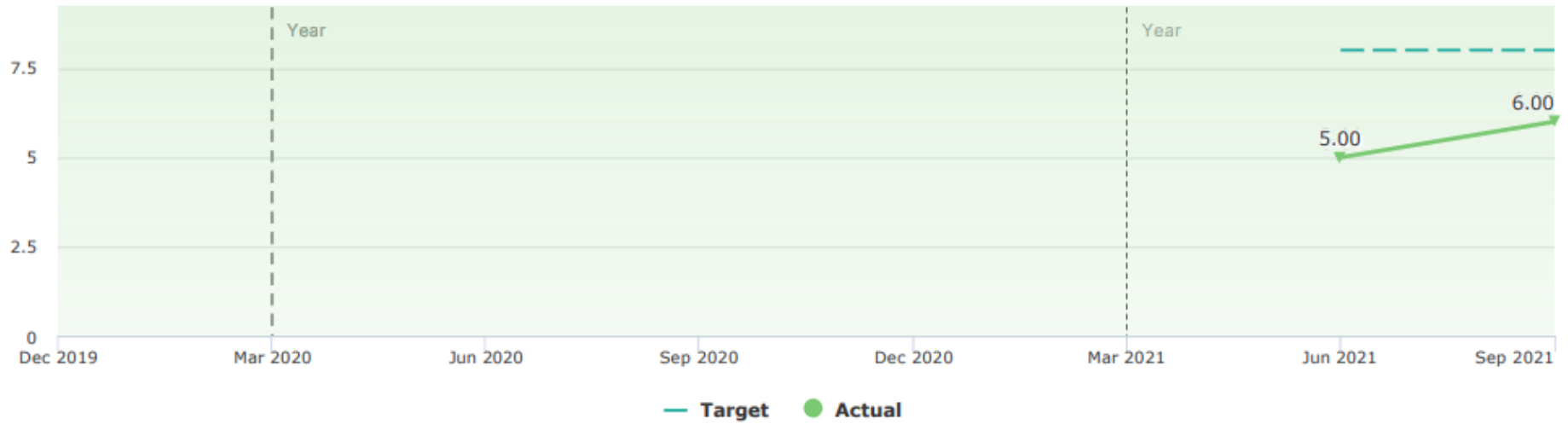
Income Poverty Measures

Measures Off Track

There are no measures off track for this section

Income Poverty

Average calendar days to process change in circumstances for benefits



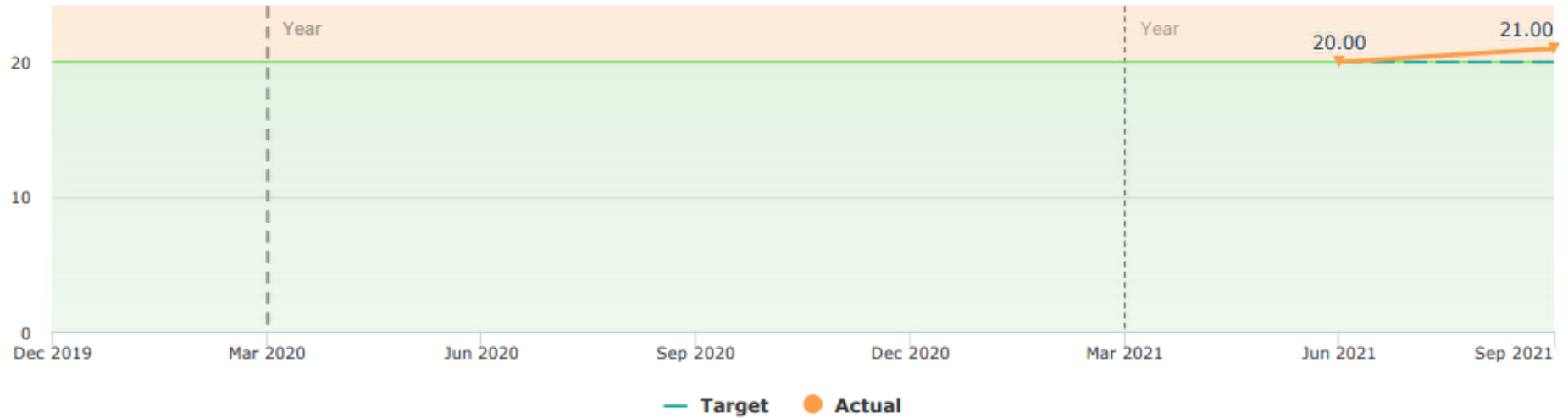
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating (YTD)
11.00	16.00		●

Comment

Performance met at 6 days

Income Poverty

Average number of calendar days to process new claims for housing benefit



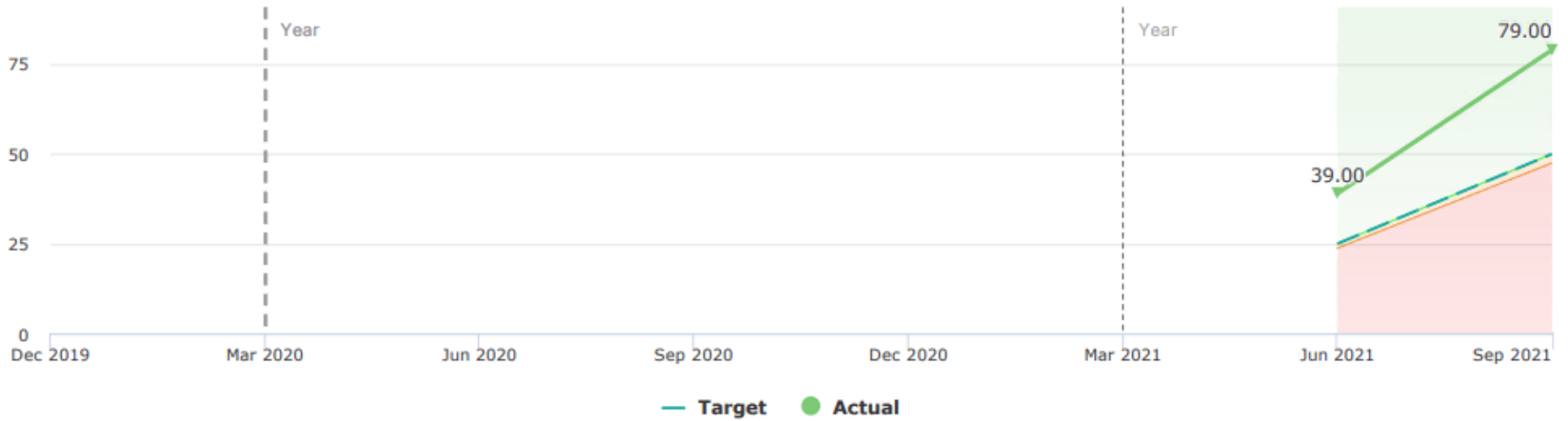
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating (YTD)
41.00	40.00		●

Comment

Narrowly missed meeting performance target of 20 days as achieved 21 days. This was due to unprecedented volumes of Uniform Grants putting unexpected pressure on the team which required resources to be diverted to meet the demands of Uniform Grants due to the timeframe in which they were required.

Income Poverty

Total spend of Discretionary Housing Payments



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating (YTD)
118.00	75.00		★

Comment

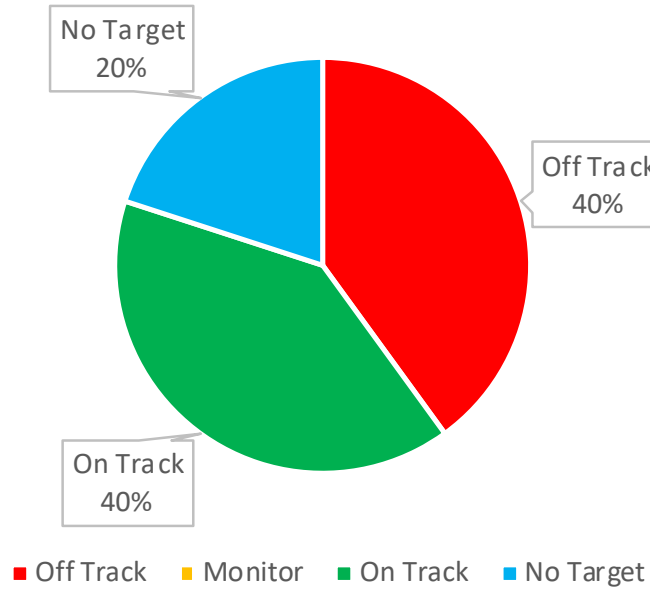
Discretionary Housing Payments (DHP) expenditure is exceeding target values due to the increase in DHP applications and support required due to the financial impacts in households in the current pandemic.

Child Poverty Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Encouraging take-up of the free school breakfast for year 7 pupils eligible for free school meals	90%	★	★	Nine out of eleven high schools are taking part in this initiative. The fruit is available for all pupils, there is no eligibility criteria. The fruit is available around the school, form rooms, and after PE lessons as a mid-morning snack to help alleviate breakfast hunger.
Ensuring children have access to staffed open-access playwork projects in local communities	50%	★	★	Following the delivery of Easter play projects and summer play-schemes. We have met our target for community play settings.
Ensuring children have access to well-maintained outdoor play areas which offer a varied and rich play environment	80%	★	★	All actions that were identified in the annual Play Sufficiency Plan 2021/2022 have been met. We are still undertaking an evaluation of the capital spend.
Increasing usage of online resources for children and young people	30%	★	★	Spaces are now being utilised by community partners as restrictions are lifted/relaxed.
Maintaining the network of seven libraries in partnership with Aura	50%	★	★	Deeside Library reopening in October 2021 to achieve target.
Making the processes for claiming free school meals as simple and straightforward as possible to increase the percentage of take-up against entitlement	100%	★	★	The process is online and straightforward, meaning the customer can easily apply for Free School Meals.
Maximising the take-up of the school uniform grant	73%	★	★	Uniform Grant Funding from Welsh Government is £403,275 for July 2021 - June 2022. Expenditure at September 2021 is £294,075. This equates to 73% of the allocated funding spent so far.

Child Poverty Measures

Child Poverty Performance Measures



Measures Off Track

Area	Title
Child Poverty	Number of libraries open ▲
Child Poverty	Percentage of secondary school offering the free breakfast to those eligible year 7 pupils ▲

Child Poverty

Number of libraries open



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
6.00	7.00		▲

Comment
Deeside Library will be reopening in October 2021 to give us all seven libraries open.

Child Poverty

Percentage of secondary school offering the free breakfast to those eligible year 7 pupils



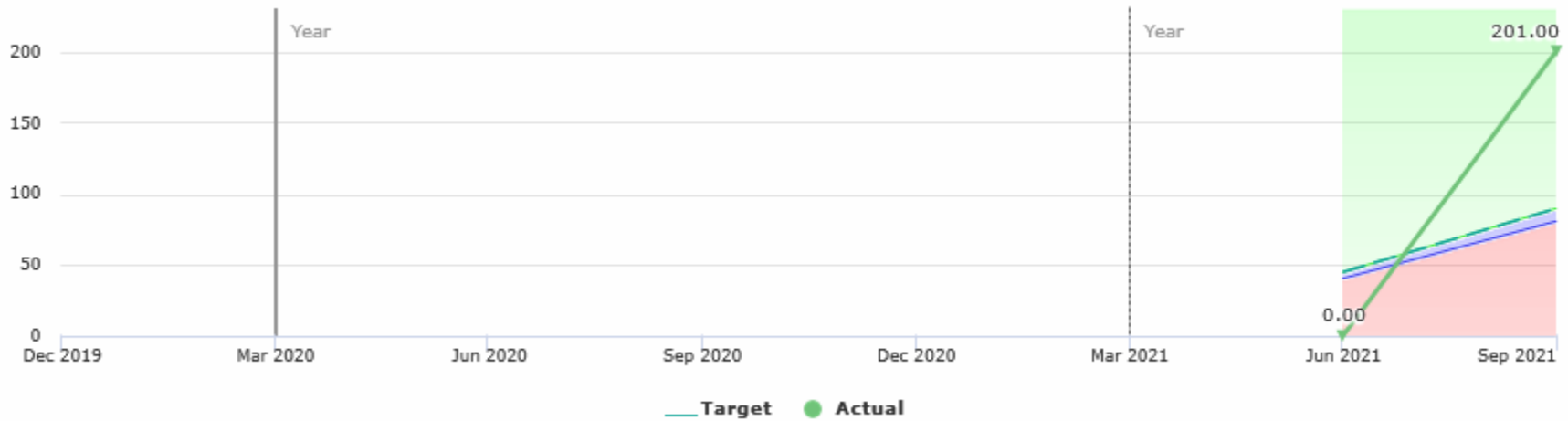
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
90.00%	100%		▲

Comment

The free fruit for high school initiative commenced in September 2021 for a three-month period to help alleviate breakfast hunger. The initiative is for all high school pupils there is no eligibility criteria. The fruit has been received positively by all schools, both pupils and staff are enjoying the fruit.

Child Poverty

Total number of children pre-registered for community and school play sessions/support



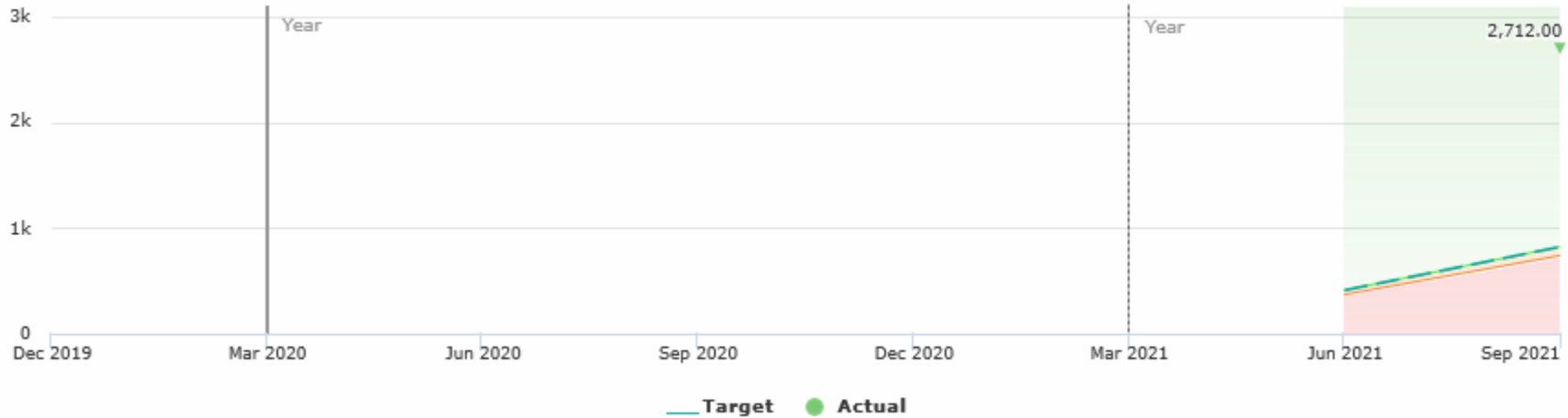
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
201.00	90.00		★

Comment

201 children were preregistered for our community play projects at Connah's Quay Central, the Holway and Riverside Gypsy Traveller Projects. The impact of this funding is evidenced in our reports to Welsh Government in tackling child poverty via play opportunities in key areas. This has allowed us to progress towards happier healthier children and recovery for families following lockdowns.

Child Poverty

Total number of children pre-registered for Summer Play Scheme



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
2,712.00	1,238.00		★

Comment
<p>For 2021, families preregistered for summer playscheme via the online system. The popularity of the playscheme programme delivered locally at 55 sites was evident. There was a great need for the service with measurable outcomes for families. This was evident in families recording that their children were happier and healthier.</p> <p>Families also recorded that the playscheme provision had helped with their mental health and wellbeing.</p> <p>The system was developed in 2020 for both Safeguarding and Covid Control on site. A digital divide still is evident with 400+ of these registrations presented pre scheme in hard copy format.</p> <p>Covid-19 Control on site. A digital divide still is evident with 400+ of these registrations presented pre scheme in hard copy format.</p>

Child Poverty

Usage statistics of online resources for children and young people



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating

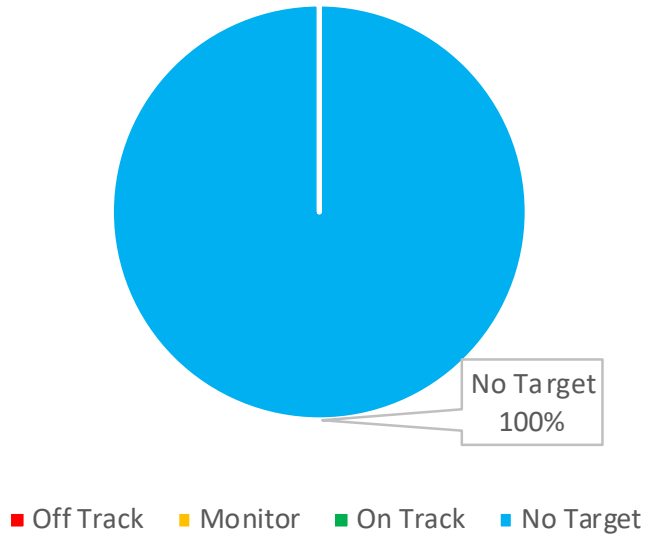
Comment
Statistics currently unavailable from supplier, issue due to be resolved November 2021.

Food Poverty

Action	Percentage Complete	RAG	Outcome RAG	Comment
The development and delivery of a "Hospital to Home" meals service	10%	★	★	"Hospital to Home" is a food delivery service which will provide a food parcel containing enough ready meals for four days along with fresh provisions. This is for patients that have been discharged from hospital returning home where they are possibly unable to purchase food themselves. This parcel provides fresh healthy meals to enable patients health and wellbeing and independence to aid recovery at home which is a chargeable service. The importance to this working well is working in collaboration with local hospitals, to date Mold and Deeside Community hospitals are on board.
The development of a "Well Fed at Home service"	65%	★	★	Following the shielding food delivery programme during lockdown 2020, implementation of a Well-fed at home which involves the delivery of a parcel of fresh ingredients to promote eat well, cook easy for families to cook from scratch at home. Working in partnership with Well-fed to promote and increase the uptake of this service available to all. Intelligence of the requirement of this service promoted from the shielding food delivery programme which assists with food insecurities and enabling health and wellbeing.
The introduction of a transported and delivered food service "Mobile Meals" to those who are vulnerable	65%	★	★	Following the shielding food delivery programme Well-fed at home "meals on wheels" was launched November 2020. This provides fresh food to our residents to improve health and wellbeing. Deliveries have taken place over the six months on a weekly basis, we are continuing to promote this service across Flintshire with increasing uptake. This is expected to increase largely towards the next six months.

Food Poverty Measures

Food Poverty Performance Measures



Measures Off Track

Area	Title
Food Poverty	There are no measures off track for this section

Food Poverty

Number of residents supported by the "Hospital to Home" meals service



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
14.00			n/a

Comment

We are currently in discussions with two local hospitals in Flintshire and will be starting this service November 2021.

Food Poverty

Numbers of residents enrolled in the "Mobile Meals" service



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
14.00			n/a

Comment

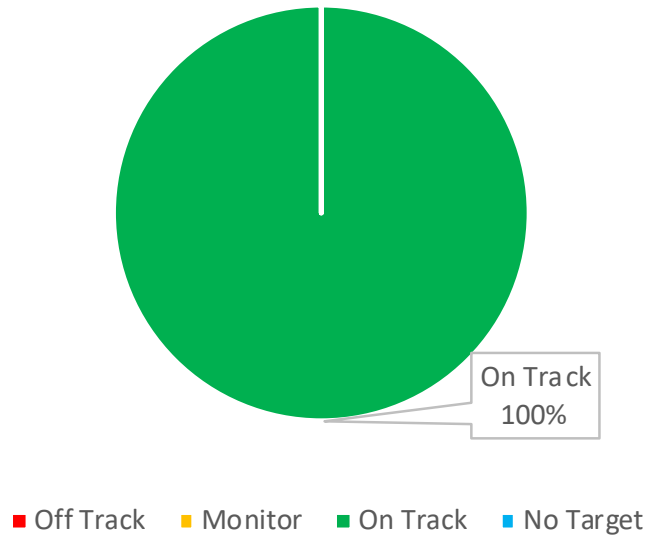
We have created the meals on wheels service, referral process and payment system, carrying out a deliveries every Tuesday.

Fuel Poverty

Action	Percentage Complete	RAG	Outcome RAG	Comment
Reducing the risk of fuel poverty for residents by increasing the energy efficiency of homes	70%	★	★	Delivered 835 measures against a target of 600. The measure is made up of various component parts delivered by the Domestic Energy Efficiency Project team. Included within the statistic are work carried out on private and public housing stock for renewable heating, gas central heating, loft and cavity insulation and solar photo voltaic installations.
Supporting and referring vulnerable households to reduce fuel poverty and improve health and wellbeing	53%	★	★	Current performance 105 households supported of a target of 200. This is a new measure and consists of work carried out on private and public housing stock for pre and post installation work carried out on various property types and potential measures.

Fuel Poverty Measures

Fuel Poverty Performance Measures

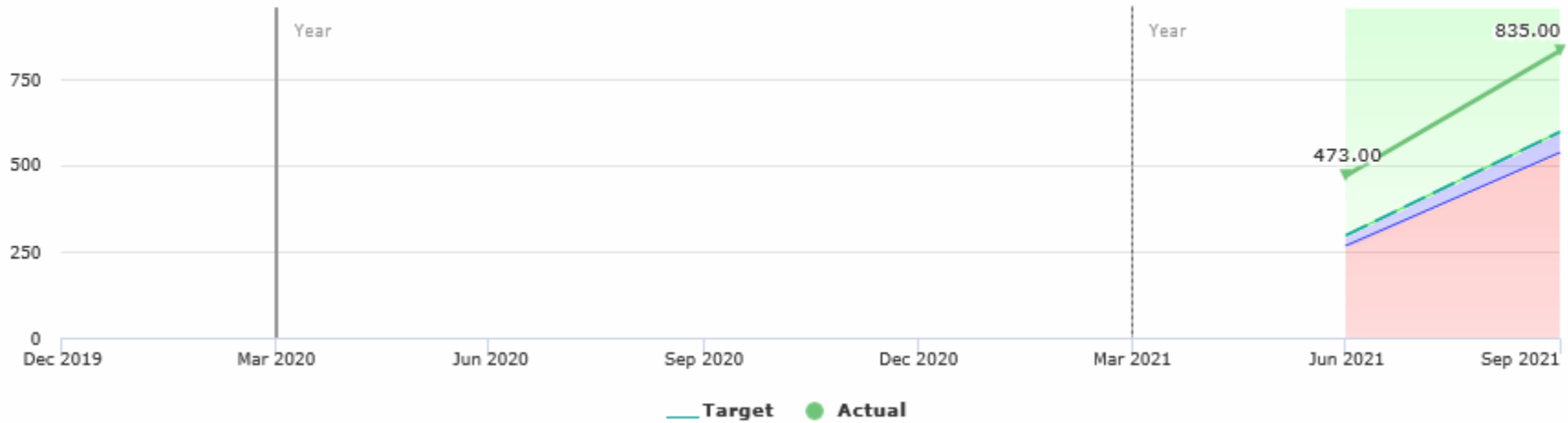


Measures Off Track

Area	Title
Fuel Poverty	There are no measures off track for this section

Fuel Poverty

Total number of households receiving energy efficiency support



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
835.00	600.00		★

Comment

Delivered 835 measures against a target of 600. The measure is made up of various component parts delivered by the Domestic Energy Efficiency Project team. Included within the statistic are work carried out on private and public housing stock for renewable heating, gas central heating, loft and cavity insulation and solar photo voltaic installations.

