

CABINET

Date of Meeting	Tuesday 19 th October 2021
Report Subject	Annual Performance Report 2020-21
Cabinet Member	Deputy Leader of the Council (Governance) and Cabinet Member for Corporate Management and Assets
Report Author	Chief Executive
Type of Report	Strategic

EXECUTIVE SUMMARY

The Annual Performance Report for 2020/21 reviews our progress against the Council Priorities as detailed in the Flintshire County Council Reporting Measures 2020/21.

2020/21 has been an exceptional year for all organisations as we have had to cope with the threats and challenges of a global pandemic. Performance against the Council Plan measures was positive overall with 67% of the performance indicators meeting or exceeding target for the year, whilst 48% showed improvement or remained stable.

RECOMMENDATIONS

1	To approve the 2020/2021 Annual Performance Report for recommendation to Council for adoption.
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REPORT DETAILS

1.00	EXPLAINING THE COUNCIL PLAN PERFORMANCE 2020/21
1.01	The Annual Performance Report (the Report) meets the statutory requirement to publish a Corporate Plan as required by the Local Government (Wales) Measure (2009) (the Measure). The report must be published by 31st October each year. The purpose of the report is to account for the organisation's previous year's performance against its Council Priorities.
1.02	The requirements of the Measure are met through the "forward looking" document; the Council Plan 2020/21. This sets out the vision and priorities for the Council. The second statutory requirement of the Measure is met by this Annual Performance Report, which reviews progress on commitments made in the previous year.
1.03	The Annual Performance Report must be approved by the full Council prior to publication.
1.04	<p>The Annual Performance Report for 2020/21 reviews our progress against the Priorities as detailed in the Flintshire County Council Reporting Measures 2020/21. This assessment takes into consideration assessments of our performance:</p> <ul style="list-style-type: none"> • Performance indicator outturns (target and trend analysis) • Regulatory, audit and inspection activity • Progress against the Well-being of Future Generations sustainable development principles and goals. • Progress against the Council's Well-being Objectives
1.05	<p><u>Performance Indicator Outturns</u></p> <p>The Report summaries our performance against the 2020/21 reporting measures and also nationally using the Public Accountability Measures (PAMs). Welsh Government have decided not to collect the PAMs for 2019/20 and 2020/21 and therefore benchmarking information is unavailable. We have continued to use the collected data to measure performance against trend and our own targets.</p> <p>Reporting Measures</p> <p>Assessment of actual performance against target:</p> <ul style="list-style-type: none"> • 67.21% (41) of performance measures achieved target or better. • 19.67% (12) of performance measures missed target within an acceptable margin. • 13.11% (8) of performance measures significantly missed target. <p>Analysis of trend was also undertaken. This is a comparison of current year performance with that of the previous year.</p> <p>Where trend analysis could be undertaken: -</p> <ul style="list-style-type: none"> • 43% (26) of performance measures showed improved performance;

	<ul style="list-style-type: none"> • 52% (31) showed performance which had downturned when compared with the previous year; and • 5% (3) had maintained the same level of performance. <p>Public Accountability Measures</p> <p>Assessment of performance against our own set targets:</p> <ul style="list-style-type: none"> • 53% (8) of national measures achieved target or better. • 7% (1) of national measures missed target within an acceptable margin. • 40% (6) of national measures significantly missed target. <p>Analysis of trend was also undertaken. This is a comparison of current year performance with that of the previous year. Where trend analysis could be undertaken: -</p> <ul style="list-style-type: none"> • 40% (6) of national measures showed improved performance. • 13% (2) were maintained; and • 47% (7) showed performance which had downturned when compared with the previous year
1.06	<p><u>Regulation, Audit and Inspection Activity</u></p> <p>The Audit Wales publishes an Annual Audit Summary Report each year on behalf of the Auditor General for Wales. This report is currently being produced for Flintshire which will summarise its findings and give recommendations from the various reports that have been produced.</p>
1.07	The Auditor General has not made any statutory recommendations with which the Council must comply thus far.
1.08	The Report will be made available via the Council's website once published. Paper copies will also be available with supporting documents which provide the more detailed information will be available as 'hyperlinked' documents.
1.09	Both Cabinet and Corporate Resources Overview and Scrutiny Committee have continued to consider performance areas which under-performed (downward trend and/or low quartile benchmark position) throughout 2020/21.
1.10	Progress against these action plans with mid-year performance will be monitored and reported in December as part of the mid-year performance reports.

2.00	RESOURCE IMPLICATIONS
2.01	There are no specific resource implications as part of this report.

3.00	IMPACT ASSESSMENT AND RISK MANAGEMENT														
3.01	<p>Ways of Working (Sustainable Development) Principles Impact</p> <table border="1"> <tr> <td>Long-term</td> <td rowspan="5">The Annual Performance Report covers all Five Ways of Working. Throughout the report you will be able to see the impact and the way we apply Five Ways of Working across the Council Priorities. We have included one case study which demonstrates impact through each of the areas</td> </tr> <tr> <td>Prevention</td> </tr> <tr> <td>Integration</td> </tr> <tr> <td>Collaboration</td> </tr> <tr> <td>Involvement</td> </tr> </table> <p>Well-being Goals Impact</p> <table border="1"> <tr> <td>Prosperous Wales</td> <td rowspan="7">Throughout the Annual Performance Report we refer to the Well-Being Goals and their impact.</td> </tr> <tr> <td>Resilient Wales</td> </tr> <tr> <td>Healthier Wales</td> </tr> <tr> <td>More equal Wales</td> </tr> <tr> <td>Cohesive Wales</td> </tr> <tr> <td>Vibrant Wales</td> </tr> <tr> <td>Globally responsible Wales</td> </tr> </table> <p>Council's Well-being Objectives The Council's wellbeing objectives have been measured against and evidence has been provided for each of the sub priorities. The evidence demonstrates the progress which have been made against the Well-being Objectives.</p>	Long-term	The Annual Performance Report covers all Five Ways of Working. Throughout the report you will be able to see the impact and the way we apply Five Ways of Working across the Council Priorities. We have included one case study which demonstrates impact through each of the areas	Prevention	Integration	Collaboration	Involvement	Prosperous Wales	Throughout the Annual Performance Report we refer to the Well-Being Goals and their impact.	Resilient Wales	Healthier Wales	More equal Wales	Cohesive Wales	Vibrant Wales	Globally responsible Wales
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4.00	CONSULTATIONS REQUIRED/CARRIED OUT														
4.01	Member workshops have been unable to take place. The consultation with Senior Managers, Chief Officers and Members has been supported online. Consultation is undertaken throughout the year by Cabinet and Overview and Scrutiny Committees regularly reviewing performance reports.														
5.00	APPENDICES														
5.01	Appendix A - Draft Annual Performance Report 2020/21 Appendix B – End of Year Performance Monitoring Report 2020-21														
6.00	LIST OF ACCESSIBLE BACKGROUND DOCUMENTS														
6.01	Flintshire County Council Reporting Measures 2020/21 Council's Well-being Objectives														

7.00	CONTACT OFFICER DETAILS
7.01	<p>Contact Officer: Jay Davies, Strategic Performance Advisor Telephone: 01352 702744 E-mail: jay.davies@flintshire.gov.uk</p>
8.00	GLOSSARY OF TERMS
8.01	<p>Council Plan: the document which sets out the annual priorities of the Council. It is a requirement of the Local Government (Wales) Measure 2009 to set objectives and publish a Plan.</p> <p>Public Accountability Measures: nationally agreed measures to be collected and monitored by all councils for benchmarking purposes.</p>