

ID	% Comp	Task Name	Duration	Start	Finish	Predecessors	Resource Names	May	Jun	Qtr 3, 2022 Jul	Aug	Sep	Qtr 4, 2022 Oct	Nov	Dec	Qtr 1, 2023 Jan	Feb
1	69%	Flintshire DRS and Infosuite Implementation	4.94 days	Thu 16/12/21	Tue 21/02/23												
2	100%	PO Received	8 days	Thu 16/12/21	Tue 04/01/22		FCC-Board										
3	100%	Advanced PM allocated	0 days	Tue 04/01/22	Tue 04/01/22.2		Rachel Cole										
4	100%	Project Initiation/Preparation	41 days	Thu 06/01/22	Thu 03/03/22												
5	100%	Kick off meeting	0.5 days	Thu 06/01/22	Thu 06/01/22 3FS+1 day		Rachel Cole, Mike Nolan, Tony Sanghera, FCC-Board										
6	100%	Compile and Issue Project Documentation	1 day	Fri 07/01/22	Mon 10/01/22 5FS+1 day		Rachel Cole										
7	100%	Sign Off PID	5 days	Fri 25/02/22	Thu 03/03/22.6		Rachel Cole, Tony Sanghera, Sean O'Donnell	O'Donnell									
8	100%	Agree governance and controls	0 days	Tue 11/01/22	Tue 11/01/22 6FS+1 day		Rachel Cole, Tony Sanghera										
9	100%	Revise and Issue Project Plan	26 days	Fri 07/01/22	Mon 14/02/22 5FS+1 day		Rachel Cole, Tony Sanghera, FCC-Board										
10	100%	Project Initiation Complete	0 days	Thu 03/03/22	Thu 03/03/22 5,6,7,8,9												
11	100%	Implementation	10.5 days	Thu 06/01/22	Thu 16/06/22												
12	100%	Advanced Hosted Infrastructure	89.5 days	Thu 06/01/22	Mon 16/05/22												
13	100%	Provision Hosting Environment	1 day	Tue 03/05/22	Tue 03/05/22		Faaris Ali	Faaris Ali									
14	100%	Software Installation	89.5 days	Thu 06/01/22	Mon 16/05/22												
15	100%	Book Installs	0.25 days	Thu 06/01/22	Thu 06/01/22.5		Rachel Cole										
16	100%	Install DRS	1 day	Mon 09/05/22	Mon 09/05/22.13		Faaris Ali	Faaris Ali									
17	100%	Install Infosuite	2 days	Fri 13/05/22	Mon 16/05/22 16FS+3 days		Mike Nolan	Mike Nolan									
18	100%	Software Installation Complete	0 days	Mon 16/05/22	Mon 16/05/22 16,17												
19	100%	FCC Infrastructure setup (VPN)	32 days	Fri 29/04/22	Thu 16/06/22												
20	100%	Advanced send the VPN Spreadsheet for completion	1 day	Fri 29/04/22	Fri 29/04/22												
21	100%	FCC complete VPN Spreadsheet and send to Advanced	31 days	Tue 03/05/22	Thu 16/06/22 20												
22	100%	FCC to Setup VPN (URL provided by Advanced)	31 days	Tue 03/05/22	Thu 16/06/22 21.5S												
23	100%	FCC to create and publish Citrix app	3 days	Tue 14/06/22	Thu 16/06/22 22FF												
24	100%	FCC Infrastructure Setup complete	0 days	Thu 16/06/22	Thu 16/06/22 23												
25	100%	Data Capture/Solution Modelling	69.5 days	Thu 06/01/22	Thu 08/09/22												
26	100%	DRS	69.5 days	Thu 06/01/22	Thu 08/09/22												
27	100%	FCC - Data review/cleansing in OPEN and DRS	106 days	Wed 06/04/22	Thu 08/09/22 85FF		FCC-IT, FCC-AdminSupport, FCC-Repairs, FCC-Contact										
28	100%	Initial Configuration	96.5 days	Thu 06/01/22	Wed 25/05/22												
29	100%	Data capture spreadsheets issued	0 days	Thu 06/01/22	Thu 06/01/22.5		Rachel Cole										