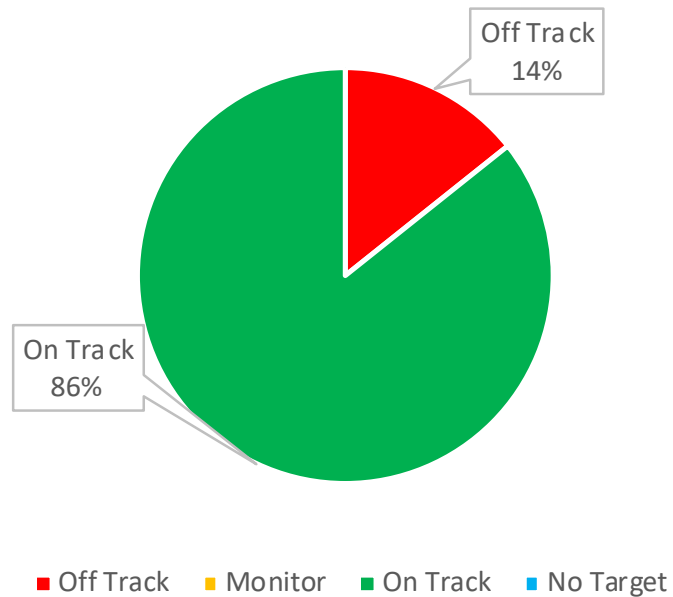
Digital Poverty

Action	Percentage Complete	RAG	Outcome RAG	Comment
Increasing access to information online to support people to retain their digital skills	50%	★	★	Online services are designed to be simple and easy to use. There is a wide range of online services for people to access on the Council's website to save them time contacting us in person, or by telephone. A variety of online services mean people can report, apply and pay for Council services at a time and place that is convenient to them, as well as providing opportunities to use their digital skills. During the first half of 2021 there were 30,247 transactions
Increasing loans of devices through the Aura Digital Access Scheme	50%	★	★	77 devices are available for loan as of September 2021. Of these, we currently have five devices currently on loan.
Increasing take-up of digital learning opportunities supported by Aura	50%	★	★	Learn my Way courses are currently being offered in three libraries. A rolling programme to reintroduce sessions at all libraries is being rolled out as eased restrictions allow for face to face sessions to take place.
Promote the range of digital training and skill development provided by Coleg Cambria	50%	★	★	The Digital Flintshire Hub launched in August 2021. The Hub can be accessed on Flintshire County Council's website and promotes a range of free digital training and skill development opportunities in partnership with local organisations, including Coleg Cambria.
Promoting initiatives to help people to use digital technology	50%	★	★	The Digital Flintshire Hub promotes a range of initiatives to help people to use digital technology now and in the future. Initiatives include resources to keep people safe online, training, health and wellbeing resources, digital events and activities. The Hub also provides information about the Council's ambitious plans contained in the Digital Strategy. Since its launch in August 2021, over 1,800 page views have been accessed.
Providing access to council services on the internet in a responsive way (information can be accessed using different devices)	50%	★	★	Online services provided by Flintshire County Council are designed to be responsive. This means digital services can be accessed on any device chosen by the customer. Online services are also designed to be compliant with the Web Content Accessibility Guidelines which means access to services to all people, regardless of disability type or severity of impairment. The Council has 124 online services that people can use to report issues and apply for services.
Providing free of charge public access to the internet at Connects Centres and Aura library services	50%	★	★	Flintshire Connects Centres and Aura library services provide free of charge public access to the internet through the use of PCs and tablets during normal office opening hours. There was a temporary restriction on access at the start of 2021 in response to the global pandemic. Employees at all sites are now available to support and advise customers who need support to navigate the internet and access digital services.

Action	Percentage Complete	RAG	Outcome RAG	Comment
Supporting people to use appropriate digital technology through the Digital Champions Scheme	50%	★	★	The Digital Flintshire Hub provides free digital learning to get people online and develop their digital skills. A range of learning materials is available on the Hub including signposting to partner organisations providing a Digital Champion Scheme. Learning & Development in partnership with Welsh Government Digital Communities Wales are developing the workforce through planned training that will provide employees with tools and techniques to help our customers get online. The first event is planned for November 2021.

Digital Poverty Measures

Digital Poverty Performance Measures



Measures Off Track

Area	Title
Child Poverty	People can access their information digitally to retain their digital skills ▲

Digital Poverty

Number of devices available for loan



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
77.00	77.00		★

Comment
52 new devices purchased to date in 2021, taking the total number of devices available to 77.

Digital Poverty

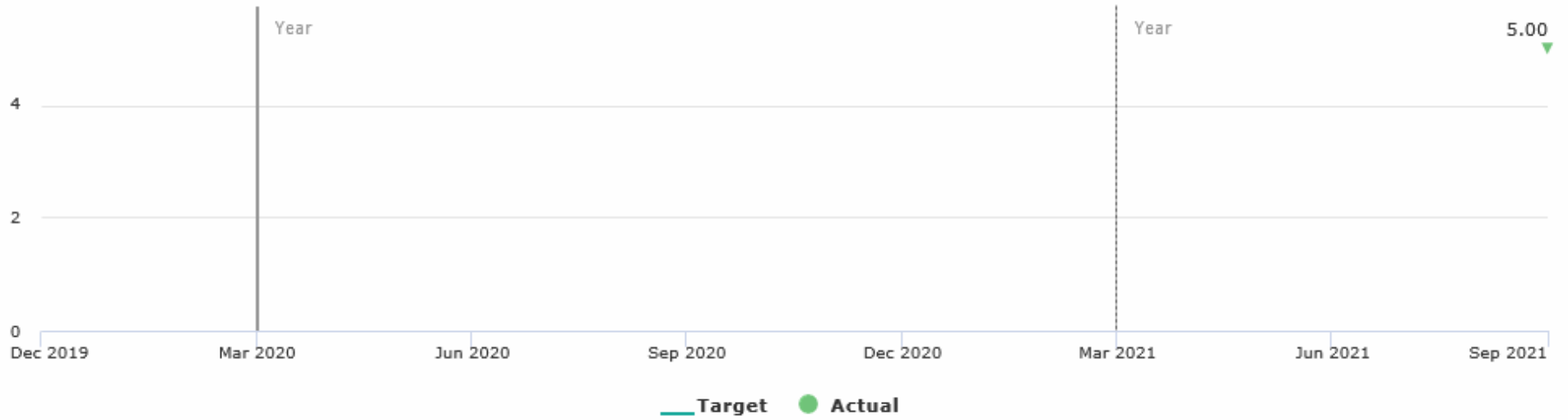


Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
5.00	5.00		★

Comment
Digital Loan Scheme rolled out in September and we are on track to increase registrations with a new county-wide promotional campaign.

Digital Poverty

Number of sessions provided



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating (YTD)
5.00	5.00		★

Comment

First sign up event carried out in September, additional events scheduled in October. Promotional campaign being launched November 2021.

Digital Poverty

People can access information digitally to retain their digital skills



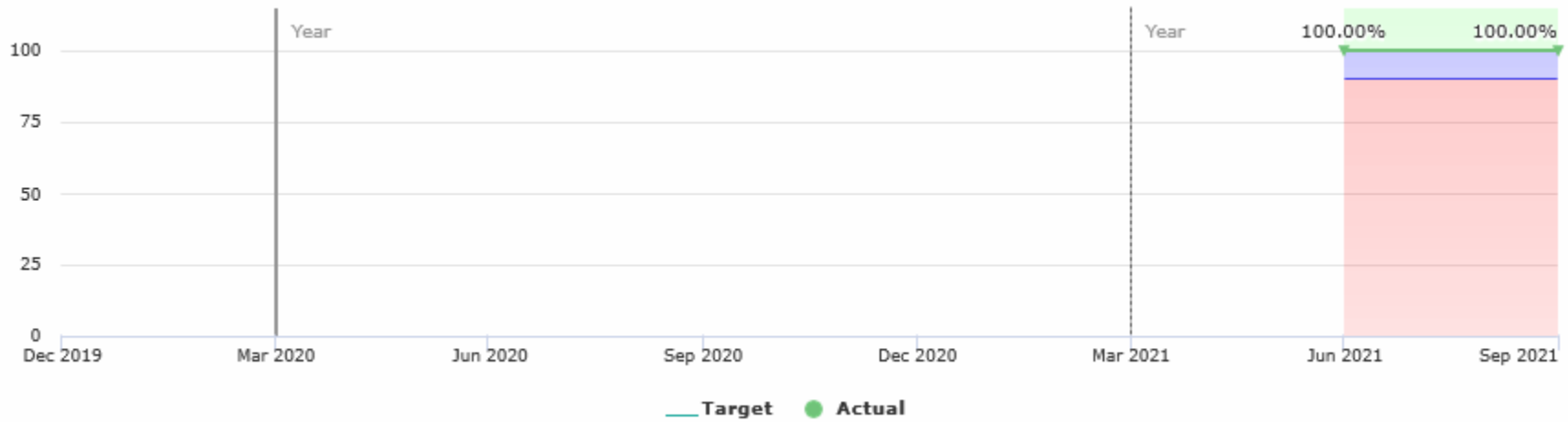
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
30,247.00	56,250.00		▲

Comment

Online services are designed to be simple and easy to use. There is a wide range of online services for people to access on the Council's website to save them time contacting us in person, or by telephone. A variety of online services mean people can report, apply and pay for Council services at a time and place that is convenient to them, as well as providing opportunities to use their digital skills. There is a general upwards trend in the number of transactions. Last year however during the pandemic there was an unusually high spike in the number as people applied for assistance/relief on line. During the first half of 2021 there were 28,842 online transactions compared to 32,561 throughout the whole of the previous year. This year we have processed the same volume of NDR grant applications (2,530 in 2020) and Free School Meal Payments (2,762 in 2020) as we did in the same period last year during the peak of the pandemic.

Digital Poverty

Percentage of libraries providing free of charge internet access

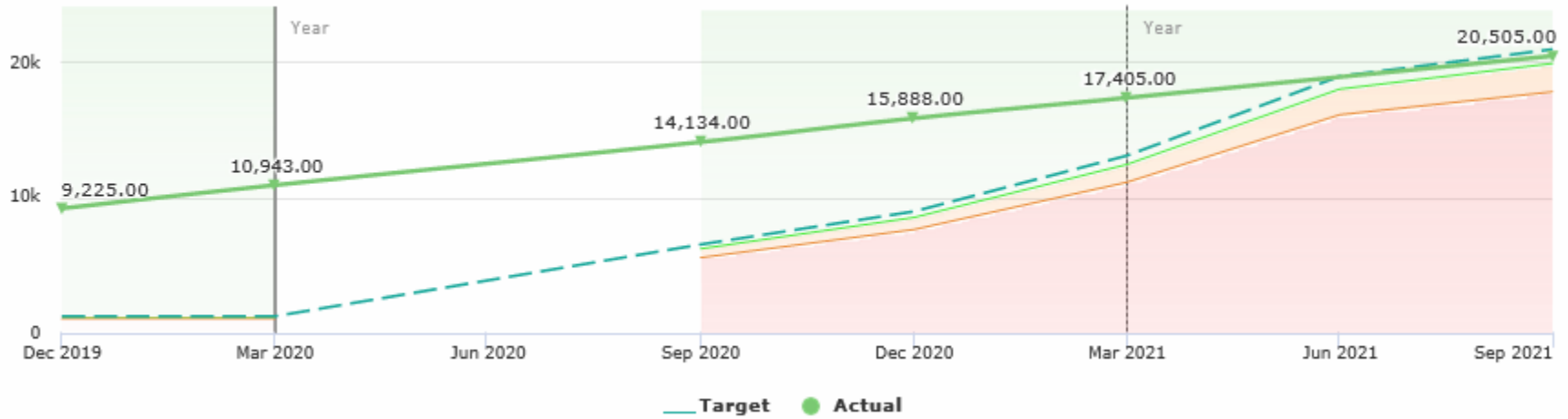


Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
100.00%	100.00%		★

Comment
All Aura libraries provide free internet access.

Digital Poverty

The number of people subscribed to My Account



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
20,505.00	21,000.00	14,134.00	★

Comment

20,500 people have subscribed to My Account on the Council's website. Work has been progressing to further enhance My Account by integrating Revenues & Benefits accounts to extend the range of services available through My Account. The anticipated launch of this additional service is November 2021.

Digital Poverty

Total loans of devices



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
5.00	5.00		★

Comment

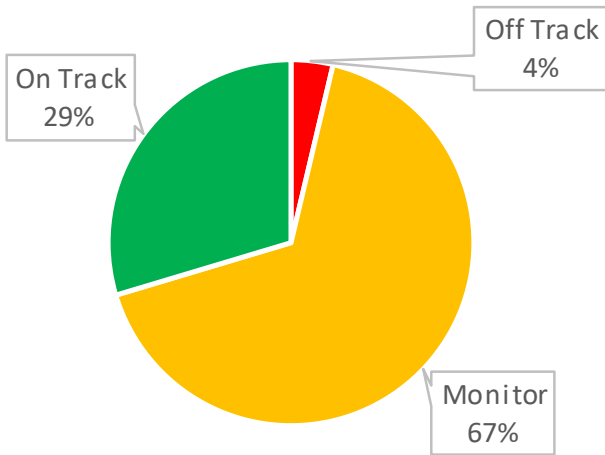
The promotional campaign is due to be launched during November 2021. More community events and activities are now taking place due to restrictions being lifted. Aura is in a better position to promote the scheme and sign up participants.

Affordable and Accessible Housing

Affordable and Accessible Housing Overall Performance

Affordable and Accessible Housing Action RAG

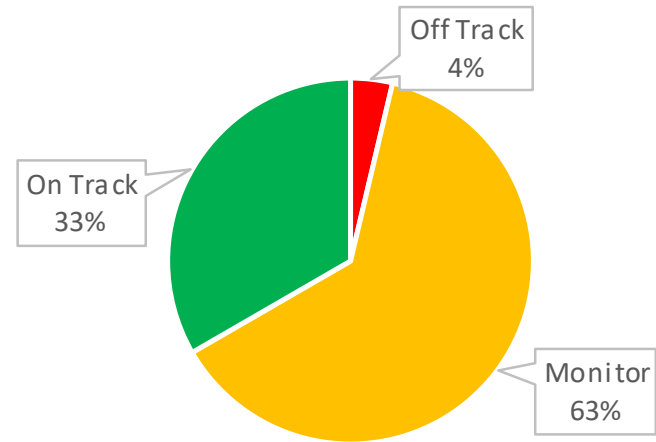
Status



■ Off Track ■ Monitor ■ On Track

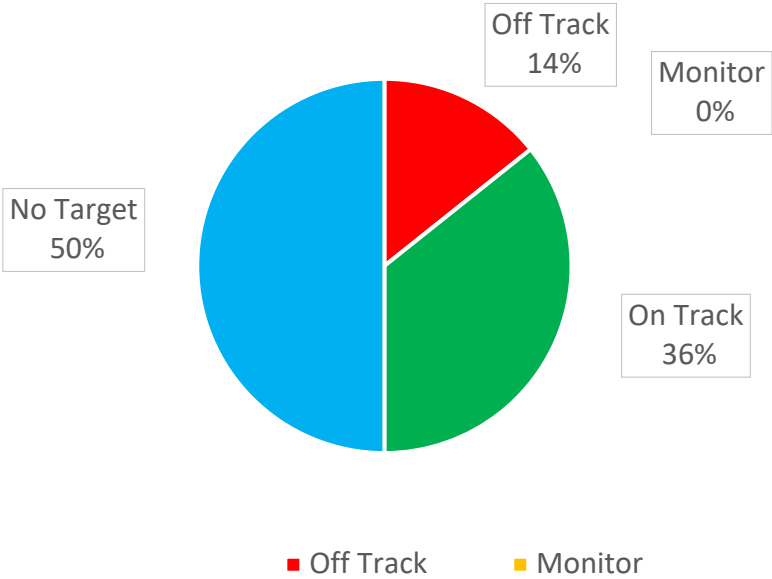
Affordable and Accessible Housing Outcome RAG

Status



■ Off Track ■ Monitor ■ On Track

Affordable and Accessible Housing Performance Measures



Measures Off Track

Area	Title
Private Rented Sector	Number of inspections of HMOs ▲
Social Housing	Number of Council Homes under construction ▲

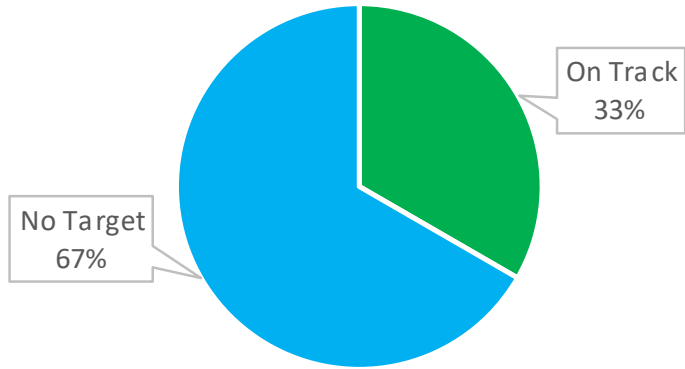
Homeless Support and Homeless Prevention Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Commissioning a wide range of housing related support that meets the needs of the people of Flintshire	50%	●	●	Work has progressed with sustaining Phase two activities from previous years Covid Grant relating to housing support and homeless prevention services. Additional services commissioned utilising the additional Housing Support Grant. Challenges relating to capacity to commission services this year. This is compounded by labour market shortages and workforce development issues meaning limited take up on some new roles for new services. Housing Support Programme Strategy is underway and currently mapping our need for additional services to maximise grant funding for 2022-2023 onwards.
Developing and extending our Housing First and Rapid Rehousing approaches for those who do experience homelessness	30%	●	★	Housing First Officers (x2) now in post and project funded through Housing Support Grant in collaboration with Conwy and Denbighshire Pathfinder. Rapid Rehousing approaches are underway and 50% nominations for social housing for the homeless cohort approved as a temporary variation to Common Allocations Policy. We are awaiting further guidance from Welsh Government in relation to the development of Rapid Rehousing Transition Plans. The deadline for Transitions Plan is June 2022.
Ensuring a multi-agency partnership approach to homeless prevention and develop a culture where homelessness is "everyone's business"	30%	★	★	Homelessness is not exclusively an issue for homeless departments. A multi-agency response and early intervention to avoid escalation of housing needs and risks of homelessness is critical to helping people sustain their housing, live healthy and positive lives and avoid homelessness. Excellent joint working across services has developed following the response to the pandemic. This will be further built upon through the development of the Housing Support Programme Strategy which is due to go live 1st April 2022. Engagement with stakeholders is underway to inform this Strategy along with a needs mapping exercise. Partner's involvement and feedback on service delivery will be captured through consultation and commitments will be secured through the adoption of the Strategy and a local action plan.
Ensuring when homelessness does occur it is rare, brief and non- recurring	50%	●	●	Successful delivery of the Phase Two Plan linked to the immediate homeless Covid response. A range of prevention activities are in place and built upon through additional Housing Support Grant. Due to the pandemic, we have high numbers of people in emergency and temporary accommodation and limited numbers move on due to housing market being expensive and limited turnover of social housing. This is not unique to Flintshire and we are working regionally and nationally in line with Welsh Governments expectations for transformation of homelessness service.
Exploring opportunities to develop a young person's homeless hub offering accommodation and support services	10%	●	●	Site visits undertaken at Denbigh's Hwb which is a young persons supported housing site with community facilities. This model is seen as good practice and will be considered in regards to its application and delivery within Flintshire. Discussions progressing between Social Care and Housing, through the Accommodation and Support Group.

Action	Percentage Complete	RAG	Outcome RAG	Comment
Promoting housing support and homeless prevention services with our residents and partners	30%	●	●	Housing Support pages on website have been revised and updated. New literature to promote housing support services is also available and shared with partners, and communities through social media. Training sessions to develop awareness of services and pathway for support and housing have been scheduled. Work to progress web content and customer charter for homeless prevention will begin in quarter three.
Remodelling the "emergency beds" Homeless Hub accommodation offer and service delivery	25%	●	●	The Homeless Hub in Queensferry now operates 24 hours a day throughout the year, offering 23 emergency bed spaces for single people who are homeless. Each bed space offers self-contained accommodation. A range of multi-agency services are delivered from the Homeless Hub to support people to address any personal issues they may have to support them with exiting homelessness. Exploration of alternative sites for the Homeless Hub is underway and the development of a purpose built Homeless Hub is referenced in the Flintshire Housing Prospectus.

Homeless Support and Homeless Prevention Measures

Homeless Support and Homeless Prevention Performance Measures



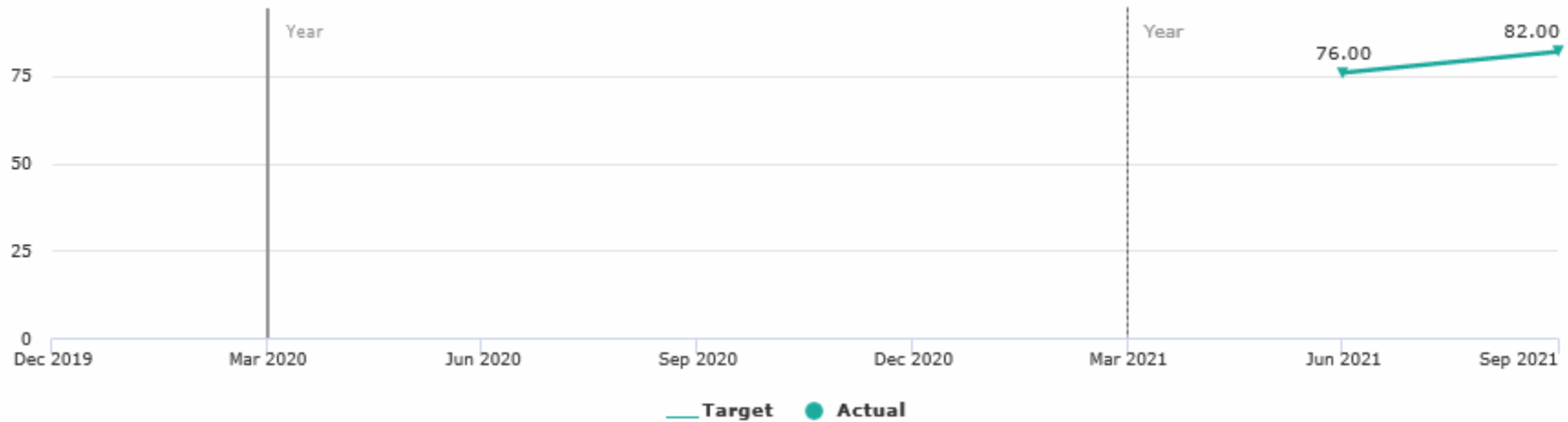
■ Off Track
 ■ Monitor
 ■ On Track
 ■ No Target

Measures Off Track

Area	Title
Homeless Support and Homeless Prevention	There are no measures off track for this section

Homeless Support and Homeless Prevention

Average length of stay for those households in interim homeless accommodation



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
82.00			n/a

Comment

The length of stay within 'interim housing' is likely to increase due to the high numbers of people and households in emergency and temporary housing. These high numbers are due to homelessness and limited supply of social housing and an increasingly unaffordable private rented sector. Some people and households will be in "interim housing" for a very short period of time. Some will be for prolonged period due to the limited options for them to move into safe settled accommodation that allows people to exit homelessness.

