

The new Welsh Housing Quality Standard (WHQS) has been released by Welsh Government and we wanted to get your opinion on what is important to you. By completing and returning this form, you will help us shape the service we deliver to you over the next 10 years.

Full Name _____

Address _____ Postcode _____

Contact Number _____ Number of Occupants _____

The new standard places a big emphasis on energy efficiency and reducing the costs of running your home; alongside key improvements such as kitchens, bathrooms, windows and doors.

Question 1 : Which of these areas of improvement works is most important to you? Please rank these from 1 - 4,

1 being the most important to you 4 being the least important:

- | | |
|---|--|
| <input type="radio"/> Internal improvements
(Kitchen, Bathroom,
Heating, Electrics etc) | <input type="radio"/> External/Fabric improvements
(Roof, Walls, Windows, Doors, etc) |
| <input type="radio"/> Energy Efficiency
(Insulation, Solar panels,
Efficient Heating etc) | <input type="radio"/> Environmental improvements
(Gardens, Boundaries, Car-parking etc) |

Question 2 : What areas of improvement are most important to you, in your community?

Please tick  one option.

Car Parking improvements Lighting improvements
(communal areas)

Security improvements
(door entry, CCTV etc) Open Spaces
(communal gardens, green
spaces etc)



Question 3 : The Council is planning on publishing it's future improvements plans online.

Do you access any of the Council's services digitally/online? (eg. My Account, FCC Website etc)

Please tick  one option.

Yes

No

Unable to access services online

Not aware of online services



Please provide any further comments you wish to pass onto us and your thoughts with regards to how Flintshire County Council can best achieve the new standards, in your home and your area.

Thank you for taking the time to complete the questionnaire. Your views will be taken into consideration and will help the Council develop it's future programmes of work. Please return the questionnaire by post to one of your local Flintshire Council offices or alternatively you can scan / email the form to capital.works@flintshire.gov.uk