30	100%	FCC review business rules (eg, travel, locations, operatives)	50 days	Wed 23/02/22	Fri 06/05/22 31FF-4 days		FCC-IT, FCC-AdminSupport, FCC-Repairs, FCC-Contact										
31	100%	Data capture spreadsheets completed and returned	20 days	Tue 12/04/22	Thu 12/05/22 16FS-17 days		FCC-Contact, FCC-IT, FCC-AdminSupport, FCC-Repairs										
32	100%	Enable/check FCC-Advanced access (infrastructure and citrix client)	10 days	Tue 03/05/22	Tue 17/05/22 33SF		FCC-IT										
33	100%	Initial DRS data load	5 days	Tue 17/05/22	Mon 23/05/22 17,16		Mike Nolan	Mike Nolan									
34	100%	DRS Solution Presentation	1 day	Wed 25/05/22	Wed 25/05/22 33FS+1 day		FCC-Board, Mike Nolan, Tony Sanghera	FCC-Board, Mike Nolan, Tony Sanghera									
35	100%	Initial Configuration Complete	0 days	Wed 25/05/22	Wed 25/05/22 34												
36	100%	Configuration Re-work	13 days	Thu 26/05/22	Wed 15/06/22												
37	100%	Conduct necessary DRS re-work	7 days	Thu 26/05/22	Tue 07/06/22 34		Mike Nolan	Mike Nolan									
38	100%	Present end to end solution	1 day	Fri 10/06/22	Fri 10/06/22 37FS+2 days		FCC-Board, Mike Nolan, Tony Sanghera	FCC-Board, Mike Nolan, Tony Sanghera									
39	100%	Sign Off Configuration for SIT/UAT	0 days	Wed 15/06/22	Wed 15/06/22 37,38		FCC-Board, Sean O'Donnell										
40	100%	Email project team	0 days	Wed 15/06/22	Wed 15/06/22												
41	23%	System Integration and Testing (SIT)	19 days	Thu 16/06/22	Tue 12/07/22												
42	100%	System Integration to Capita OPEN	7 days	Thu 16/06/22	Fri 24/06/22												
43	100%	DRS URL provided to Capita	1 day	Thu 16/06/22	Thu 16/06/22 39		Mike Nolan	Mike Nolan									
44	100%	Capita to connect to DRS [Capita 1d]	4 days	Tue 21/06/22	Fri 24/06/22 43		Capita, FCC-IT	Capita, FCC-IT									
45	0%	Agree test plans/Process	5 days	Thu 16/06/22	Wed 22/06/22 39		FCC-IT										
46	0%	Conduct SIT	12 days	Mon 27/06/22	Tue 12/07/22		Capita, Mike Nolan, FCC-IT										
47	0%	FCC IT to carry out SIT	11 days	Mon 27/06/22	Mon 11/07/22 44												
48	0%	End-to-End System Test [Capita & Advanced 1d]	1 day	Mon 11/07/22	Mon 11/07/22		Capita, Mike Nolan, FCC-IT	Capita, Mike Nolan, FCC-IT									
49	0%	Sign off SIT	0 days	Tue 12/07/22	Tue 12/07/22 48FS+1 day		FCC-IT, Capita, Mike Nolan										
50	0%	Training (Train the Trainer)	5 days	Wed 13/07/22	Tue 19/07/22												
51	0%	DRS Admin Training	1 day	Wed 13/07/22	Wed 13/07/22 49		Mike Nolan, FCC-IT, FCC-AdminSupport	Mike Nolan, FCC-IT, FCC-AdminSupport									
52	0%	DRS Planner Training	1 day	Tue 19/07/22	Tue 19/07/22 51FS+3 days		Mike Nolan, FCC-IT, FCC-AdminSupport	Mike Nolan, FCC-IT, FCC-AdminSupport									
53	0%	Train the Trainer Complete	0 days	Tue 19/07/22	Tue 19/07/22 52												
54	0%	User Acceptance Testing (UAT)	65 days	Wed 08/06/22	Wed 07/09/22												
55	0%	Issue Testing Feedback Spreadsheet	1 day	Wed 08/06/22	Wed 08/06/22 37		Rachel Cole	Rachel Cole									
56	0%	Formulate Process and Systems Testing Plan/Scripts (UAT)	27 days	Thu 16/06/22	Fri 22/07/22 39		FCC-IT, FCC-AdminSupport, FCC-Repairs, FCC-Contact										