Homeless Support and Homeless Prevention

Number of households accommodated by the Council under Housing Wales act 2014 homeless duties



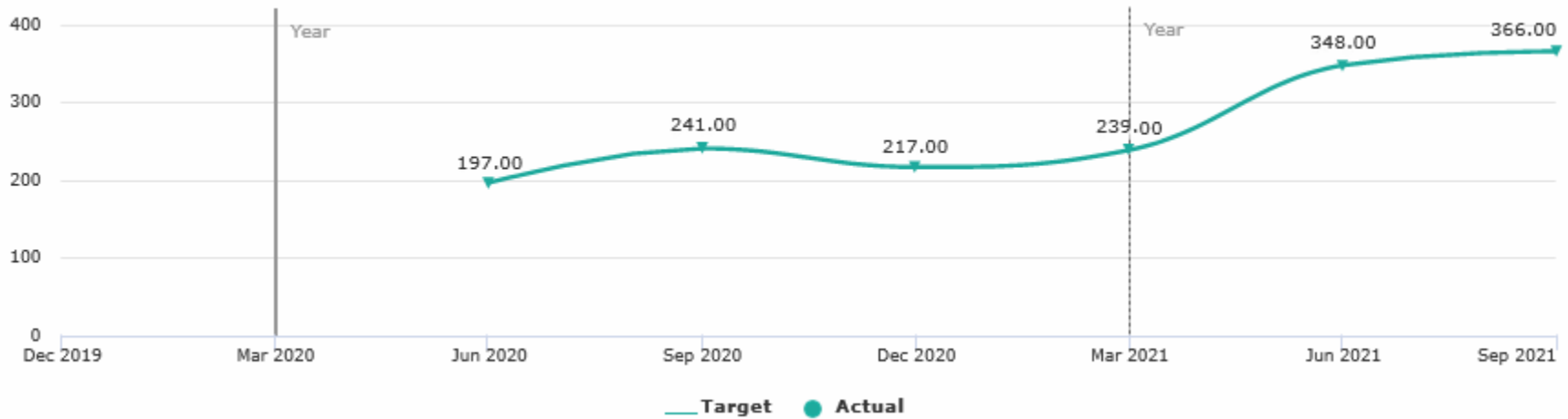
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
80.00			n/a

Comment

The numbers of households accommodated under homelessness duties have increased throughout the pandemic. This is a direct result of the continued "everyone in" directive from Welsh Government that sees anyone facing homelessness offered accommodation by the Council. The prolonged nature of the pandemic and significant barriers to people moving on to alternative settled housing will see this number continue to grow. Limited supply of social housing and an expensive private rented sector presents significant barriers to people successfully exiting homelessness.

Homeless Support and Homeless Prevention

Number of presentations to the homeless service



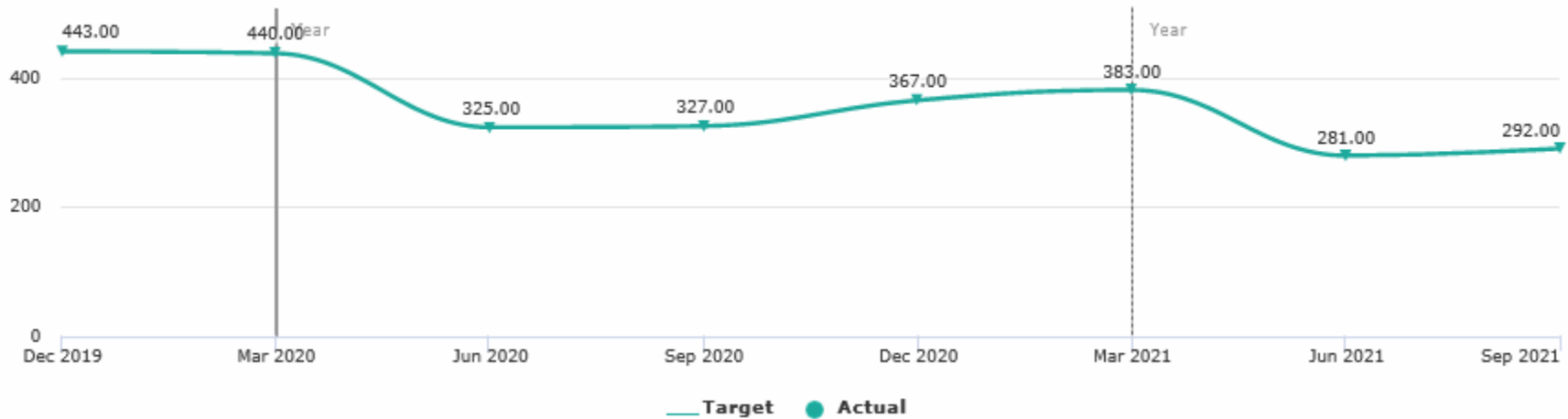
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
714.00		438.00	n/a

Comment

Presentations for homeless services at the half year point total 714. Presentations rates are up significantly which is not unexpected. Significant protections offered at national level had stabilised the housing sector (court closures, six month evictions notices, and furlough scheme). The impact has led to further hardship and a significant impact on the number of presentations to the homeless service.

Homeless Support and Homeless Prevention

Number of referrals received through the Housing Support Gateway



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
573.00		652.00	n/a

Comment

At the half year point there have been 573 referrals for housing support via the Housing Support Gateway. Referrals at the half year point last year were 652 and therefore referrals are down 12% this year. Active promotion of the gateway and housing support services is underway. Increased funding has been provided to Local Authorities through Housing Support Grant to provide more capacity and more intensive work with people in housing need in order to reduce risks of homelessness.

Homeless Support and Homeless Prevention

Percentage of successful prevention outcomes for homelessness under Housing Wales Act 2014



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
63.33	70.00		●

Comment

The landscape for the prevention of homelessness is challenging due to the limited options for moving on to before people become homeless and significant barriers to saving tenancies and sustaining strained housing placements. Prevention outcomes have been achieved through a range of interventions such as helping to secure private rented housing, moving into social housing, accessing supported housing, and mediation to remain at home or living with other family members.

Homeless Support and Homeless Prevention

Percentage of successful relief outcomes for homelessness under Housing Wales Act 2014



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
58.33	45.00		★

Comment

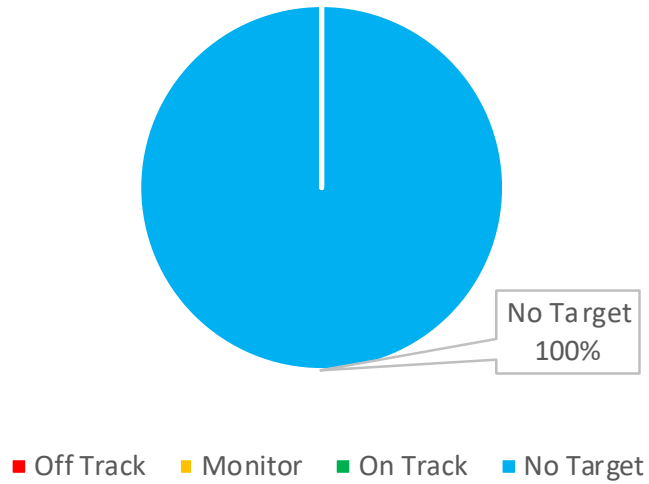
Relief figures relate to those people and households who have become homeless and subsequently assisted to exit homelessness. The target of 40% relates to national average figure before the pandemic and performance is above target. This is in part due to the benefit of the temporary nominations agreement which enables 50% of all social housing to be allocated to those people and households who are presently homeless in the county. This is in keeping with Welsh Governments expectations for "rapid rehousing".

Housing Needs and Housing Options Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing self-service approaches that enable people to identify their own housing options through online support	20%	●	●	Work is now underway and progressing with IT services. The SARTH partnership across Conwy, Denbighshire and Flintshire will oversee the digital transformation of services and initial work being developed in Flintshire. 1) Waiting list calculator for housing register applicants; and 2) Housing needs self-assessment. Further exploration of self-service options to be progressed quarter three, and engagement planned with sample group of people who use our housing register services.
Piloting a risk assessment process to identify pre tenancy support needs to reduce risk of tenancy failure	0%	●	●	This piece of work will progress in the second half of the year. Through restructure of Housing & Prevention Services linked to the housing register, more housing support officers will be aligned to the team. They will offer early intervention on housing related support avoiding the need for rehousing where appropriate. The team will also assist those applicants who have genuine housing needs and require support whilst waiting for rehousing.
Promoting the Single Access Route to Housing (SARTH), Common Housing Register, Affordable Housing Register and Housing Support Gateway within the community and with professionals	30%	●	●	Housing Support pages on website are now up to date and new literature to promote housing support services are available and shared with partners and the community through social media. Training and awareness raising sessions scheduled to ensure all key partners are aware of services and pathways into support and housing advice.
Reviewing our sheltered housing stock to ensure that it continues to meet the needs of current and prospective tenants	50%	★	★	We are currently finalising our methodology for scoring our sheltered schemes to ensure they meet the needs of our tenants and will meet future standards in terms of the Welsh Housing Quality Standards, building safety compliance and energy efficiency. It is proposed that the various scoring matrixes and findings will be submitted to our Housing Board and Cabinet Meetings in the next few weeks.

Housing Needs and Housing Options Measures

Housing Needs and Housing Options Performance Measures

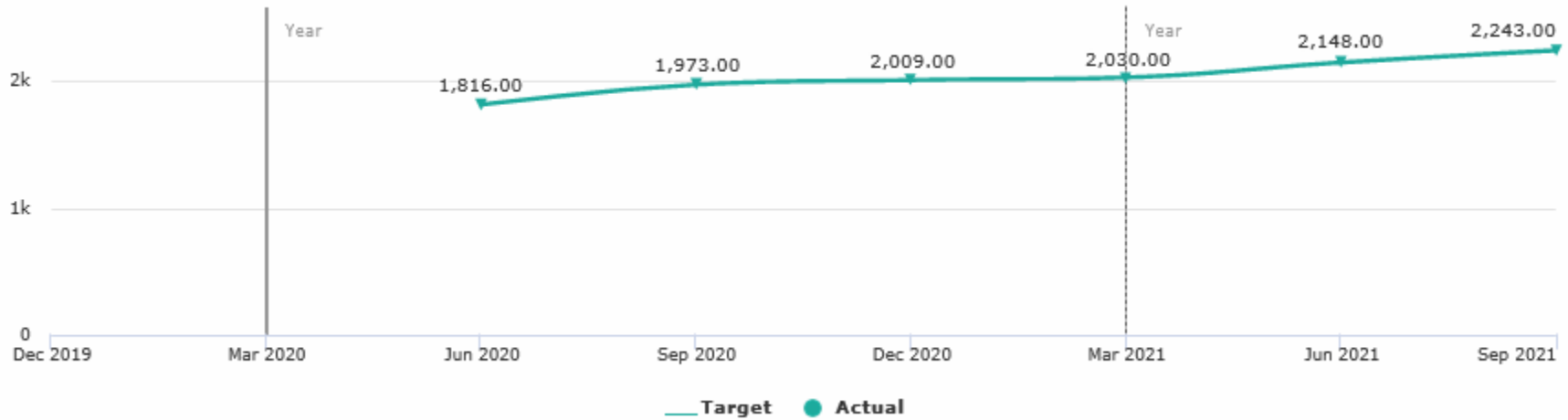


Measures Off Track

Area	Title
Housing Needs and Housing Options	There are no measures off track for this section

Housing Needs and Housing Options

Number of applicants on the Common Housing Register



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
2,243.00		1,973.00	n/a

Comment

Demand for social housing remains high. There has been a significant increase from start of the previous year. Demand continues to grow on the back of increasing housing needs and community hardship. This is a risk area identified through the Service Risk Register as supply of social housing is not increasing in sync with the increasing demand. This will lead to much longer waiting times for the scarce resource that is social housing in Flintshire.

Housing Needs and Housing Options

Number of applicants rehoused via SARTH by All Housing Partners



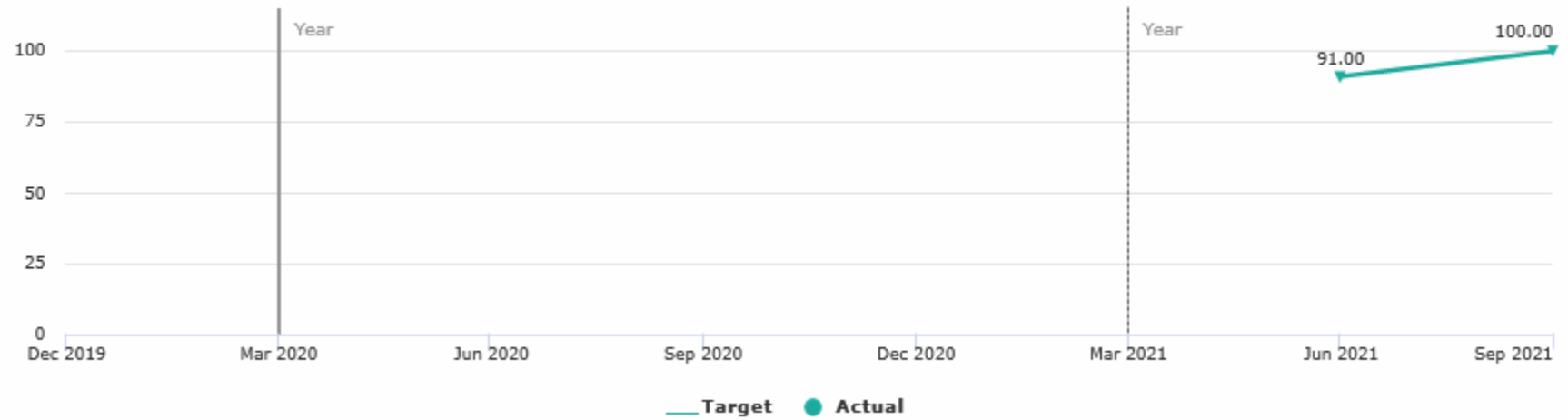
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
310.00			n/a

Comment

When reviewing the data there is a notable reduction in new tenancies between quarter one and quarter two. This can be accounted for through the completion of a Housing Association new housing schemes in quarter one, which significantly increased the number of homes available for re-let in that period (Clwyd Alyn - Boars Head Site - Ewloe).

Housing Needs and Housing Options

Number of applicants rehoused via SARTH by Flintshire County Council



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
191.00			n/a

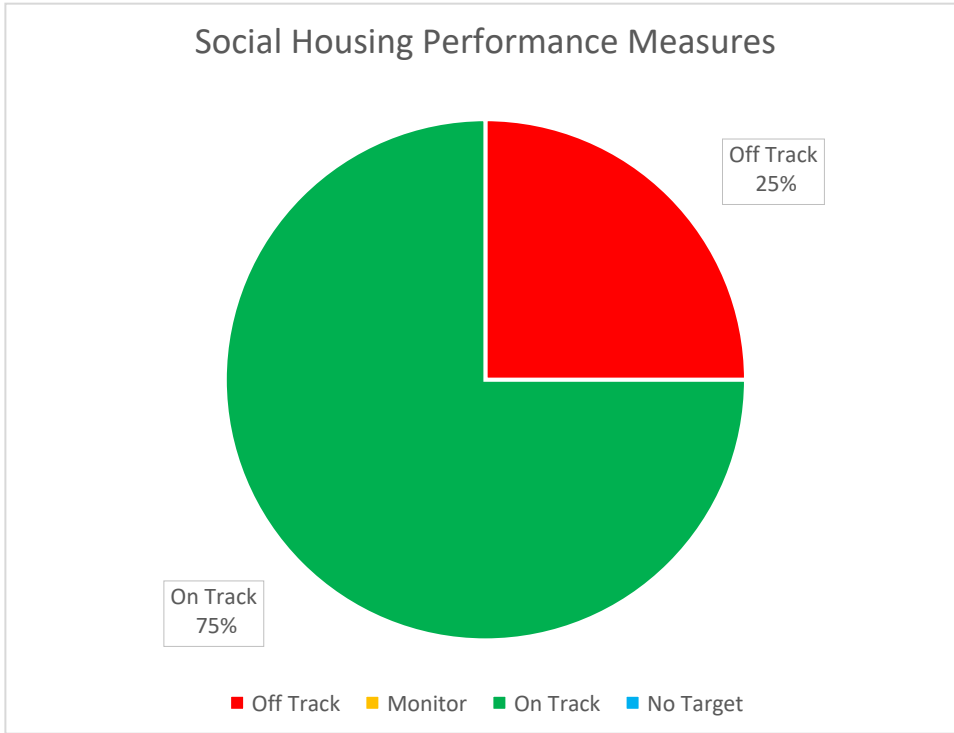
Comment
There have been 191 new tenancies started by Flintshire Council at the half year point. In the same reporting period in the previous year 2020/2021 there were 200 new tenancies created.

Social Housing Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing plans for the de- carbonisation of Council homes in line with Welsh Government guidance to ensure their thermal efficiency is optimised and the cost of heating homes are minimised	50%	★	★	We have finalised our briefing paper and are in the process of procuring a consultancy company who will assist the Council in assuring our plans for de-carbonisation are robust and correct for the tenants of Flintshire. We are continuing the review of all energy performance certification and are in the process of procuring more energy surveys which will assist the Council in developing its strategy.
Ensuring that the Council's housing stock meets the Welsh Housing Quality Standard and achieves a minimum SAP energy efficiency rating of 65	50%	★	★	The Council continue to target properties that do not meet the SAP 65 rating through various improvement works. Installation of efficient central heating systems, renewable technology (Solar Panels & Air Source Heating) and extensive external refurbishment contracts comprising of new windows, doors, loft insulation and roof coverings, the energy performance and thermal efficiency of our properties is addressed and improved.
Increasing the Council's housing portfolio by building social housing properties and affordable properties for North East Wales (NEW) Homes	0%	▲	▲	Currently we are pursuing multiple workstreams to increase and develop opportunities with external partners and developers. However, with the current pandemic and uncertainty in the construction sector due to increase material and manpower costs and decrease labour availability it is a very challenging environment. Many opportunities are being placed on hold until some there is more certainty and prices have decreased to a more sustainable level in the market.
Listening to our tenants and working with them to improve our services, homes and communities	25%	●	●	Our current Tenant Engagement Strategy is out of date this year. We will be producing a basic interim strategy & action plan to have in place for the next 12 months. Our aim is to diversify and increase our engagement with tenants using a wide range of methods that are suitable for different needs. The results of the Survey of Tenants and Residents (STAR) survey will then be used to develop a more robust longer term strategy and plan which we will develop with our tenants
Supporting our tenants to access technology and create sustainable digital communities	25%	●	●	New working arrangements have recently been implemented which ensures that Housing Officers have smaller working patches in order to provide a more customer focused approach. Recent restrictions have significantly changed the way in which we communicate with tenants and traditional methods to engage and participate are now limited and have resulted in a greater demand for online support and guidance to ensure we continue to meet the needs of our communities. Over the next 12 months we will be developing a Tenant Engagement Strategy which will support tenants and communities to develop a range of cutting edge solutions and services, utilising digital resources.

Action	Percentage Complete	RAG	Outcome RAG	Comment
Working with housing association partners to build new social housing properties and additional affordable properties	50%	●	●	During 2020 and into 2021, there have been challenges for the construction sector. The combined impact of Brexit and the pandemic has resulted in delays due to lock down restrictions, shortage of materials which caused a substantial uplift in costs. It is expected that completion of new homes for 2021/22 will be lower. However, the number of completions should increase in over the next two financial years and will include the delayed Council schemes; Mostyn which will deliver a further 71 social rent units; and Holywell which will create 6 units. Our development team and partners continue to work on pipeline schemes that are at varying stages to bring forward for social rent/ intermediate rent units.
Working with residents to ensure our communities are well managed, safe, and sustainable places to live	25%	●	●	In September 2021, the role of the Housing Officer has changed from the split of New Customer and Neighbourhoods to that of a generic officer. The patches have also been made smaller which enables officers to be out on the patches more and build better relationships with tenants. This will ensure issues are dealt with at an earlier stage and prevent issues escalating.

Social Housing Measures

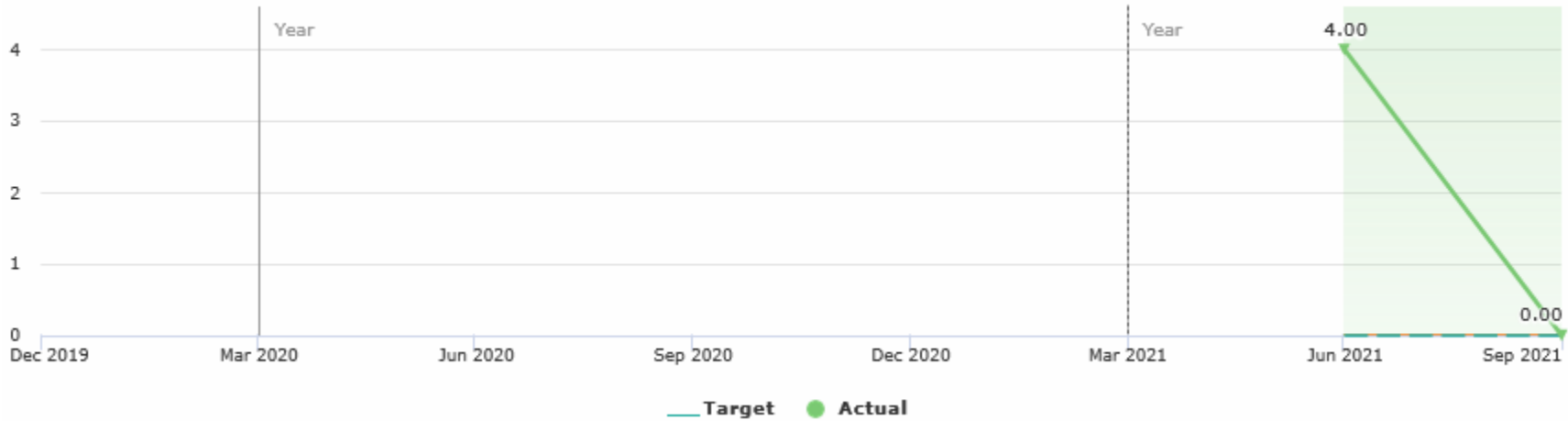


Measures Off Track

Area	Title
Social Housing	Number of Council Homes under construction ▲

Social Housing

Number of Affordable Homes completed via NEW Homes



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
4.00	0.00		★

Comment

The programme had highlighted a hiatus apart from these four units which were delivered with the potential for units starting to be completed for quarter four. This programme has slipped due to a number of external factors and all efforts are being undertaken to engage and help progress these external developments with partners where possible.

