Organisational response

Report title: Digital Strategy Review – Flintshire County Council

Completion date: February 2024

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Ref	Recommendation	Organisational response Please set out here relevant commentary on the planned actions in response to the recommendations	Completion date Please set out by when the planned actions will be complete	Responsible officer (title)

R1	**Approach to collaboration** To ensure that it identifies opportunities to improve the value for money of its strategic approach to digital the Council should map out the organisations it could collaborate with in delivering its digital strategy and assess the potential benefits of opportunities it identifies	ACTION - The Council will produce a map of current partner organisations as well as detailing other organisations we may be able to partner with to help achieve the aims of the digital strategy. The map will outline key benefits of working with these organisations and will be shared corporately so it can be used across all service areas. We will assess whether working with them may help deliver our objectives and approach them if it might.	November 2024	Theme Lead for Partnerships
R2	**Understanding the resource implications of its digital strategy** To help ensure its next digital strategy is deliverable and to be able to monitor the value for money of its strategic approach the Council should identify the medium and long-term resource implications of delivering its strategy.	ACTION – The Council has already made changes to the business case process for DSB to ensure that no new unfunded projects are approved. ACTION – The Council will undertake a review of the information gathered in recommendations two, three and four to inform the next iteration of the Council's Digital Strategy in 2026.	August 2024 April 2026	IT Business Partnerships, Digital Strategy Project Manager Digital Strategy Theme Leads

R3	**Identifying and monitoring intended savings** To help monitor the extent to which digital projects and its overall strategic approach to digital are providing value for money the Council should identify potential savings associated with digital projects and monitor the extent to which these are achieved.	ACTION – Greater level of challenge around identifying intended savings at the Digital Strategy Board. ACTION – The Council has amended processes at its DSB to ensure there is greater level of challenge around identifying and monitoring savings. The Council has made amendments to the current Digital Strategy Business Case template to facilitate this. ACTION – Monitoring which is undertaken throughout projects in relation to value for money and savings will be reported to the Digital Strategy Board. Documents and report templates will be amended to include the ability to report on both performance targets and savings targets. ACTION – The Council will review completed projects at Digital Strategy Board using a closure report template which outlines lessons learned.	August 2024 August 2024 August 2024 September 2024	Digital Strategy Board Digital Strategy Board, IT Business Partnerships, Digital Strategy Project Manager IT Business Partnerships, Digital Strategy Theme Leads, Digital Strategy Project Manager Project Sponsor
R4	**Assessing and monitoring impact** To better understand the overall impact of its digital strategy and monitor value for money, the Council should strengthen arrangements for measuring the effectiveness and impact of digital projects and its overall strategic approach.	ACTION – The Council will devise and implement standardised project planning / objective documentation in addition to review and closure report documents to be used across all Digital Strategy projects. Report documents will assess budget, savings, customer satisfaction, impact and performance.	September 2024	IT Business Partnerships, Digital Strategy Project Manager