

Appendix B: Income Projects

Indicative Project Start Date	Service
April to July 2019	Insourcing of Energy Performance Certificates for Council owned buildings with scope to offer to an external market in future
	Listed Building Consent (LBC) – enhancement of discretionary services and implementation of charge to recover costs
	Develop Depot to conduct MOTs – offered to both the internal and external market
	Transfer of grave ownership – introduce administration fee to recover cost of service delivery
	Household Recycling Centre – review of gate fee – (completed as part of 2019 fees and charges annual review)
	Reciprocal arrangement for out of county debt recovery – collaborative agreement with other Local Authorities
	Registration Services – enhanced service offering. Drinks, canapes and/or afternoon tea packages for ceremonies held at LLwynegrin Hall in collaboration with Theatr Clwyd
	Graphic Design – undertake chargeable graphic design services
	Room Hire – review of fees and charges and development of policy
Aug to Nov 2019	Carelink/Telecare – service review with potential to offer as part of a new package of at home services
	Community Centres, sports pitches and grounds – service review with an aim of implementing an updated charging policy
	North Wales Minerals and Waste Service – extend to new markets
	Explore potential of an alternative delivery model for energy services. For example an Energy Trading Company – energy supply, energy advice, audits and renewable energy solutions
	Training – offer the existing internal training to the external market
	Ashes scattering service
	Headstones – repairs and safe removal and reinstatement
	External training/consultancy charging policy
Dec 2019 to March 2020	Energy Service (domestic team) – explore range of options, incl. management fee
	Tree advisory service – offer to external market and/or potential collaboration with other Local Authorities
	Tenant liable repairs/Operational Works – service review to include exploration of potential to extend to new markets
	Enforcement Agents – notice processing
	End to end funeral packages
	Woodland Burials – marketing/promotional plan
2020/21	Suite of at home services (domestic).
	Suite of facility management services (commercial).
	Suite of business support services – HR, payroll, customer services, etc.