Other procurement alternatives are being considered with potential options being worked through for presentation, if suitable, to the NEW Homes board.

Social Housing

Number of Affordable Homes under construction via NEW Homes



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
0.00	0.00		★

Comment

The programme had indicated a programme of 21 units from the Airfields development being under construction. This scheme has faced a variety of setbacks and difficulties and we are working diligently with our external Development partner to obtain the necessary Statutory Approvals. The indicative start date for the scheme is now early January 2022.

The financial viability of the revised scheme is currently being re-examined and will be presented to the NEW Homes board at the next development meeting.

Social Housing

Number of Council Homes completed



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
0.00	0.00		★

Comment

The programme had highlighted a hiatus for 2021-2022 with the potential for units being delivered towards the end of the year. It was hoped that some schemes could be accelerated to pick up this shortfall however with the ongoing pandemic and other challenges such as obtaining regulatory approvals it has not been the case.

Also, difficulties with the supply chain, increased material costs and a significant labour shortage has affected the completion and also, the under construction programme.

These challenges are hopefully short term and are being monitored closely and are being fed back where possible, to Welsh Government to inform and improve the grant process.

Social Housing

Number of Council Homes under construction



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
1.00	71.00		▲

Comment

Programme indicated a hiatus for the early quarters of 2021/22 and all Council developments have faced challenges and delays with obtaining regulatory approvals and also adapting to changes within the Welsh Government Grant funding and design criteria. This future catalogue of schemes has progressed and is becoming more robust and will in provide a significantly more stable future pipeline of delivery.

An agreed schedule of start dates has been agreed for a total of 77 units as follows :-

January - 21 at Mostyn

January - 6 in Holywell and Flint

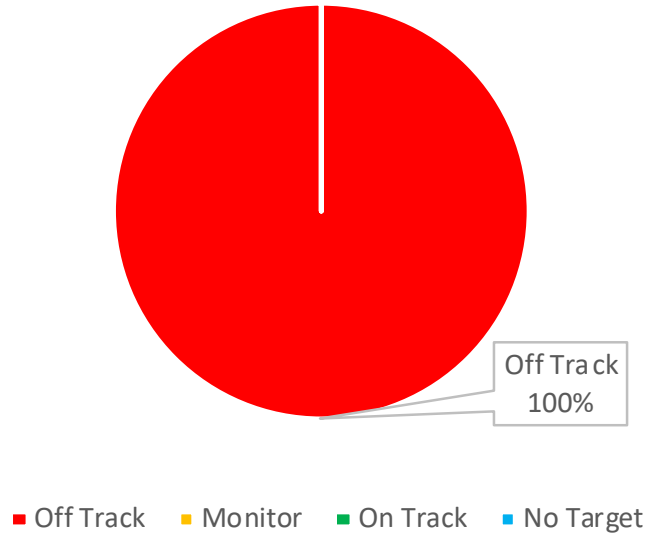
March - 50 in Nant-y-Gros (weather dependant)

Private Rented Sector Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing a "landlord offer" that encourages landlords to work with the Council to raise standards of property management and condition of homes where needed	25%	●	●	We offer a Bond Scheme, rent in advance (one month standard but more if required), deposits (enhanced if required), home starter packs and a range of practical support for both landlords and tenants to help people secure and sustain housing in the private Sector. Opportunity to join the Welsh Government Private Sector Leasing Scheme as part of its national roll out to be explored in the second half of the year. Initial commitment to engage provided to Welsh Government and awaiting further discussions for roll out.
Engaging with private sector tenants, giving them a voice and responding to their needs	50%	●	●	Engagement work across North Wales has been undertaken with tenants of the Private Sector through the Tenant Pulse Project. Analysis and response at both local and across the regional level will be developed and delivered in the second half of the year.
Improving access to private sector properties for those who are homeless, at risk of homeless and in housing need	25%	●	●	A range of support packages are in place to assist people with securing private sector housing. We offer a Bond Scheme, rent in advance (one month standard but more if required), deposits (enhanced if required), home starter packs and a range of practical support for both landlords and tenants to help people secure and sustain housing in the private sector. Affordability is a significant challenge as the market is increasingly expensive and local housing allowance rates are out of sync with the market. Renting privately is increasingly not an option for many people exclusively in receipt of benefits.
Mapping Houses of Multiple Occupation (HMO's) across Flintshire to ensure legal minimum housing standards are met and to improve residents' quality of life	40%	●	●	Progress has been delayed on the mapping programme due to officer diversion to the pandemic response but the methodology behind the mapping programme has been agreed and is now in place. This includes the initial identification of 409 properties that may require inspection, categorised by licensable or non-licensable Houses of Multiple Occupation (HMOs). Of those deemed to be licensable a sample group of 30 has been contacted to provide further information for the use of the property. From this a programme of inspections is due to start in October. Alongside this the mapping programme will also be informed by reactive work that is generated by complaints or service requests. This model will continue to be used moving forward.
Working in partnership with landlords and private sector agents to better understand their needs	25%	●	●	Consultation with landlords has been launched in quarter one but with minimal take up. Targeted engagement with known landlords and local lettings agents has been undertaken and some useful insight into local challenges and opportunities. Landlord Forum to be relaunched in partnership with National Residential Landlords Association (NRLA) in December 2021.

Private Rented Sector Measures

Private Rented Sector Performance Measures

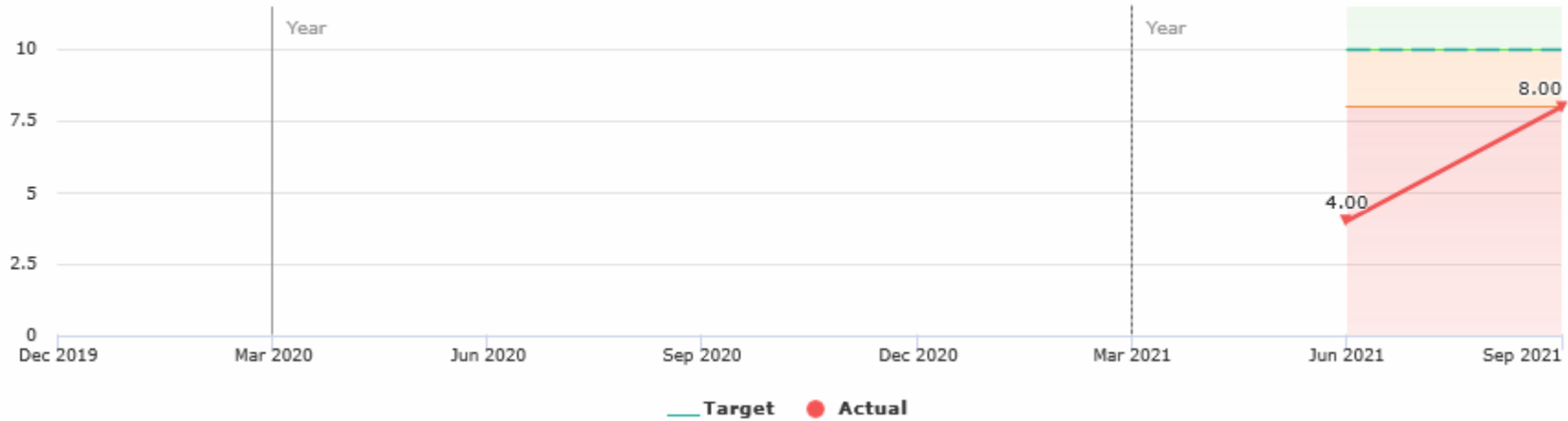


Measures Off Track

Area	Title
Private Rented Sector	Number of inspections of HMOs ▲

Private Rented

Number of inspections of HMOs



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
8.00	10.00		▲

Comment

The programme of inspections has been delayed as officers were diverted to support the pandemic response and continue to support recovery from the 14 month backlog of cases that have accrued. 409 properties have been identified as possible Houses in Multiple Occupation (HMO) within the County. The team have identified those that would fall within the definition of a licensable HMO and have initially contacted a sample group of 30 requesting further information about each property and its use. Priority visits have been set around the analysis of the information received and these started in October 2021. The 12 properties inspected to date have been reactive work following up on complaints received.

Empty Properties Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Bringing empty homes back into use thorough the Empty Homes Loan Scheme (EHLS)	50%	★	★	To date the service has approved 'House to Home loans' amounting to a total of £229,901.
Exploring opportunities to develop a project management service for non-commercial landlords to encourage take up of the Empty Home Loan Scheme	50%	★	★	The service is currently being developed and proposals have been passed to Legal Services to draft a contract, service conditions and agree fees.
Exploring opportunities to maximise housing and revitalise our towns through the redevelopment of the High Street	50%	★	★	The teams are working with other service areas, particularly Town Centre regeneration, to offer Town Centre loans along with Houses into Home loan to encourage Town Centre redevelopment with living accommodation above shops.
Targeting `problem` empty homes in our communities and using enforcement powers where appropriate to improve our communities and increase housing supply	50%	★	★	Enforcement powers have been successfully used to take two properties through the enforced sale procedure and work is now progressing on a third property. The Empty Homes Officer also works with the Enforcement Panel that has recently been established in the Authority.

Empty Properties Measures

Measures Off Track

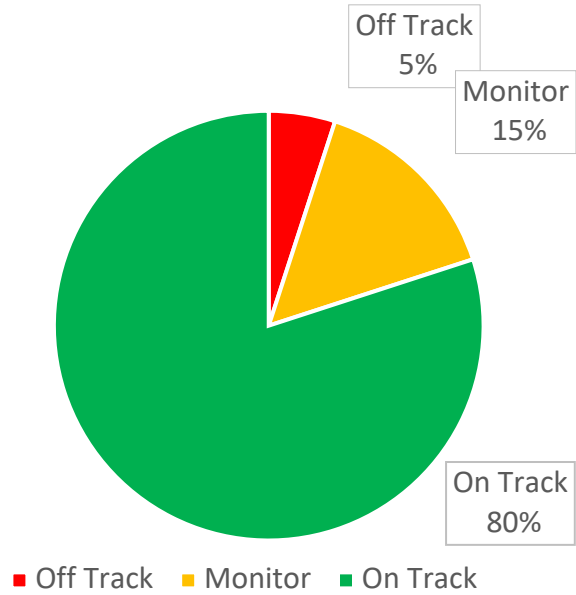
Area	Title
Empty Properties	There are no measures off track for this section

There are no reportable measures for this period

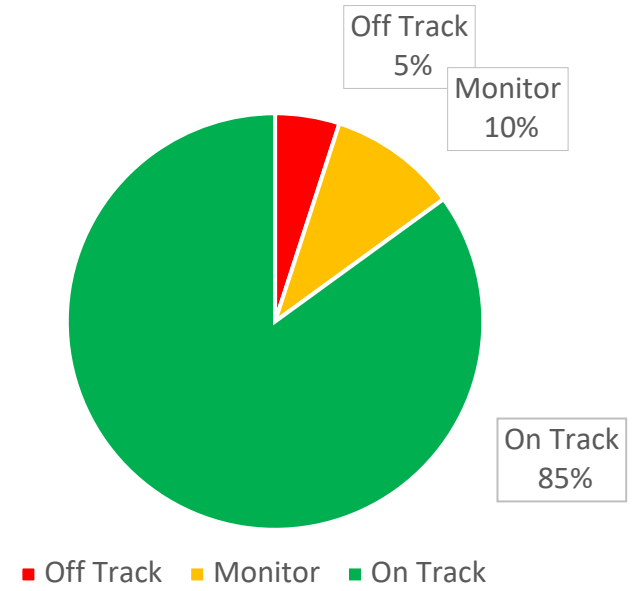
Green Society and Environment

Green Society and Environment Overall Performance

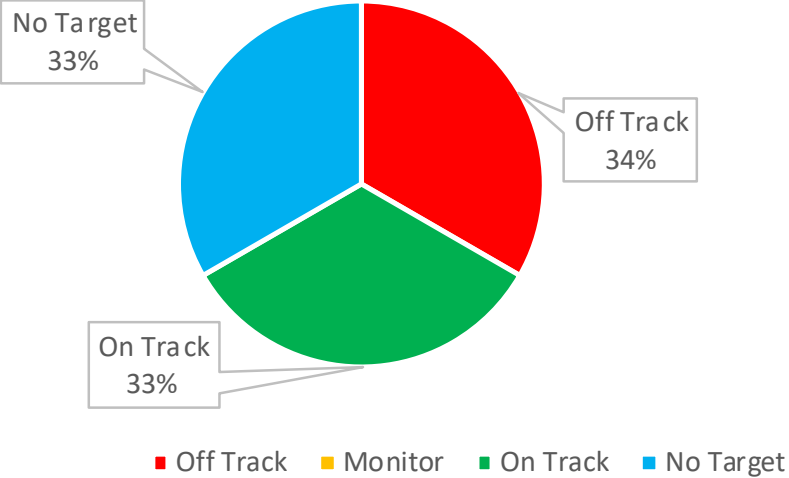
Green Society and Environment Action RAG Status



Green Society and Environment Outcome RAG Status



Green Society and Environment Performance Measures



Measures Off Track

Area	Title
Circular Economy	Percentage of waste reused, recycled or composted



Carbon Neutrality Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing a net carbon zero action plan and be approved	20%	★	★	Initial engagement activities with Members and Academi completed. Public engagement session is opening during October 2021.
Developing a policy for sustainable and long term energy usage in capital projects where this can be achieved	100%	★	★	The requirement for a policy has been negated by the energy team and the Capital Assets team working together to include the energy team in the early design stages of Capital Projects to advise on sustainable energy usage and understand the longer term effects of energy usage
Gathering information on annual Council greenhouse gas emissions to submit to Welsh Government and the Carbon Programme Board	80%	★	★	Data collation for 2020/21 carbon emissions is in progress and currently at 80% completion. Submission deadline to Welsh Government is October 2021 and we are on course for this deadline.
Putting a Governance structure (Carbon Programme Board) in place	100%	✓	★	Member Programme Board in place June 2021. Meetings occur every two months with July and September completed. Officer Group to support Programme Board in place September 2021 with first meeting taking place in October. The governance structure includes Environment and Economy Scrutiny.
Reviewing the procurement policy to reduce greenhouse gas emissions from suppliers	10%	●	★	To work towards implementing a green procurement policy, and one which guides suppliers to reduce air pollution, mitigate climate change and conserve energy, there is a need undertake a review in quarter four of the existing procurement policy. Preliminary work will be undertaken by Flintshire Council to move this review forward. However, recruitment of a replacement Procurement Team Manager at Denbighshire Council is also critical to move this review along at pace.

Carbon Neutrality Measures

Measures Off Track

Area	Title
Carbon Neutrality	There are no measures off track for this section

There are no reportable measures for this period

Fleet Strategy Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Converting the authority's fleet to electric and alternative fuels (hydrogen etc)	10%	★	★	Two Battery Electric Recycling vehicles have been ordered and delivery is expected in Early 2022. Work is on-going to develop the electric charging infrastructure needed to support the transition to Ultra Low Emission Vehicles (ULEVs). The overall ambition to convert the county's fleet of vehicles is a longer term ambition, delivered over the course of several years.
Ensuring all business journeys are subject to proper planning and optimisation	30%	★	★	As travel accounts for a significant share of the Council's carbon footprint, to reduce the impact of business travel, only business travel deemed essential will be approved. The recent updated Travel and Expenses Policy requires employees, wherever possible to: <ul style="list-style-type: none"> • join meetings remotely (e.g. by video conference), or • take public transport instead of going by car or taxi. Where business travel is deemed essential, strict criteria apply.
Reducing employee owned vehicle business mileage through continued use of virtual meeting attendance and reduction in unnecessary journeys	50%	★	★	Welsh Government advice remains that employees who can work from home, continue to do so. This means a significant number of employees are continuing to work from home. Work has begun preparing the model for the future working when pandemic restrictions are further eased. In order to reduce time and money spent on travel and to reduce the carbon emissions caused by it the expectation for all officers will be that: <ul style="list-style-type: none"> • officers do not work on council premises for a full week where their duties permit them to work from home. • meetings, visits, conferences, etc take place virtually except in agreed circumstances.

Fleet Strategy Measures

Fleet Strategy Performance Measures



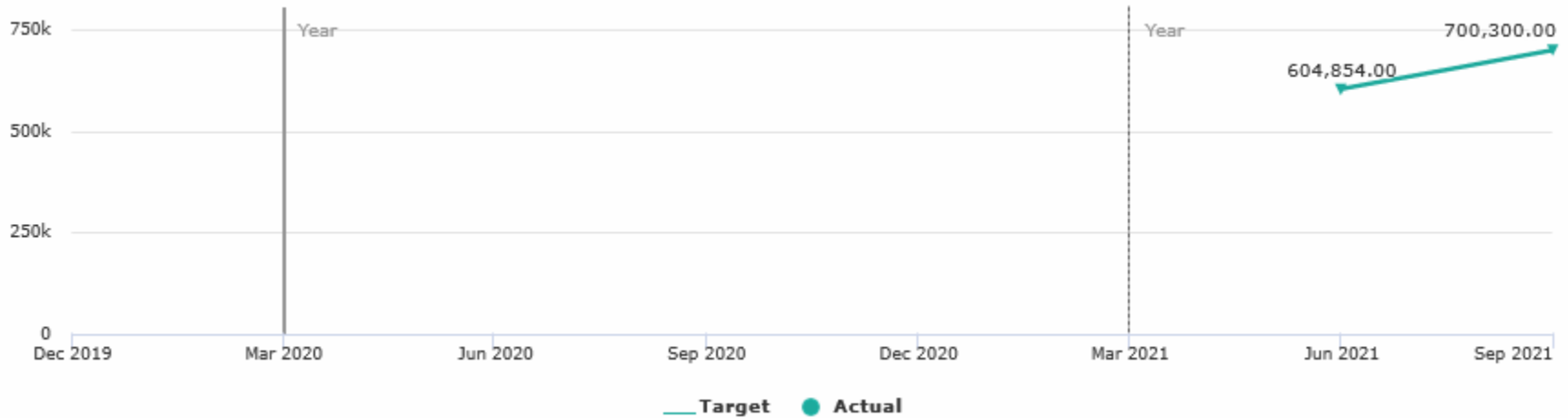
■ Off Track ■ Monitor ■ On Track ■ No Target

Measures Off Track

Area	Title
Fleet Strategy	There are no measures off track for this section

Fleet Strategy

Reduced business travel mileage across all portfolio



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
700,300.00			n/a

Comment

Welsh Government advice remains that employees who can work from home, continue to do so. This means a significant number of employees are continuing to work from home. Work has begun preparing the model for the future working when pandemic restrictions are further eased. In order to reduce time and money spent on travel and to reduce the carbon emissions caused by it the expectation for all officers will be that:

- officers do not work on council premises for a full week where their duties permit them to work from home.
- meetings, visits, conferences, etc take place virtually except in agreed circumstances.

Green Environment Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Delivering an increase in canopy cover as part of the Urban Tree and Woodland Plan	20%	★	★	The townscape trees project has started with site scoping carried out to support delivery of the urban tree and woodland plan. This scoping work will inform the pattern of planting that will commence when we enter the tree planting season in the winter months.
Developing a strategy to improve biodiversity and carbon sequestration on the agricultural estate	10%	★	★	Biodiversity and carbon sequestration on our agricultural estate will be included in the climate change strategy.
Enhancing the natural environment through the delivery of the Section 6 Environment Act Wales biodiversity duty	50%	★	★	Ongoing biodiversity impact assessment on plans on projects. Monthly Local Nature Partnership coordinator meetings to manage communications and collaborative projects. Secured funding for pilot Flintshire Eco Champions school programme. Nature Recovery Action Plan outlined on the Bionet website launched April 2021. Creation of 12 high impact wildflower sites around the road network. Ongoing work with Streetscene for verge and greenspace management. Over 80 wildflower sites mapped.

Green Environment Measures

Measures Off Track

Area	Title
Green Environment	There are no measures off track for this section

There are no reportable measures for this period

Renewable Energy Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Agreeing appropriate investment strategy for future renewable energy developments	20%	★	★	Initial scoping has been carried out by Energy Service that has identified a possible four to five sites for renewable energy developments. These sites require further feasibility to determine where investment should be given.
Assessing the feasibility of renewable energy and land assets and link to wider carbon ambitions	10%	★	★	Initial work has been carried out to identify suitable sites and a wider feasibility assessment is to be completed.

Renewable Energy Measures

Measures Off Track

Area	Title
Renewable Energy	There are no measures off track for this section

There are no reportable measures for this period

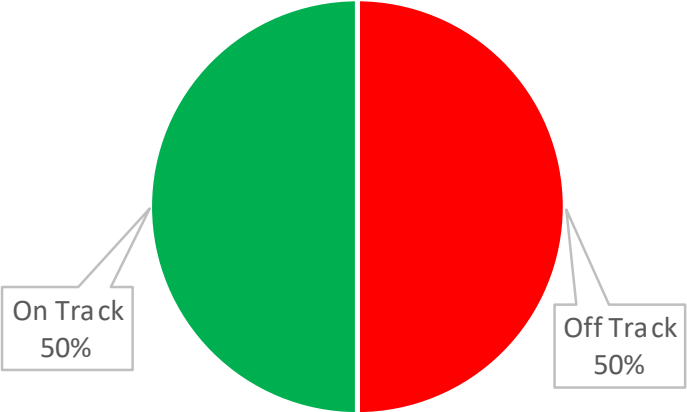
Circular Economy Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Achieving Welsh Government recycling targets	50%	●	●	Total waste arising have increased, which includes both residual and recycling. Recycling collected amounts have increased, however as the amount of residual non-recyclable waste also has also increased, this means that any recycling performance percentage has been offset by the total waste arising. However reintroduction of side waste and promoting recycling will help with a reduction in residual waste, and increase in recycling. Therefore the combined recycling/composting/reuse percentage will increase.
Developing and extending the Greenfield Composting Facility and Waste Transfer Station	80%	★	★	The project is progressing well with civils work on track to be completed before December 2021. There have been some short delays to completion due to supply chain disruption.
Developing and extending the Standard Yard Waste & Recycling Transfer Station	21.8%	★	★	Standard Yard Project works are progressing on target. The tender for the bailing equipment has been returned and is due to be awarded within the coming weeks. The access road is currently being priced, and the building design is being finalised. A planning application is to be submitted in October 2021
Promoting the option to reuse and repair unwanted items at Household Recycling Centres by partnering with local Charities	50%	●	★	Refurbs Flintshire currently take any large, bulky household items from the Household Recycling Centres for resale in their shops. Further engagement is required with more charities to develop this initiative to maximise the types of waste reused. This has been delayed due to the closure of most charity shops over the past 18 months.
Support local businesses in their efforts to reduce their carbon footprint and become more resource efficient	0%	▲	▲	The work stream has not yet been started. Capacity in the Business Development team has been prioritised for the delivery of the Welsh Government Covid grants.
Supporting and promoting the development of a Re-Use and Repair Café within the County	100%	✔	★	The Repair and Reuse Centre, with café, was successfully opened in June 2021. Since that time the café has become well established with customer throughput increasing. A small number of repair/reuse workshops have taken place so far but progress with a formal programme has been delayed due recruitment and social distancing restriction.

Action	Percentage Complete	RAG	Outcome RAG	Comment
Working in partnership, actively support and engage with community led groups by developing environmental and recycling initiatives	40%	★	●	Approval has been given by Cabinet to introduce a new, designated role, to drive forward environmental and waste reduction initiatives. This role will be responsible for working with community groups to develop and introduce schemes. Support has been given to local litter picking groups buy issuing equipment for picking events and removing the waste items collected. Presentations have been given to community groups regarding waste and littering problems and ways in which these can be minimised.

Circular Economy Measures

Circular Economy Performance Measures



■ Off Track ■ Monitor ■ On Track ■ No Target

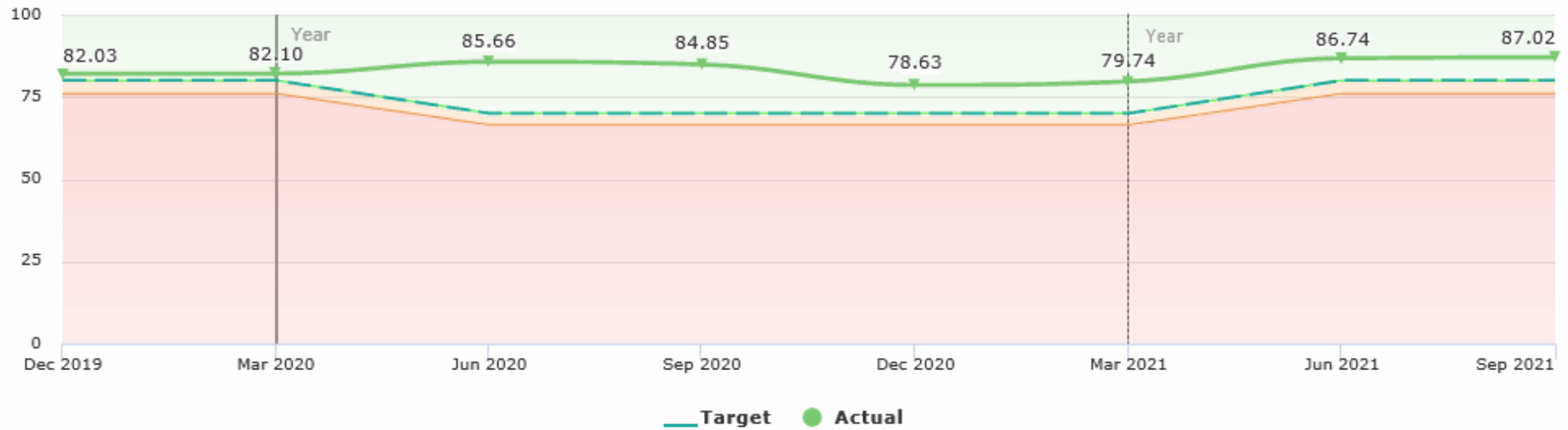
Measures Off Track

Area	Title
Circular Economy	Percentage of waste reused, recycled or composted



Circular Economy

Average Recycling rate across Household Recycling Centres (HRCs)



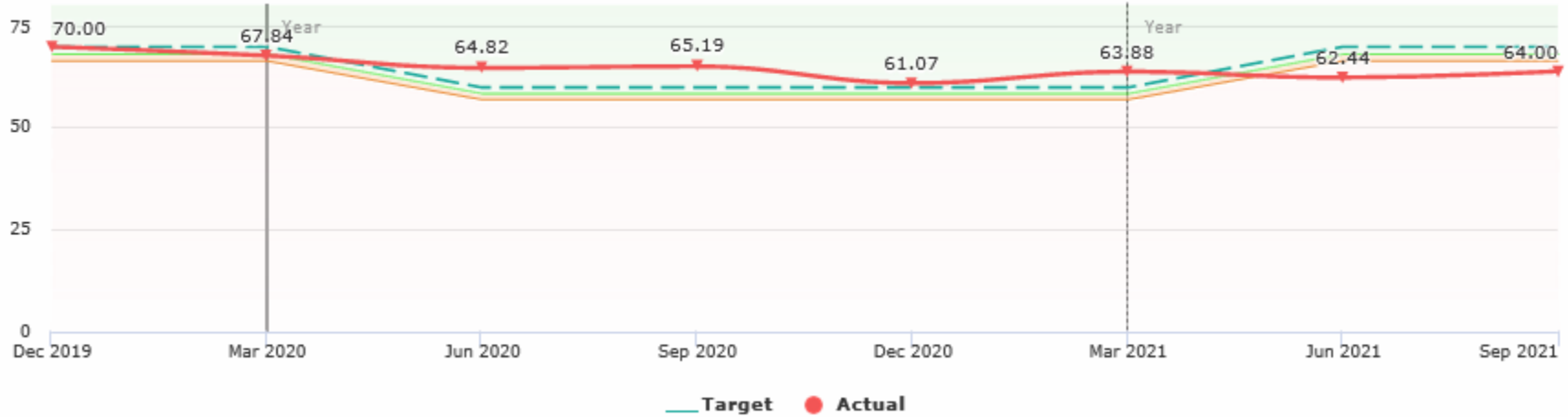
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating (YTD)
87.02	80.00	84.85	★

Comment

Household Recycling Centres remained open with appropriate control measures in place. Footfall has steadily increased, as alert levels decrease during Spring and Summer, resulting in an increase of materials brought to site and separated for recycling.

Circular Economy

Percentage of waste reused, recycled or composted



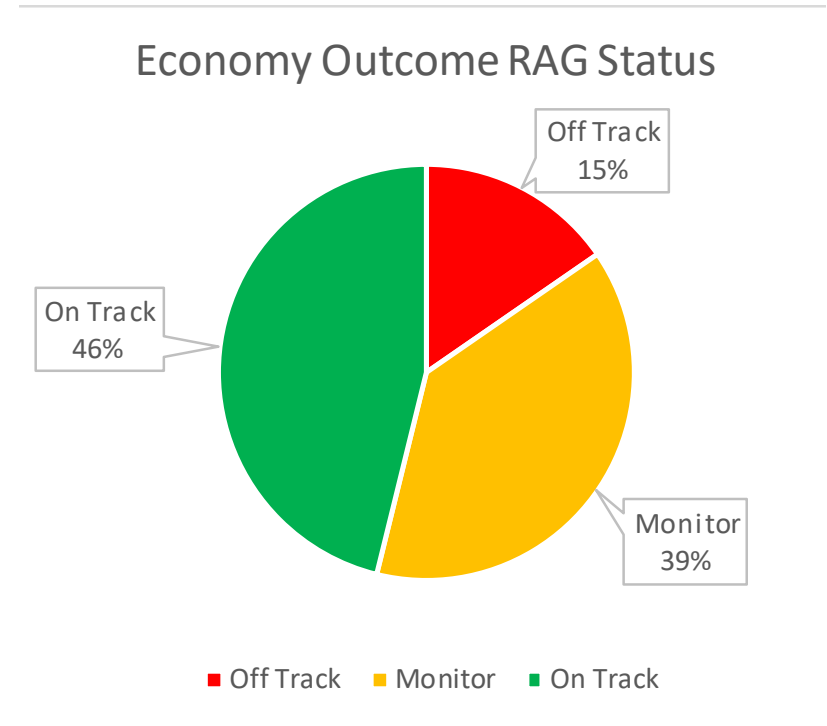
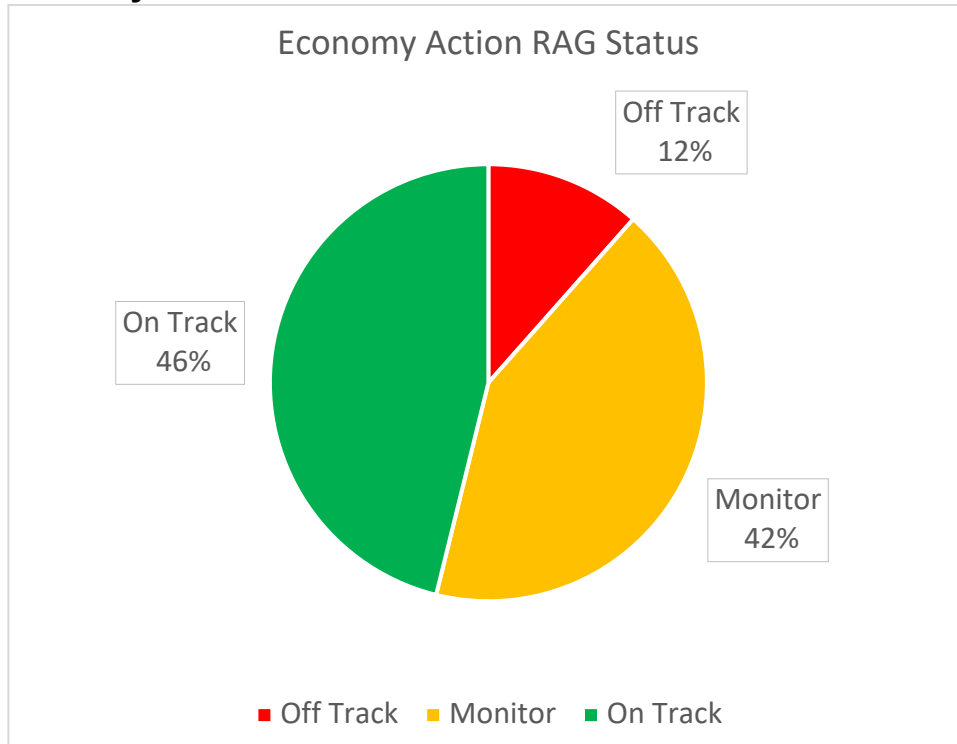
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
64.00	70.00	65.19	▲

Comment

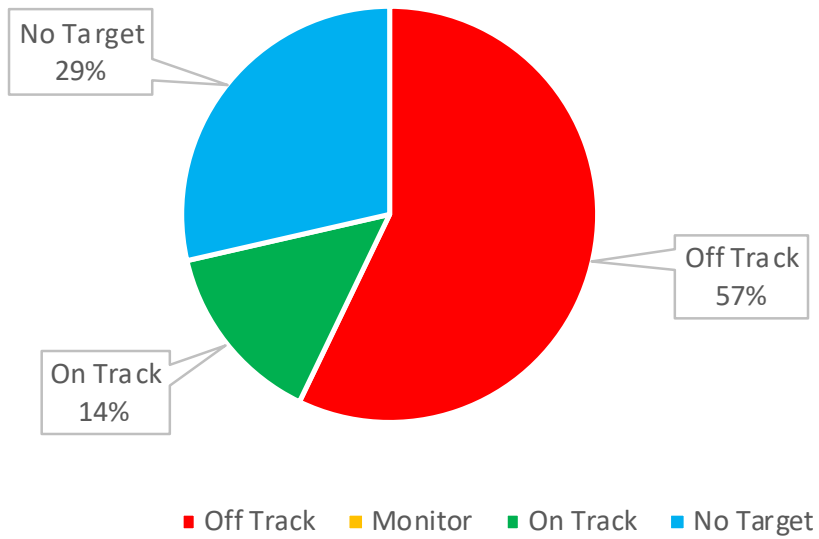
Total waste arising has increased, which includes both residual and recycling. Recycling collected amounts have increased; however, as the amount of residual (non-recyclable) waste has also increased, this means that any recycling performance percentage has been offset by the total waste arising. The reintroduction of side waste enforcement from September 2021 and further efforts to promote reuse and recycling are intended to assist with a reduction in residual waste, and increase in recycling.

Economy

Economy Overall Performance



Economy Performance Measures



Measures Off Track

Area	Title	
Reducing Worklessness	Number of individuals entering employment, learning or volunteering	▲
Reducing Worklessness	Number of individuals entering employment, learning or volunteering	▲
Transport and Digital Infrastructure	Number of bus quality partnerships on the core network	▲
Transport and Digital Infrastructure	Number of schemes delivered through the Welsh Government Active Travel Fund	▲

Town Centre Regeneration Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Encouraging and support investment in town centre properties especially to facilitate more sustainable uses	40%	●	●	The Council has been supporting a number of potential investors to develop their town centre projects. Flintshire launched an interest-free loan scheme for investors in town centres. The scheme is funded by Welsh Government with £840k available, the first two applications have been received. In addition, the Council has secured £112k from Welsh Government to renovate 31 Chester Road West in Shotton as part of the Shotton Action Plan. The property, which has been vacant for several years, will be used for the County food poverty project as well as for residential accommodation.
Improving the environment in town centres	25%	●	●	Funding for environmental projects remains limited. However, the Council intends to implement a green infrastructure project in Shotton as part of the Shotton Action Plan programme. Funding is already in place from Welsh Government (WG). A further small tree planting project in Flint is also planned this year to implement an element of the Flint Green Infrastructure plan. This is also funded by WG. In addition, the Council is also commissioning a review of the street environment in Buckley.
Monitoring the health and vitality of town centres to support effective management and business investment decisions	40%	★	★	The Council has been successful in securing Welsh Government funding for digital footfall monitoring equipment across all of the town centres in Flintshire. These will enable the Council, partners and businesses to receive real time intelligence on the numbers of people using the town centres. The project will also allowing the piloting of other types of sensor in town centres in order to assess their effectiveness including, for example, air quality, soil moisture (for tree planting) and light sensors (on defibrillator boxes). The infrastructure created will be on an open access basis so that other users including the private sector will be able to take advantage of its capabilities for their own sensors.
Promoting town centre, hospitality and tourism businesses to help with their post-Covid recovery	50%	★	★	The Council has delivered a promotional campaign to generate a positive image of Flintshire's towns and visitor economy. A number of promotional assets were produced during this campaign including podcasts, films, e-book, news release and social media platforms. These assets can be used in future promotional campaigns.
Supporting the growth of community enterprises in town centre locations	50%	●	●	Business support, advice and guidance continues to be delivered via social media platforms and over the telephone, however an increasing number of enquiries are seeking face to face support. The development of community facilities is an area of start-up growth across Flintshire Town centres.

Town Centre Regeneration Measures

Measures Off Track

Area	Title
Town Centre Regeneration	There are no measures off track for this section

There are no reportable measures for this period

Business Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Engaging small businesses and improve support packages available to them	20%	★	★	The Council has now recruited an officer to engage town centre businesses through both face to face contacts and social media.
Increasing the scale and impact of the social business sector	50%	●	●	Ongoing business support being delivered via telephone / social media platforms. Though the number of start-ups is lower than anticipated, new clients/potential start-ups are being generated by word of mouth referrals by existing social enterprises and partner organisations.
Supporting growth of the local and regional food and drink business sector through marketing and collaborative projects	50%	★	★	Delivered a promotional campaign and activity to showcase the unique range of locally produced food and drink. Provided match funding to support local food and drink groups develop a sub-regional project to help with recovery from the pandemic through research, identifying examples of good practice, introducing new ways of selling and new collaborative product development.
Supporting local businesses in their efforts to reduce their carbon footprint and become more resource efficient	0%	▲	●	Work has not started on this programme of work due to capacity being diverted to delivering the Welsh Government Covid recovery grants.
Supporting post-Covid recovery of the County's street and indoor markets	50%	★	●	The street and indoor markets in Flintshire were severely affected by the pandemic with many businesses unable to trade for many months. In addition, the Christmas markets run by the Council and partners in Mold and Holywell have not been able to go ahead for two years. Following the removal of restrictions the Council has worked with traders to successfully encourage new stalls onto the markets. The Council has run a series of shop local campaigns featuring local businesses, including the market traders, which received a good level of coverage.

Action	Percentage Complete	RAG	Outcome RAG	Comment
Supporting recovery of the tourism and hospitality sectors and rebuild confidence in the industry	50%	★	★	<p>The team has supported visitor sector businesses to access funding packages for recovery post- pandemic.</p> <p>Regular communication and information sharing with the sector and partners.</p> <p>Flintshire is part of a regional social media campaign to promote priority products over the autumn and winter season. The campaign started in October and will run until the end of March 2022. The objective of this autumn and winter campaign is to encourage and drive traffic/ visits to the North East Wales website and social media platforms.</p> <p>We have supported and raised awareness of the national recruitment and skills campaign with the sector in Flintshire. We continue to encourage businesses to utilise a new tool kit which is now available to help with recruiting staff and raising awareness of the great career opportunities in tourism and hospitality. This is being undertaken with the destination management partnership and local tourism associations.</p> <p>Research and development work for the Flintshire Ambassador programme is underway. This is a scheme that provides online learning and opportunities to enhance knowledge of the visitor offer of Flintshire and the wider North Wales region.</p>

Business Measures

Measures Off Track

Area	Title
Business	There are no measures off track for this section

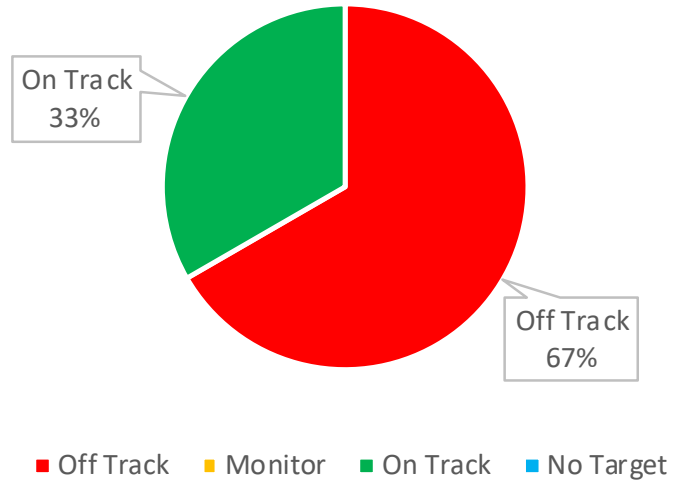
There are no reportable measures for this period

Transport and Digital Infrastructure Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Completing the connection of all eligible public buildings through the Local Full Fibre Network Project	90%	★	★	The Local Full Fibre Programme, funded by UK Government, will connect almost 400 public sector buildings in North Wales to the fibre network. In Flintshire, the majority of buildings put forward to the project have been completed. The Council awaits the completion of the final few by BT Openreach/BT although this has been delayed.
Connecting further rural communities to improved digital infrastructure	50%	★	★	The Council employs a Rural Broadband Officer to support rural households to improve their digital connectivity. In addition to providing one to one support to households, especially where children have been struggling with online education during lockdown, the officer has been supporting communities to bid to the Community Fibre Partnership programme to part-fund connection to the fibre network. Five projects have been developed so far and await BT Openreach approval.
Developing and delivering transport infrastructure improvements as part of North Wales Metro programme and the Council's Integrated Transport Strategy	45%	●	★	Progression of the North Wales Metro and in year transport schemes have been restricted due to ongoing land negotiations and supplier availability.
Ensuring Flintshire strategic transport priorities are well-represented in the Regional Transport Plan from the forthcoming Corporate Joint Committee development	50%	★	★	Following the publishing of Welsh Government's (WG) New Wales Transport Plan, we are in the process of reviewing our own Integrated Transport Strategy. Once complete, this will form the basis of Flintshire's forthcoming Regional Transport plan submission.
Starting delivery of the local plans within the North Wales Growth Deal for digital infrastructure	50%	★	★	The Council are engaged with each of the work streams developing the Growth Deal capital investment projects.

Transport and Digital Infrastructure Measures

Transport and Digital Infrastructure Performance Measures

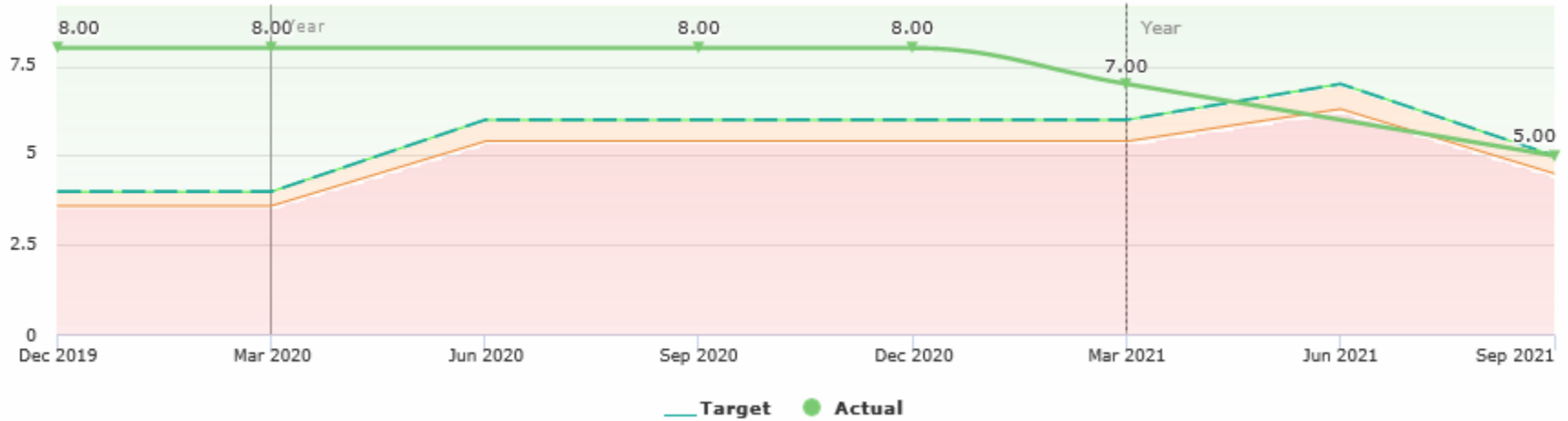


Measures Off Track

Area	Title	
Transport and digital infrastructure	Number of schemes delivered through the Welsh Government Active Travel Fund	▲
Transport and digital infrastructure	Number of bus quality partnerships on the core network	▲

Transport and Digital Infrastructure

Number of Local Travel Arrangements (LTAs) in geographical areas of the County



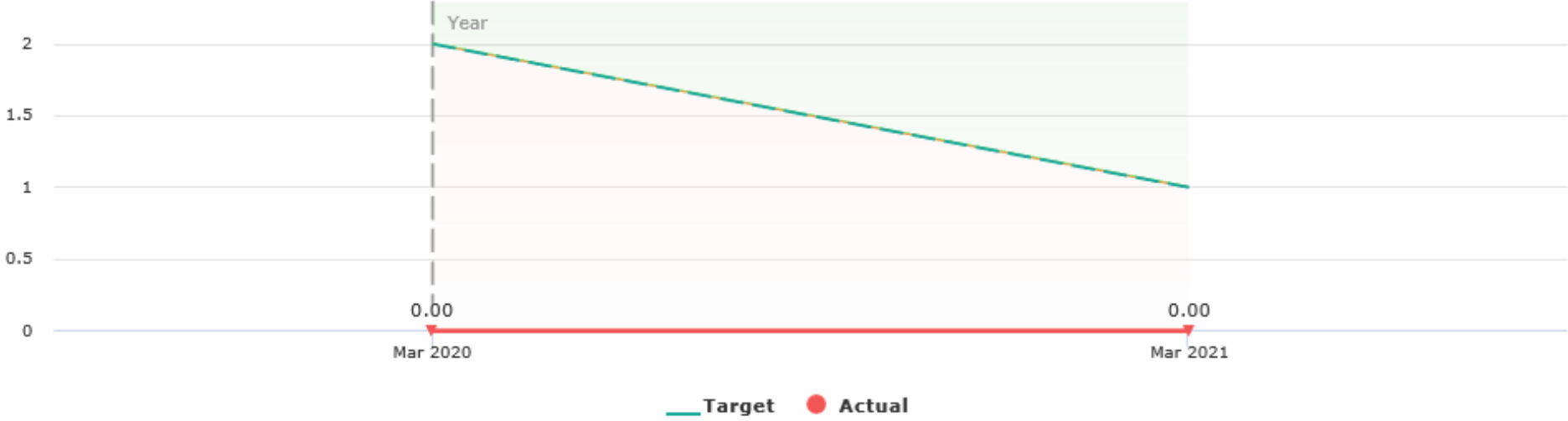
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
5.00	5.00	8.00	★

Comment

Whilst there were 8 Local Travel arrangements in place, the LT1, 2 & 3 have been replaced with the Holywell Fflecsi Service. The Holywell Fflecsi service has proven extremely successful with increased passenger numbers. More importantly, 45% of the passengers are new to the service and from areas where there were no previous bus services available, working towards the service delivery aim of reducing Flintshire resident's isolation in our more rural communities.

Transport and digital infrastructure

Number of bus quality partnerships on the core network



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating (YTD)
0.00	1.00	0.00	▲

Comment

The ongoing development of the Quality Bus Partnership has been put on hold. Transport For Wales are undertaking a Network review across North Wales with a report due in quarter four 2021/2022.

Transport and Digital Infrastructure

Number of schemes delivered through the Welsh Government Active Travel Fund



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
0.00	1.00	8.00	▲

Comment

To date, no active travel infrastructure scheme has been completed for 2021/22.

Local Development Plan (LDP) Targets Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Ensuring timely adoption of the Local Development Plan once Inspector's Report received	75%	●	●	Local Development Plan (LDP) submitted for Examination to Welsh Government/Planning Inspectorate (PINS) in November 2020 in line with Delivery Agreement. Commencement of Examination of the LDP delayed several times by the Planning Inspector and progress further delayed by the need for Council to address the 'Phosphates' issue raised by Natural Resources Wales. Officers progressing well with preparation of Matters Arising Changes to be consulted upon. The production of the binding Inspectors Report and subsequent adoption of LDP likely to be delayed by some three to four months compared to the Delivery Agreement. The timetable for progressing the LDP from Submission to Examination is the remit and responsibility of the Inspector rather than Flintshire.
Maintaining and update the Local Development Plan housing trajectory in line with planning decisions made	75%	●	●	The Council cannot formally update the housing trajectory until the Local Development Plan (LDP) has been adopted. However, the Council has produced a housing trajectory for April 2020 to inform the Inspector's Examination of the Plan. Officers are continuing to undertake annual housing land monitoring each April in order to inform future updates of the housing trajectory as part of the Plans monitoring arrangements, once adopted.
Making decisions at Planning Committee in line with the adopted Local Development Plan	0%	▲	▲	The Local Development Plan (LDP) cannot form the statutory development plan for making either decisions at Planning Committee or delegated decisions until it is adopted by the Council. Action one explained that there is likely to be a delay in adopting the LDP of three to four months.
Monitoring overall Plan performance via the Annual Monitoring Report (AMR) and submit to Welsh Government	50%	●	●	The Local Development Plan (LDP) cannot be monitored on an annual basis until it has been adopted. The monitoring chapter within the LDP has been the subject of discussion at an Examination Hearing Session and minor amendments agreed with the Inspector. These amendments will be consulted upon as part of Matters Arising Changes, ahead of the Inspector issuing their Report on the Examination. The Council will therefore have the monitoring arrangements in place as part of the adopted LDP to ensure effective annual monitoring.
Referencing the Local Development Plan growth strategy in early work on a North Wales Strategic Development Plan (SDP)	0%	▲	▲	Work has not yet commenced on a North Wales Strategic Development Plan (SDP). It is anticipated that Corporate Joint Committees (CJC) will not be set up until Spring 2022 at the earliest.

Local Development Plan (LDP) Targets Measures

Measures Off Track

Area	Title
Local Development Plan (LDP) Targets	There are no measures off track for this section

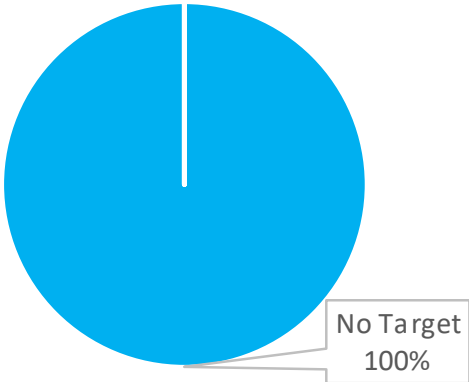
There are no reportable measures for this period

Spending Money for the Benefit of Flintshire Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Encouraging and supporting commissioners and suppliers to generate additional well-being outcomes	50%	★	★	Procurement activity remains the largest contributor to increased social value and is a key area of focus for the workstream. Significant progress has been achieved during this reporting period, with a significant number of contracts supported for this reporting period.
Increasing the ability and confidence of local businesses to supply the public sector	15%	●	●	The Council continues to support, on a reactive basis, opportunities for local small businesses to become part of the supply chain, usually as sub-contractors within a larger construction project. Further work to open up public sector procurement opportunities to small businesses has been delayed by pandemic response work and will start in quarter three.
Reporting of the strategic well-being outcomes across the Council in place	100%	✔	★	The Council now has a robust software system to monitor the achievement of the strategic well-being outcomes through goods and services delivered on the Council's behalf by suppliers (social value).

Spending Money for the Benefit of Flintshire Measures

Spending Money for the Benefit of Flintshire Performance Measures

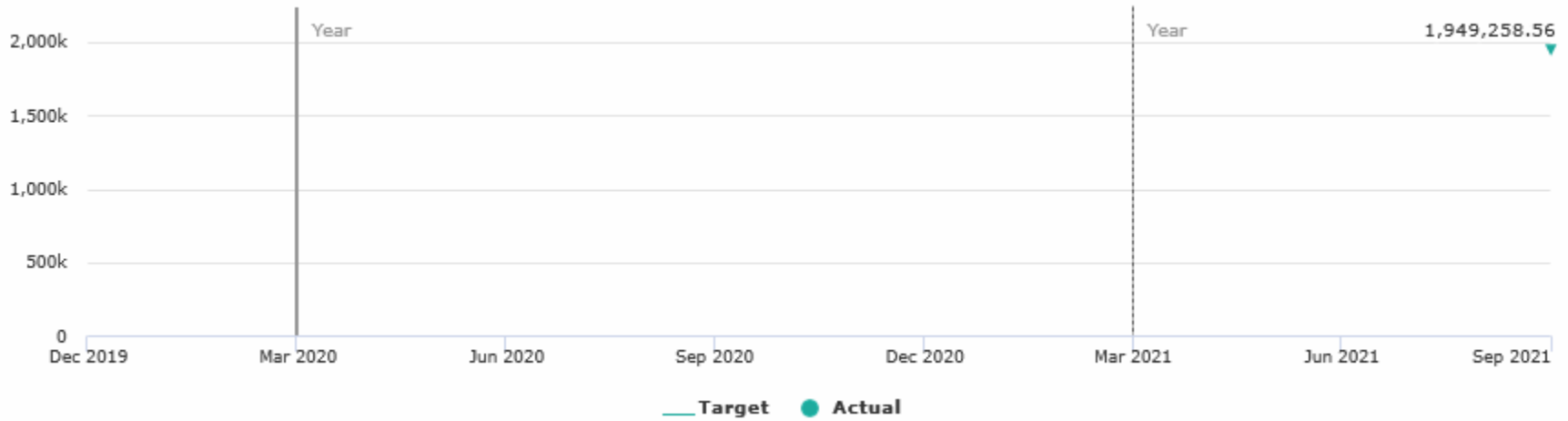


Measures Off Track

Area	Title
Spending Money for the Benefit of Flintshire	There are no measures off track for this section

Spending Money for the Benefit of Flintshire

Monetary value of community benefits as measured against the Flintshire Themes Outcomes and Measure



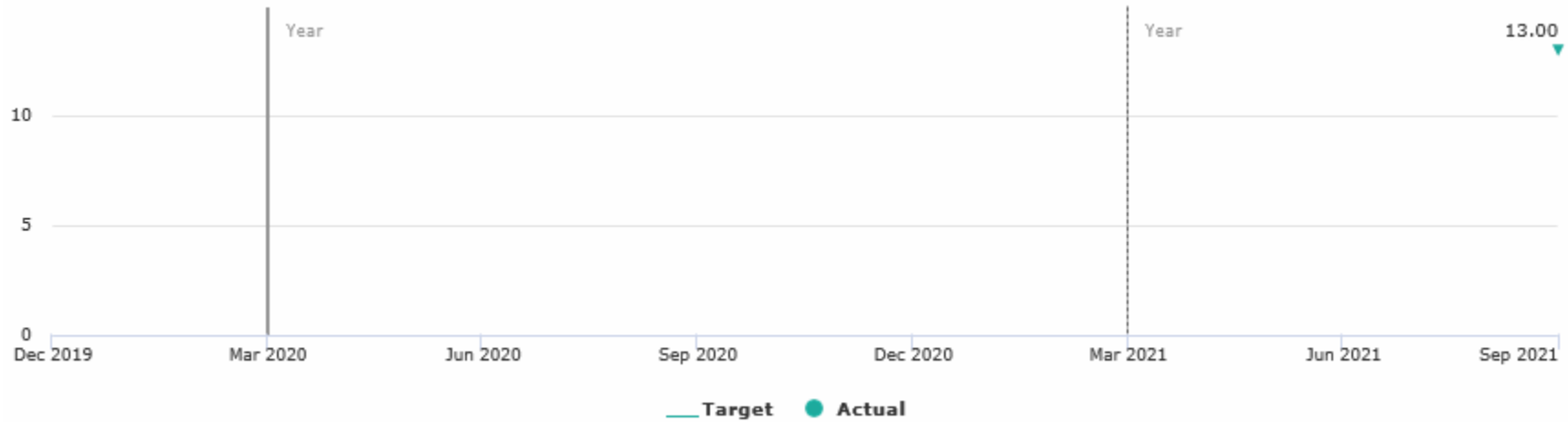
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
1,949,258.56			n/a

Comment

£1,949,258.56 of social value has been reported on Impact as delivered so far for year to date.

Spending Money for the Benefit of Flintshire

Number of contracts delivering community benefits



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
1,949,258.56			n/a

Comment

For the purpose of reporting, we shall use the number of contracts which have been awarded and completed within this period, which total 13.

In the period between April 2021-September 2021, we have supported 70 contracts in total. These are at varying stages within the commissioning cycle, however of the 70:

- 11 are now in contract,
- 57 are at planning/procurement stage,
- two of which have completed.

Reducing Worklessness Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Co-ordinating a multi-agency approach to support businesses to recruit people from disadvantaged groups	30%	●	▲	The Communities for Work programme in Flintshire is currently below target, however the number of employment and client engagements are now on the rise following a difficult period due to the pandemic. Face to face meetings between clients and mentors are now resuming and pathways have recently resumed in a classroom environment. These pathways have included hospitality, retail and construction, all sectors which have struggled with recruitment during the coronavirus pandemic. The strong partnership between Communities for Work, Working Wales and Jobcentre plus has seen many positive outcomes as a result of a joined up approach to training, recruitment and support for individuals wanting to enter or re-enter employment.
Delivering mentoring and wider support programmes to assist disadvantaged people to re-engage with the labour market	30%	●	▲	Communities for Work had a total of 181 completed engagements at the mid-year point, assisting disadvantaged people in gaining work and voluntary opportunities. The engagements varied from pre-employment training, online learning, sector specific pathways and virtual information events.

Reducing Worklessness Measures

Reducing Worklessness Performance Measures



■ Off Track ■ Monitor ■ On Track ■ No Target

Measures Off Track

Area	Title
Reducing worklessness	Number of individuals entering employment, learning or volunteering
Reducing worklessness	Number of individuals receiving support



Reducing Worklessness

Number of individuals entering employment, learning or volunteering

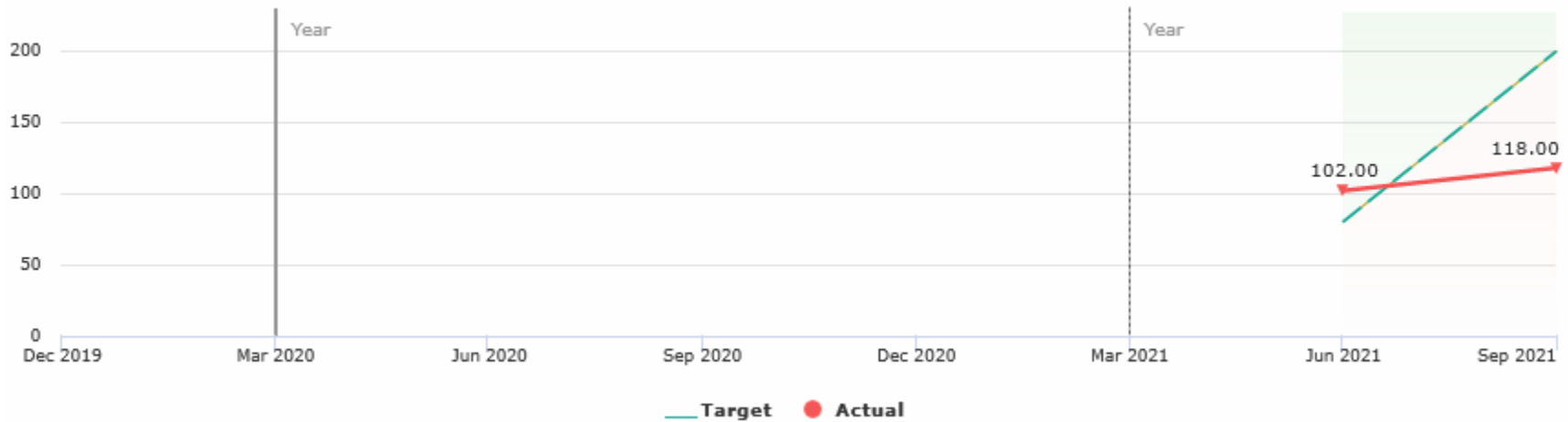


Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
75.00	110.00		▲

Comment
In quarter one, 40 individuals entered employment. Quarter two saw 35 individuals enter employment having been successfully mentored with the Communities For Work programme in Flintshire. Employment sectors entered included construction, retail, logistics and production.

Reducing Worklessness

Number of individuals receiving support



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
220.00	280.00		▲

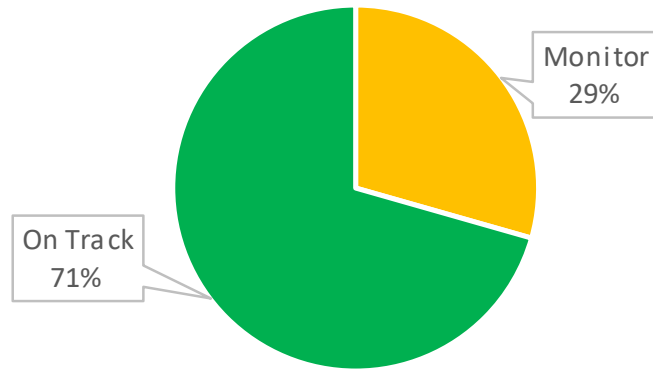
Comment

During quarter one 102 participants were supported through the Communities for Work programme receiving assistance in accessing training and employability skills in order to move them closer to the labour market. During quarter two 118 participants accessed this support. Training included Construction Skills, HGV, Administration, Health & Safety and Customer Service.

Personal and Community Wellbeing

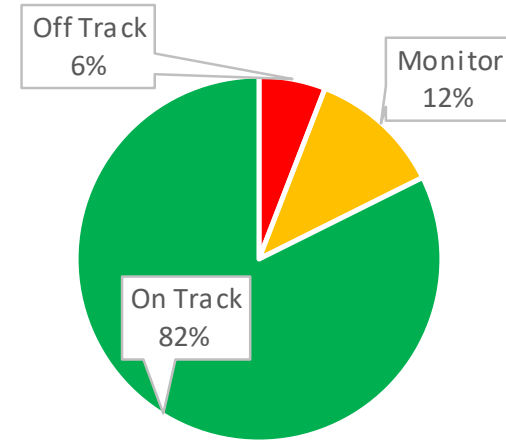
Personal and Community Wellbeing Overall Performance

Personal and Community Wellbeing Action RAG Status



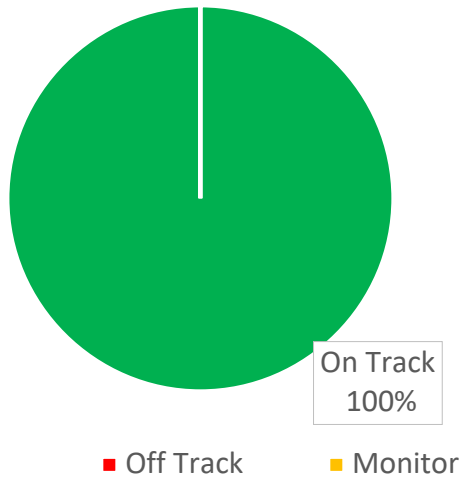
■ Off Track ■ Monitor ■ On Track

Personal and Community Wellbeing Outcome RAG Status



■ Off Track ■ Monitor ■ On Track

Personal and Community Wellbeing Performance Measures



Measures Off Track

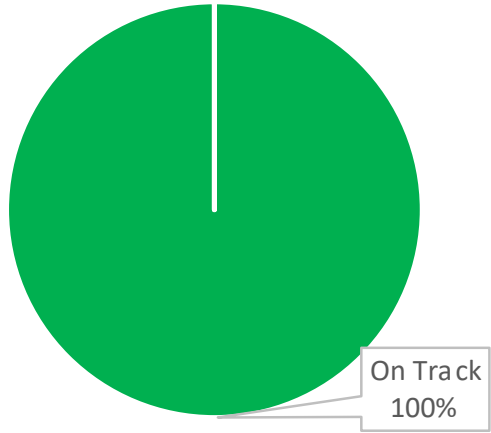
Area	Title
Personal Community and Wellbeing	There are no measures off track for this section

Independent Living Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing and extend our approach to Micro Care supporting more people in their own homes	50%	★	★	Additional funding sources from the Foundational Economy to support the project until March 2022. An off framework contract has been developed to support direct commissioning of Microcarers. Work has started to integrate the opportunities into both Direct Payments Team and Brokerage.
Ensuring services for families with children aged 0-7 are better integrated through the 'Early Years Pathfinder' project	50%	●	●	The self-assessment of local arrangements to support families conducted by the Early Years Partnership last winter found that Flintshire was well placed to make swift progress by implementing the local actions identified in the self-assessment and the recommendations in the Early Intervention Foundation's report (June 2021). The work with Vanguard started last year to look at the family's journey through the early years pathway is now progressing through thinking and discussion around integration and transformation. A work programme is continuing for 2021-22. Work has been impacted by Covid-19 due to availability of key stakeholders, however progress is now being made. The plan for the remainder of the year is the development of the local Early Years strategy, to focus on the family experience as part of local work on multi-agency support pathways to ensure each child has a strong foundation for their future.
Increasing the number of people who are able to make their own care arrangements through a Direct Payment	50%	●	★	We are continuing to grow this service. We now have the Personal Assistant portal to assist, but we are facing the shortage of carer issue, as in all other services and areas.
Providing additional placements at Marleyfield House Care Home to support older people	100%	✔	★	The extension at Marleyfield House has now been completed and we have opened an additional 32 beds to take the total capacity to 64. This includes 48 permanent residents and 16 short term reablement residents who are supported to transition from hospital home as quickly as possible.

Independent Living Measures

Independent Living Performance Measures



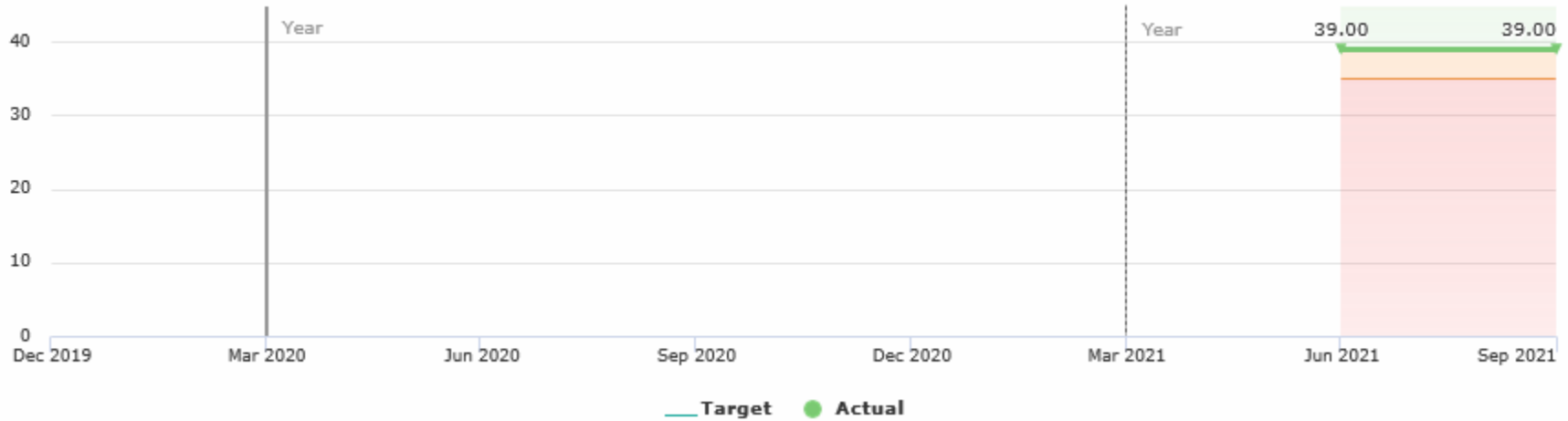
■ Off Track ■ Monitor ■ On Track ■ No Target

Measures Off Track

Area	Title
Independent Living	There are no measures off track for this section

Independent Living

Direct Payments as a % of ~~home-based services~~



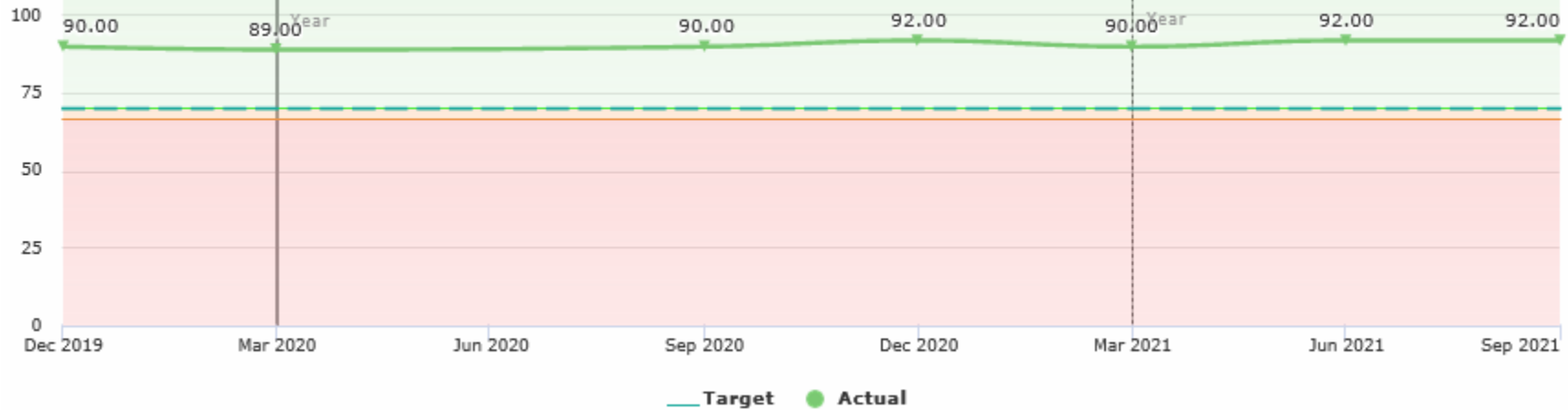
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
39.00	39.00		★

Comment

Our mid-year outturn is consistent with previous quarters. Our intention to increase the use of direct payments has been impacted by shortage of direct care staff. We are experiencing this across the whole direct care service, both in house and in the independent sector.

Independent Living

Percentage of equipment that is re-used



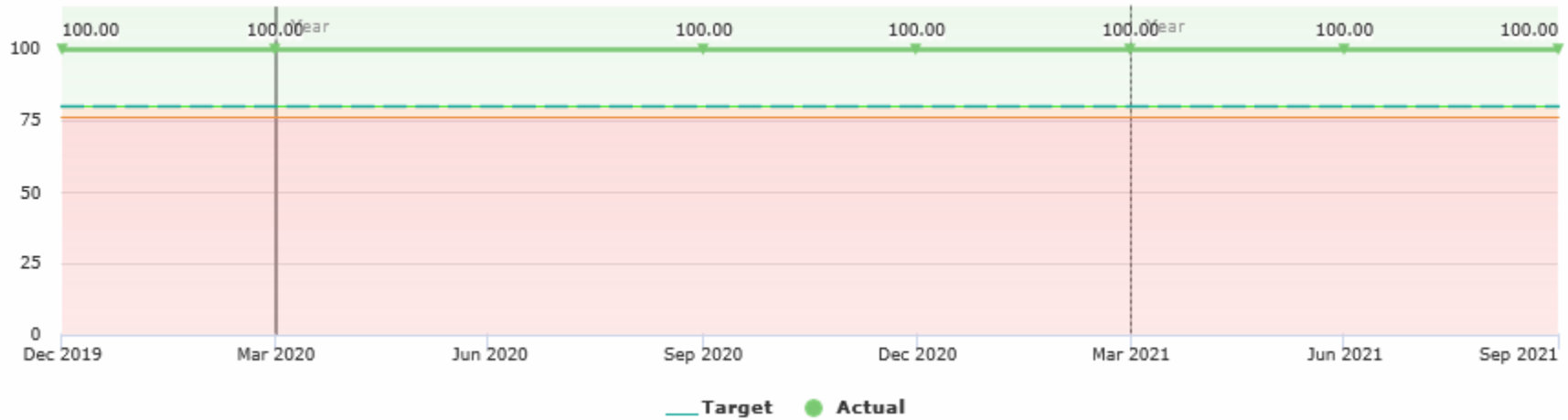
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
92.00	70.00	90.00	★

Comment

The standard of 70% is set nationally by the "National Minimum Standards for Community Equipment Services in Wales". However, the North East Wales Community Equipment Service (NEWCES) consistently achieve better than what is requested, with an average of approximately 90% re-use of equipment rather than throwing it away. By doing this there is a yearly cost avoidance of over £2m.

Independent Living

Percentage of requests for equipment that meet or exceed the national 7 Day standard



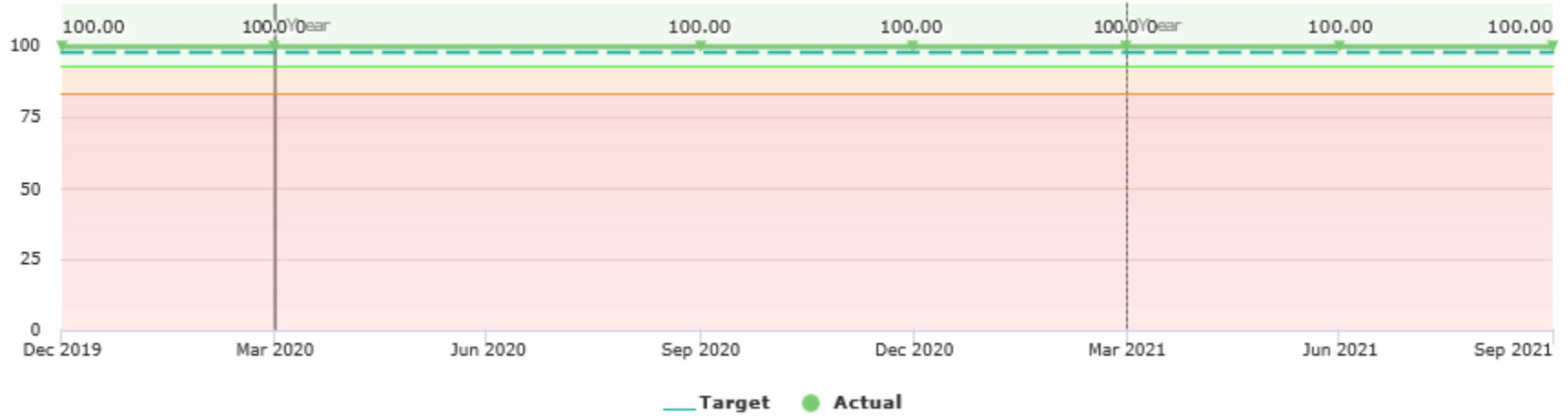
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
100.00	80.00	100.00	★

Comment

The North East Wales Community Equipment Service continue to provide 100% of equipment requests within the 7 day national standard.

Independent Living

Percentage of urgent requests for equipment that meet or exceed the national 1 Day response standard



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
100.00	98.00	100.00	★

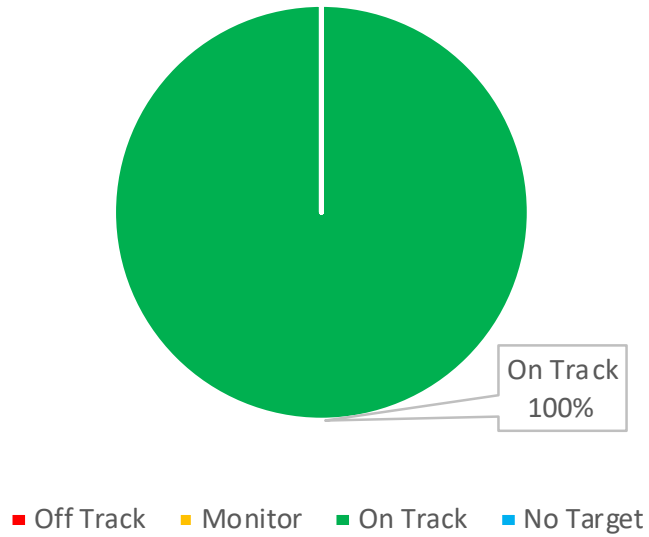
Comment
The North East Wales Community Equipment Service continue to be above target for urgent requests (1 day response time).

Safeguarding Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing and relaunching our corporate e-learning package to reflect the new safeguarding procedures. This will include extending access to the safeguarding e-learning module to key partners	0%	★	★	We are awaiting updated safeguarding procedures from Welsh Government.
Implementing an 'active offer' of advocacy support for people involved in the safeguarding process	50%	●	★	Tros Gynnal Plant have been attending team meetings in Children's Services to promote the use of advocates for families going through the safeguarding process. In Adult Safeguarding, staff have been made aware of the need to offer advocacy; data will be collected in the second half of this year to evidence how this is progressing.
Promoting the 'duty to report' so our employees understand their responsibility to report safeguarding concerns	50%	★	★	Information on the Duty to Report has been included in Member safeguarding training, the Council's Safeguarding Awareness training, and the mandatory e-learning for all Council employees.

Safeguarding Measures

Safeguarding Performance Measures

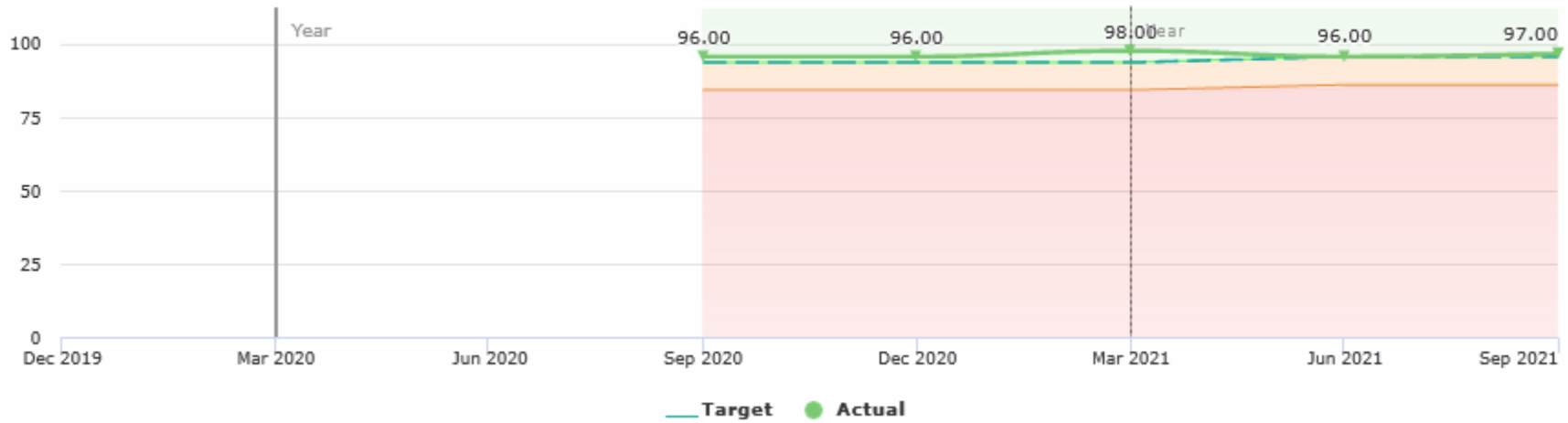


Measures Off Track

Area	Title
Safeguarding	There are no measures off track for this section

Safeguarding

The percentage of adult safeguarding enquiries that met the 7 day timescale



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
96.50	96.00	96.00	★

Comment
The safeguarding unit continue to meet target for processing safeguarding enquiries.

Safeguarding

The percentage of children who were reported as having run away who were offered a return interview



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
100.00	100.00	80.00	★

Comment

All children reported missing should be offered a return interview. In 2020/21 we measured the percentage of children who agreed to an interview; the chart shows that a number of young people chose not to engage with the process. From April 2021, we changed the measure to reflect our performance in offering an interview.

Direct Provision to Support People Closer to Home Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing the services we offer to provide respite for families with disabled children	100%	✔	★	Services are in place. However, delivery is currently impacted by the national shortage of carers.
Extending Croes Atti Care Home for older people, with a focus on dementia care; complete the planning phase	50%	★	★	A Health and Social Care programme board has been set up with terms of reference agreed to oversee the rebuild of Croes Atti, progress is being made with regards to land transfer from BCUHB to Local Authority. Concept design is in progress.
Growing our in-house fostering service to support more looked after children	50%	★	★	Flintshire is now part of Foster Wales, a National Network of 22 local authorities dedicated to increasing the number of Local Authority Foster Carers. Foster Wales launched in July 2021 and benefited from a National Tv campaign in September 2021, a recruitment strategy is being developed to establish what needs to be done locally. The target for 2021/22 is to approve ten carers. Seven have been approved and four are currently in progress. Since the recruitment campaign was launched, we have received 50 new enquiries from prospective foster carers.
Growing our in-house homecare service to support more people to live at home	50%	●	●	We are facing challenges in recruitment across the care sector. As part of the rebalancing agenda we are seeking to increase market share by growing our in house home care service. The homecare service has increased its market share to 16% of the overall market. This relates to an additional 16 staff who have been recruited to increase capacity.
Setting up a registered Children's Home to help avoid the need for residential placements outside Flintshire	50%	★	★	Progress to date includes: <ul style="list-style-type: none"> • Appointment of a construction partner • Plans have been developed and submitted for planning approval Local ward member and the community have been appraised of the plans and our vision • Subject to planning consent, and the provision of a bat license, work will commence on the site in October 2021 • The target date to complete the refurbishment is June 2022. At this point, we will be in a position to submit our application for registration with Care Inspectorate Wales (CIW)

Direct Provision to Support People Closer to Home Measures

Measures Off Track

Area	Title
Direct Provision to Support People Closer to Home	There are no measures off track for this section

There are no reportable measures for this period

Local Dementia Strategy Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing a Flintshire Dementia strategy that sets a shared vision, and action, for the next phase of developing good dementia support for individuals, families, carers and communities	50%	★	★	Consultation with stakeholders and the community has been completed. Final actions are now being drafted before publication.
Working with registered Care homes providers and health partners to develop more long term nursing care placements for people who have dementia	50%	●	▲	The pressures in the care home sector are widely recognised nationally and the challenges in recruiting workforce is having a significant impact on Flintshire care homes. This is particularly the case in regards to nursing care. A new post has commenced in September looking at market sustainability in Flintshire.

Local Dementia Strategy Measures

Measures Off Track

Area	Title
Local Dementia Strategy	There are no measures off track for this section

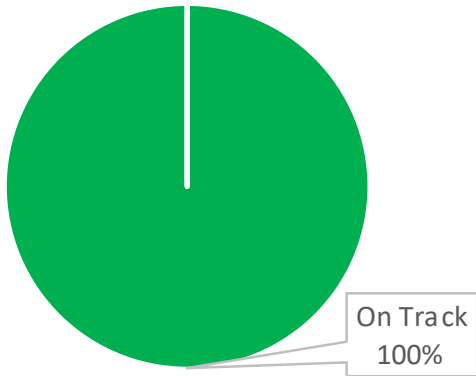
There are no reportable measures for this period

A Well-connected, Safe and Clean Local Environment Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Keeping our local communities clean and safe through engagement, education and environmental enforcement	50%	★	★	Quarters one and two of 2021/22 have been successful with four education and engagement campaigns delivered. More will be programmed for delivery as inelegance of areas of poor Local Environmental Quality (LEQ) are identified.
Protecting residents and our environment from pollution and other public health and safety hazards by achieving the Streetscene Standard	50%	★	★	The service continues to deliver against the approved Streetscene Standards.
Working with local communities to inform a long term vision and delivery plan for using the Flexible Funding Grant programme to achieve positive outcomes for people	70%	★	★	<p>Planning for community consultation as part of the Shotton Action Plan has commenced. This is ongoing.</p> <p>Community Consultation within the Holway area has commenced and actions raised by the residents are being implemented. To date there has been consultation regarding the services and groups that would support various ages living in the area that could be delivered from the newly refurbished Community Centre and playing fields.</p> <p>An Open Day at the Community Centre is planned for October half term to further engage the residents in planning services together.</p> <p>We work collaboratively with our partners in other Portfolios and in other agencies to undertake our consultation exercises so as to reduce duplication when planning service delivery.</p>

A Well-connected, Safe and Clean Local Environment Measures

A Well-connected, Safe and Clean Environment Performance Measures



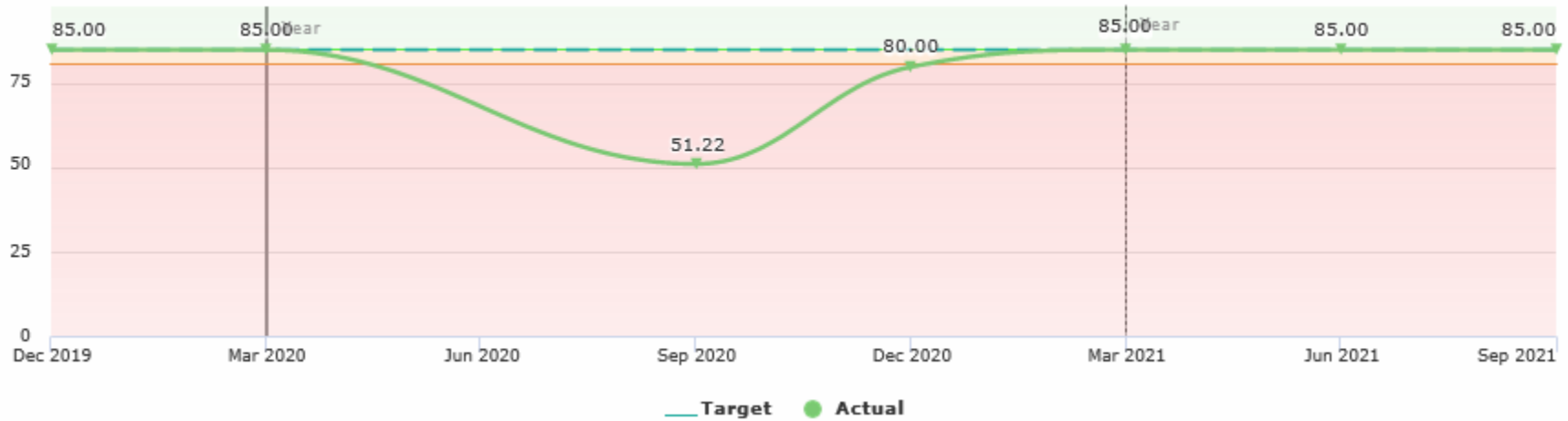
■ Off Track ■ Monitor ■ On Track ■ No Target

Measures Off Track

Area	Title
Local Dementia Strategy	There are no measures off track for this section

A Well-connected, Safe and Clean Local Environment

Achieve minimum level of agreed Streetscene standards

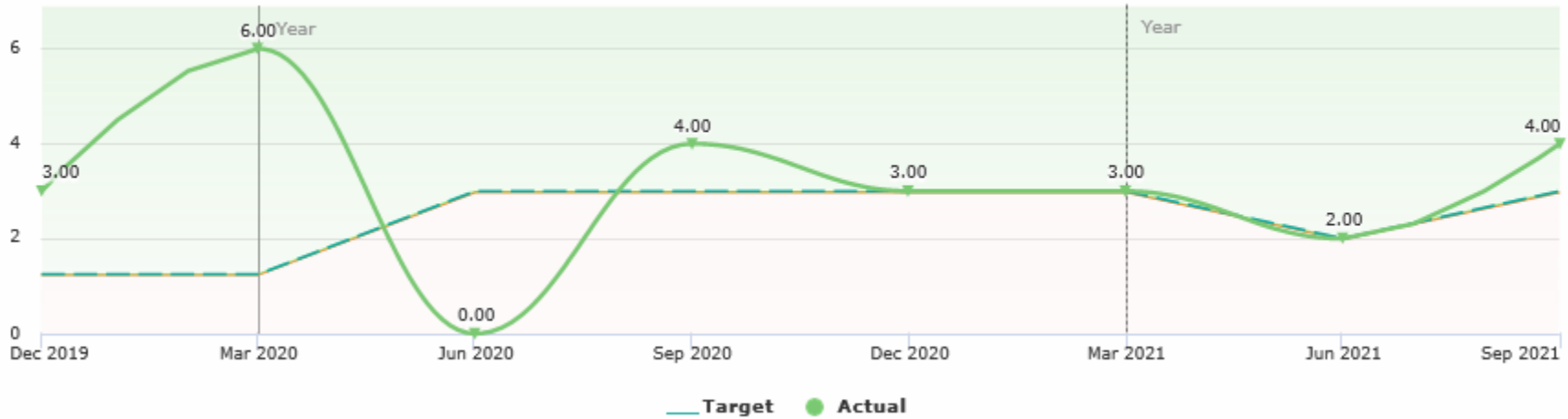


Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
85.00	85.00	51.22	★

Comment
The service continues to deliver against the approved Streetscene Standards.

A Well-connected, Safe and Clean Local Environment

Number of targeted environmental educational campaigns



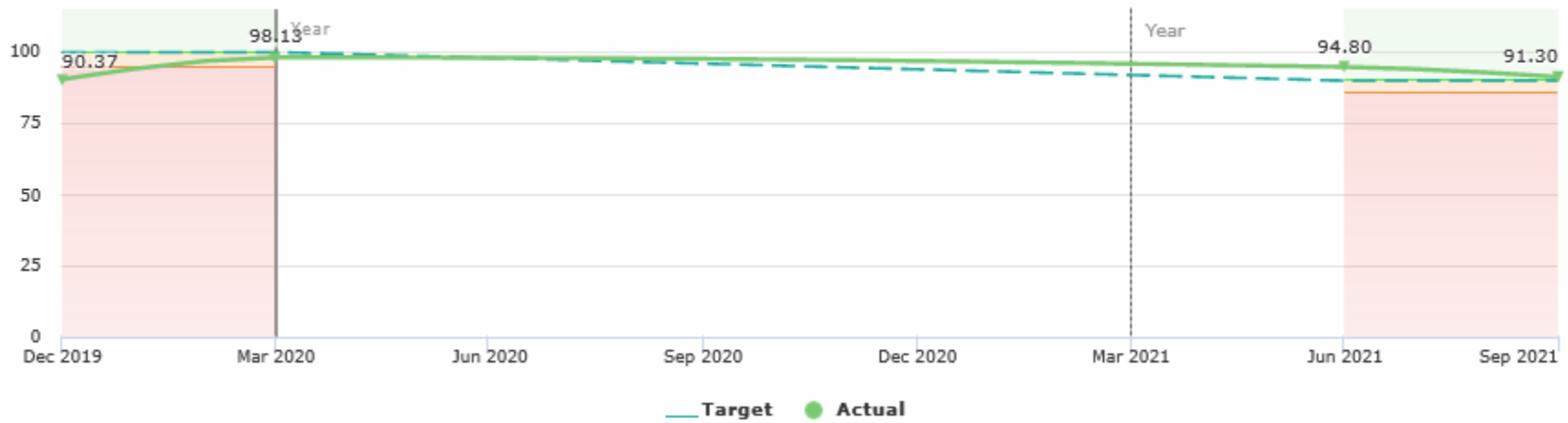
Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
6.00	5.00	4.00	★

Comment

Four education and engagement campaigns took place between the dates July 2021 to September 2021 in response to escalating fly-tipping and littering events in residential areas, predominantly back alleyways and green open spaces. Information letters and waste education packs have been delivered to properties, along with advice on how to recycle and dispose of waste correctly.

A Well-connected, Safe and Clean Local Environment

Progress actions to avoid non-payment of all FPN / PCN



Actual (YTD)	Target (YTD)	Last Year	Current RAG Rating
91.30	90.00		★

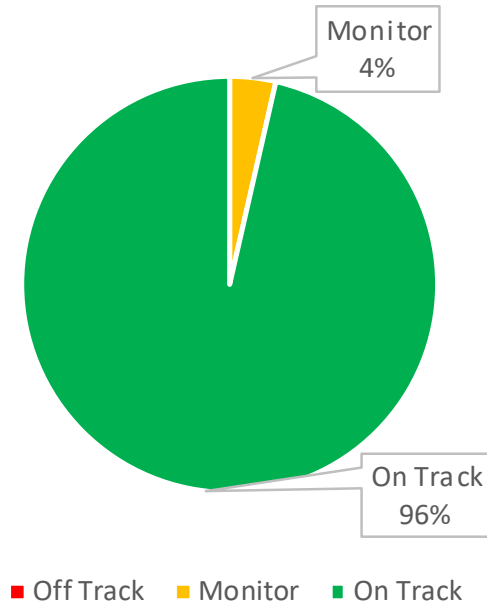
Comment

91.3% of expected income has been received to date. For the Period of July to September, there was a total of 705 Penalty Charge Notices (PCNs) issued, out of these there are still outstanding payments for 61 PCNs. Any outstanding payments will be progressed via the formal recovery process.

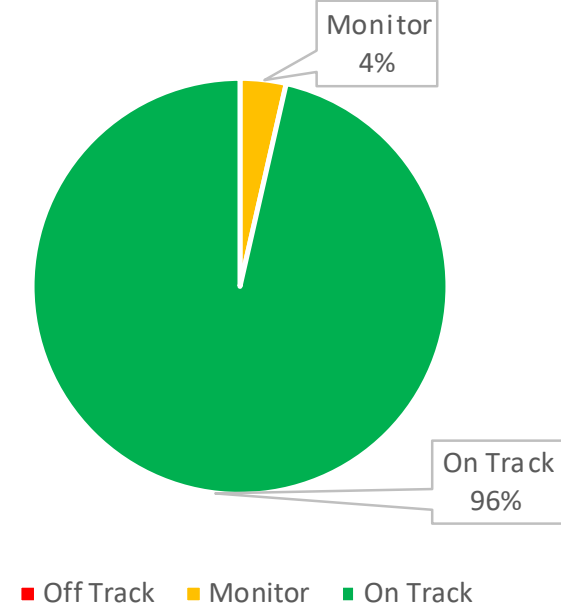
Education and Skills

Education and Skills Overall Performance

Education and Skills Action RAG Status



Education and Skills Outcome RAG Status



Educational Engagement and Achievement Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Continuing to broaden the offer of alternative education opportunities to support learner engagement	50%	★	★	The offer to Key Stage 4 (KS4) pupils has been increased and broadened to include a range of options alongside the more traditional vocational opportunities. Work is underway to explore Covid safe practice relating to work experience options. A Key Stage 2 (KS2) Alternative Education coordinator has been appointed to offer provision for vulnerable learners and to support schools in the development of their own programmes.
Continuing to improve attendance and reduce exclusions to maximise educational achievement	60%	★	★	The roles of officers in relation to matters of attendance and exclusion have been redefined. The Education Welfare Service now has regular representation on the Early Help Hub to facilitate early intervention and engagement. Data requirements have been identified in relation to these two areas and this is being used to inform practice. Schools/pupils are being identified and targeted for intervention and support.
Maintaining support for the rollout of the revised curriculum for pupils from 3-16 which better prepares them for their future lives and employment	33%	★	★	<p>All schools have access to a national professional learning offer as part of the support to schools for the new Curriculum for Wales. This cross regional offer is aimed at supporting all school practitioners, and focuses initially on Senior Leaders with the following themes:</p> <ul style="list-style-type: none"> • Leading Change • Leadership for the new curriculum • Developing a Shared Vision • Planning for Curriculum Change – to include curriculum design, progression and assessment • Leading Pedagogy • Time and Space for Professional Learning <p>All school leaders have been offered workshops on vision and curriculum planning for Curriculum for Wales, which has encompassed early thinking on planning for progress and the place of the 12 pedagogical principles in the curriculum. By the end of July 2021, 67.5% of Flintshire schools had attended one or more of these workshops. A high number of Flintshire teachers have also expressed an interest in contributing to the ongoing support programme for schools through the new Areas of Learning Experience (AOLE) teams being established across the region.</p> <p>Regional presentations for school leaders on the key elements of the new assessment guidelines have been introduced to clusters, with exemplars of how this could look like within a school context from September 2022.</p>

Educational Engagement and Achievement Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Continuing to support the raising of standards at all key stages to enable onward learner progression	33%	★	★	<p>Extensive high level Reform Journey training for schools leaders has been delivered across the region and will continue through the autumn term.</p> <p>All schools are actively involved in Curriculum for Wales Cluster collaboration. All school leaders have been offered workshops on vision and curriculum planning for Curriculum for Wales.</p> <p>Support is now being targeted to ensure that all schools will have a clear plan identifying actions for 2021-22 so that they are in a position to meet the new statutory requirements for September 2022. Each plan will identify how schools address specific aspects including professional learning to support all staff; effective deployment of grants; trialing and evaluating approaches within curriculum design across all 6 Areas of Learning Experiences (AOLEs) and wider engagement with stakeholders. All Flintshire schools have an allocated Supporting Improvement Adviser (SIA) through the regional school improvement service (GwE). Contact during the first half term of autumn 2021 is focusing on ensuring that each school has a robust school development plan in place.</p> <p>Almost all schools have engaged effectively with local 'alliances' or 'clusters' where they have collaborated with peers to identify, develop and share blended learning resources. The number of school-to-school resources available via the GwE Support Centre now totals over 200 and the number of 'visits' since launch is almost 40,000 with the number of resources downloaded since launch reaching nearly 8,000.</p> <p>In secondary schools, teaching and learning leaders in schools have been involved in discussions through forums on what they see as their strengths and development needs for improving pedagogy in their schools. This has fed into the professional development offer for 2021 -2022. On request, some schools have received input on what makes good teaching and learning for progress, with training developed based on the 12 principles. Planning for the Teaching and Learning offer is ongoing.</p> <p>Support has continued for the very small number of schools in Flintshire who are in an Estyn category. This has resulted in improved planning for teaching and learning. Repeated, regular visits/meetings with schools have involved training staff, collaboratively support them in planning and assessing learner progress, how to track and use this to move learners forward and inform their provision, monitoring the impact of activities to date and identifying and sharing resources pertinent to school/learner needs within the setting.</p>

Digital Learning Opportunities Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Continuing to support learners who are 'digitally disadvantaged' to access IT devices to promote equity and engagement	33%	★	★	<p>Bespoke support is provided by the Primary Learning Adviser and the Council's IT services. A shared officer between Flintshire and Wrexham is engaged to support with connectivity as needed on a case by case basis. Schools in Flintshire are reminded on a termly basis to ensure this is kept as a priority and asked if any digitally disadvantaged learners have been identified that need support with either devices or connectivity that the school cannot support with. The home school will support in the majority of cases, all schools have met their ratio for desktop devices and have contingency devices available for disadvantaged learners as needed.</p> <p>If the school does not have sufficient devices for any reason the Council will signpost other bodies and charitable funding that can be accessed, schools can also use their Pupil Development Grant funding or saved funding for IT sustainability.</p> <p>Flintshire Education and Youth Portfolio are working on an <i>Edtech</i> strategy model document for schools. This is being consulted on currently and includes a section on addressing digital disadvantage.</p>
Developing a new delivery plan for Integrated Youth Services with a greater focus on digital engagement to increase participation	75%	★	★	<p>The consultation exercise with young people and wider stakeholders has been completed. This has informed the new delivery plan for Integrated Youth Services which is now going through final editing before moving through the Cabinet and Scrutiny cycle for approval.</p>
Increasing take-up of digital learning opportunities supported by Aura	50%	★	★	<p>Adult Community Learning and Learn my Way schemes now open and available. Libraries able to offer these learning opportunities in person and online now restrictions have been listed/relaxed.</p>
Increasing the range of digital material hosted on the North East Wales Archive website and other digital services to encourage greater participation with the service	50%	★	★	<p>Acquired a large-format scanner with Welsh Government funding. We now have two operational scanners which increases capacity for digitisation.</p> <p>We have taken the opportunity of one of our archivists being seconded to the Ruthin branch of North East Wales Archives to replace him with two archive assistants who both have digitisation in their work programmes and thus increase capacity.</p> <p>We are active in a North Wales initiative to establish priority documents for digitisation.</p>
Providing community training for online learning platforms in a partnership with Aura and Adult Community Learning	50%	★	★	<p>Adult Community Learning scheme on track to meet target for April 2022.</p>

Digital Learning Opportunities Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Providing digital art workshops based on collections at Gladstone Library, in an Arts Council Funded partnership with Gladstone Library and visual artist	50%	★	★	Workshops being delivered in October/November 2021.
Supporting schools and wider education services to increase their digital offer for children and young people	33%	★	★	The Education and Youth Portfolio continues to support and monitor access to digital learning including for those learners who may require support with either devices or connectivity. This is undertaken through regular discussion with and updates from schools. Bespoke support is provided by the Primary Learning Adviser and the Council's IT services. All schools have met their ratio for desktop devices and have contingency devices available for disadvantaged learners as needed. Work is under way on developing a Flintshire <i>Edtech</i> strategy model document for schools. This is being consulted on currently. Schools have unlimited access to the resources on Hwb, the Wales Government education platform. All schools in the region have distance learning modules that they can access via the regional school improvement service (GwE).

Learning Environments Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Increasing usage of community spaces in re-developed Flint Library and Wellbeing Hub	50%	★	★	Spaces now being utilised by community partners as Covid restrictions are lifted/relaxed.
Progressing the North East Wales Archive funding bid through the Stage 1 Heritage Horizons Award of the National Heritage Lottery Fund	100%	★	★	The stage-one funding bid to National Lottery Heritage Fund was submitted. Unfortunately it was not successful.
Providing high quality learning environments through the Council's capital investment programme and Welsh Government grant funding streams	85%	★	★	The building at Ysgol Castell Alun, Hope was handed over in September, external works continue with an anticipated completed of December 2021. The project at Ysgol Brynfford is making good progress and will be complete prior to Christmas, a number of months earlier than planned. The community hub at Queensferry campus (Ty Calon) was completed during September, with work anticipated to be complete at Queensferry CP during October, external works on the site will continue until February 2022.

Learning Community Networks Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Continuing to support learners who are 'digitally disadvantaged' to access IT devices to promote equity and engagement	33%	★	★	<p>Bespoke support is provided by the Primary Learning Adviser and the Council's IT services. A shared officer between Flintshire and Wrexham is engaged to support with connectivity as needed on a case by case basis. Schools in Flintshire are reminded on a termly basis to ensure this is kept as a priority and asked if any digitally disadvantaged learners have been identified that need support with either devices or connectivity that the school cannot support with. The home school will support in the majority of cases, all schools have met their ratio for desktop devices and have contingency devices available for disadvantaged learners as needed.</p> <p>If the school does not have sufficient devices for any reason the Council will signpost other bodies and charitable funding that can be accessed, schools can also use their Pupil Development Grant funding or saved funding for IT sustainability.</p> <p>Flintshire Education and Youth Portfolio are working on an <i>Edtech</i> strategy model document for schools. This is being consulted on currently and includes a section on addressing digital disadvantage.</p>
Developing a new delivery plan for Integrated Youth Services with a greater focus on digital engagement to increase participation	75%	★	★	<p>The Adult Community Learning Delivery Plan for Flintshire 2021-2022 was finalised and submitted to Welsh Government in June 2021. This included planned 25,218 hours of provision for learners. The partnership is continuing to develop its strategy to effectively plan and publicise Adult Community Learning (ACL) funded courses and to raise its profile. Terms of reference for the new partnership have been agreed. A lead providers' sub-group has been established, and meetings calendared. Work to implement the provision plan is underway. The partnership held a focus week at the start of September 2021 as a formal launch and with a view to increasing the profile of adult community learning on social media for learners in Flintshire and Wrexham.</p>
Increasing take-up of digital learning opportunities supported by Aura	33%	★	★	<p>Following Cabinet approval, the North East Wales Adult Community Learning (ACL) Partnership is now established between Flintshire and Wrexham. The Partnership meets regularly throughout the year and has agreed terms of reference. In accordance with Welsh Government guidance on roles and remits for ACL partnerships, the core membership is represented by local authorities, further education institutes, higher education institutes and third sector organisations. The forward plan is focusing on ensuring that there is a comprehensive range of provision across both counties, which meets the priorities outlined within the Adult Learning in Wales policy statement. This includes focus on:</p> <ul style="list-style-type: none"> • Essential Skills, English for Speakers of Other Languages (ESOL) and Digital Literacy. Support opportunities for learner progression into further or higher provision, or into employment (paid or voluntary), as appropriate – linked to the priorities identified by the regional Skills Partnerships; • Support opportunities for informal learning; and • Support and develop the use of technology in the delivery of blended learning

				programmes.
Increasing the range of digital material hosted on the North East Wales Archive website and other digital services to encourage greater participation with the service	50%	★	★	All Aura libraries have Open Learn champions in place to assist with signposting.
Providing community training for online learning platforms in a partnership with Aura and Adult Community Learning	50%	★	★	Learning opportunities remain available at all Aura libraries.

Specialist Educational Provision Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Completing the build project for Plas Derwen (Pupil Referral Unit) to transform the delivery of this specialist service	90%	★	★	<p>The Flintshire Welsh Advisory Team have delivered on-line training for Welsh co-ordinators in Flintshire primary schools. English medium primary schools have received a copy of 'Language patterns to Develop Welsh in English medium Primary Schools.' This resource, developed in-house, has been well received by schools. It focuses on suitable everyday Welsh language and planning Welsh across the curriculum.</p> <p>Cluster work for Welsh is continuing to develop with the first meeting of the new academic year for Welsh Language Cluster Coordinators held in September. Two successful Welsh Language Development Days were also held at Ysgol Maes Garmon, for Year 6 pupils from across Flintshire schools.</p> <p>The Siarter Iaith (Language Charter) Co-ordinator has completed progress reports for the region which will feed into a composite report for Welsh Government. Funding has been allocated to the Welsh medium cluster to support Siarter Iaith and Cymraeg Campus activities for 2021-2022. During the summer term, a Flintshire primary school was the first school in North Wales to achieve the Silver Award for Cymraeg Campus. Network meetings of Heads of Welsh Departments in secondary schools have been held. A number of these meetings were arranged collaboratively as a region as well as in smaller local authority networks. Skills working groups have been established across the region with three working groups meeting to discuss strategies and collate resources for oracy, reading and writing interventions in Key Stage 3. Teachers were offered a series of workshops to offer specific training on several Google for Education apps. GwE are currently offering a programme of specific training for Welsh departments on their Reform Journey towards the delivery of the Curriculum for Wales.</p>
Continuing to embed the implementation plan to deliver a new statutory approach for supporting children and young people with additional learning needs from 0-25 years	50%	●	★	<p>A Welsh Language Officer has been permanently appointed into the Youth Service Team to extend the range of bilingual service and provide training and support to youth services staff to be more confident in the use of Welsh in their clubs and activities. Two Immersion Youth Workers working directly in secondary schools are fully bilingual. All social media content for the Youth Service is fully bilingual. An audit was undertaken of the Welsh language skills of the play workers who delivered the summer play schemes which identified more staff with Welsh language skills than was previously thought. Welsh medium play schemes were provided in the summer holidays and staff in English medium play schemes were actively encouraged to use everyday Welsh with the children. Informal observations of the children at play identified that many were spontaneously using their Welsh language skills by personal choice.</p>

Action	Percentage Complete	RAG	Outcome RAG	Comment
Developing a long term strategy to ensure sufficient and appropriate capacity to support learners with a range of additional educational needs that maximises local expertise and financial resources	40%	★	★	A feasibility survey has been commissioned following agreement at Programme Board. Meetings have taken place between officers, headteachers and the architects to clarify the provision requirements and an options document is nearing completion. This will be presented for discussion with senior Council leaders before Christmas.
Increasing the capacity of Plas Derwen staff to delivery more outreach work to share their expertise across the schools workforce	40%	★	★	Additional temporary staff have been appointed to support the delivery of services such as Nurture Outreach and the revised model for this area of service has been shared via Headteacher Federation meetings. A temporary Fresh Start Coordinator has also been appointed to coordinate the bespoke packages for individuals who require a more tailored package of education. The staff teams and pupils are settling themselves in the new Plas Derwen building and once the school community is more established, further consideration will be given to the implementation of the broader outreach model to be offered.

Welsh Education Strategic Plan (WESP) Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Continuing to improve pupils' standards of Welsh in all schools to encourage greater bilingualism	33%	★	★	<p>The Flintshire Welsh Advisory Team have delivered on-line training for Welsh co-ordinators in Flintshire primary schools. English medium primary schools have received a copy of 'Language patterns to Develop Welsh in English medium Primary Schools.' This resource, developed in-house, has been well received by schools. It focuses on suitable everyday Welsh language and planning Welsh across the curriculum.</p> <p>Cluster work for Welsh is continuing to develop with the first meeting of the new academic year for Welsh Language Cluster Coordinators held in September. Two successful Welsh Language Development Days were also held at Ysgol Maes Garmon, for Year 6 pupils from across Flintshire schools.</p> <p>The Siarter Iaith (Language Charter) Co-ordinator has completed progress reports for the region which will feed into a composite report for Welsh Government. Funding has been allocated to the Welsh medium cluster to support Siarter Iaith and Cymraeg Campus activities for 2021-2022. During the summer term, a Flintshire primary school was the first school in North Wales to achieve the Silver Award for Cymraeg Campus. Network meetings of Heads of Welsh Departments in secondary schools have been held. A number of these meetings were arranged collaboratively as a region as well as in smaller local authority networks. Skills working groups have been established across the region with three working groups meeting to discuss strategies and collate resources for oracy, reading and writing interventions in Key Stage 3. Teachers were offered a series of workshops to offer specific training on several Google for Education apps. GwE are currently offering a programme of specific training for Welsh departments on their Reform Journey towards the delivery of the Curriculum for Wales.</p>
Extending the range of youth services which can be delivered bilingually to encourage young people to retain and use their Welsh language skills into early adulthood	50%	★	★	<p>A Welsh Language Officer has been permanently appointed into the Youth Service Team to extend the range of bilingual service and provide training and support to youth services staff to be more confident in the use of Welsh in their clubs and activities. Two Immersion Youth Workers working directly in secondary schools are fully bilingual. All social media content for the Youth Service is fully bilingual. An audit was undertaken of the Welsh language skills of the play workers who delivered the summer play schemes which identified more staff with Welsh language skills than was previously thought. Welsh medium play schemes were provided in the summer holidays and staff in English medium play schemes were actively encouraged to use everyday Welsh with the children. Informal observations of the children at play identified that many were spontaneously using their Welsh language skills by personal choice.</p>

Welsh Education Strategic Plan (WESP) Actions

Action	Percentage Complete	RAG	Outcome RAG	Comment
Improving the Welsh language skills of staff in schools to more effectively support learners and the delivery of the curriculum	33%	★	★	<p>The Flintshire Welsh Advisory Team delivered on-line training for Welsh Co-ordinators during September. English medium primary schools have received a copy of the resource developed by the team, 'Language patterns to Develop Welsh in English medium Primary Schools.' Training is underway this term for Newly Qualified Teachers or teachers who are new to the Welsh language Foundation Phase and Key Stage 2. An additional session has been put on to Met increased demand as a result of the Welsh Government funded scheme for newly qualified teachers during this autumn term.</p> <p>Two Flintshire teachers completed in summer 2021, the Sabbatical Scheme, Welsh in a Year Course 2020-21. There are 21 Flintshire practitioners currently completing the 'Croeso' on line training: Practitioners in Education.</p>
Increasing the capacity and take up of Welsh medium education to achieve Welsh Government targets	33%	★	★	<p>A draft 10 year Welsh Education Strategic Plan is currently being finalised for consultation at the end of October 2021. The consultation period will run for eight weeks before submission to Welsh Government for approval in January 2022. In response to local demand for Welsh medium education in the Shotton area, the local authority was able to utilise a school building freed up by an amalgamation/new build in the English medium primary sector to create additional Welsh medium provision. This site is known as Glannau Dyfdrwy, under the leadership and governance of Ysgol Croes Atti. As at September 2021, Glannau Dyfdrwy has 77 learners alongside 197 learners on the Flint site. Embedding and extending this provision in Shotton to increase the numbers of pupils in the Welsh medium sector remains a key priority within the WESP. Developing more Welsh medium provision in other areas of the County remains part of our school modernisation strategy. Capacity at Ysgol Glanrafon will increase from 309-356 when construction is completed in September 2022. Capacity at Ysgol Croes Atti will increase From 207 – 240 on construction of new school with the new site having potential to have a capacity of 420.</p> <p>The number of Welsh second language primary pupils transferring via the Trochi immersion programme into Welsh medium secondary education has increased in 2021 to 14.</p> <p>Numbers for previous years were: 2020 - 9; 2019 - 8 ; 2018 – 12</p>
Maintaining Welsh Government Quality Indicator for Welsh Language resources in Aura libraries	50%	★	★	4% of resource budget on target to be spent on Welsh language resources by March 2022.