57	0%	Review and amend UAT template with scenarios (pre-training)	23 days	Thu 16/06/22	Mon 18/07/22		FCC-AdminSupport, FCC-Contact, FCC-IT, FCC-Repairs										
58	0%	Refine the UAT template post planner training	3 days	Wed 20/07/22	Fri 22/07/22 57,52		FCC-AdminSupport, FCC-Contact, FCC-IT, FCC-Repairs										
59	0%	UAT team preparation (location, access, comms etc.)	8 days	Wed 13/07/22	Fri 22/07/22 49		FCC-IT, FCC-Contact, FCC-AdminSupport, FCC-Repairs										
60	0%	UAT Week 1	6 days	Mon 25/07/22	Mon 01/08/22												
61	0%	Conduct UAT Wk1	5 days	Mon 25/07/22	Fri 29/07/22 53		FCC-Contact, FCC-IT, FCC-AdminSupport, FCC-Repairs										
62	0%	UAT Checkpoint Call 1	0.2 days	Fri 29/07/22	Fri 29/07/22 61FF		Rachel Cole, FCC-Contact, FCC-IT, FCC-AdminSupport, FCC-Repairs	Rachel Cole, FCC-Contact, FCC-IT, FCC-AdminSupport, FCC-Repairs									
63	0%	Issue Resolution wk1	1 day	Mon 01/08/22	Mon 01/08/22 62		Mike Nolan	Mike Nolan									
64	0%	UAT Week 2	6 days	Mon 01/08/22	Mon 08/08/22												
65	0%	Conduct UAT Wk2	5 days	Mon 01/08/22	Fri 05/08/22 62		FCC-Contact, FCC-IT, FCC-AdminSupport, FCC-Repairs										
66	0%	UAT Checkpoint Call 2	0.2 days	Fri 05/08/22	Fri 05/08/22 65FF		Rachel Cole, FCC-Contact, FCC-IT, FCC-AdminSupport, FCC-Repairs	Rachel Cole, FCC-Contact, FCC-IT, FCC-AdminSupport, FCC-Repairs									
67	0%	Issue Resolution wk2	1 day	Mon 08/08/22	Mon 08/08/22 66		Mike Nolan	Mike Nolan									
68	0%	UAT Week 3	6 days	Mon 08/08/22	Mon 15/08/22												
69	0%	Conduct UAT Wk3	5 days	Mon 08/08/22	Fri 12/08/22 66		FCC-Contact, FCC-IT, FCC-AdminSupport, FCC-Repairs										

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70	0%	UAT Checkpoint Call 3	0.2 days	Fri 12/08/22	Fri 12/08/22	69FF	Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
71	0%	Issue Resolution wk3	1 day	Mon 15/08/22	Mon 15/08/22	70	Mike Nolan				Mike Nolan						
72	0%	UAT Week 4	6 days	Mon 15/08/22	Mon 22/08/22												
73	0%	Conduct UAT Wk4	5 days	Mon 15/08/22	Fri 19/08/22	70	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
74	0%	UAT Checkpoint Call 4	0.2 days	Fri 19/08/22	Fri 19/08/22	73FF	Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
75	0%	Issue Resolution wk4	1 day	Mon 22/08/22	Mon 22/08/22	74	Mike Nolan				Mike Nolan						
76	0%	UAT Week 5	6 days	Mon 22/08/22	Tue 30/08/22												
77	0%	Conduct UAT Wk5	5 days	Mon 22/08/22	Fri 26/08/22	74	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
78	0%	UAT Checkpoint Call 5	0.2 days	Fri 26/08/22	Fri 26/08/22	77FF	Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
79	0%	Issue Resolution wk5	1 day	Tue 30/08/22	Tue 30/08/22	78	Mike Nolan				Mike Nolan						
80	0%	UAT Week 6	5 days	Wed 31/08/22	Tue 06/09/22												
81	0%	Conduct UAT Wk6	5 days	Wed 31/08/22	Tue 06/09/22	79	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
82	0%	UAT Checkpoint Call 6	0.2 days	Tue 06/09/22	Tue 06/09/22	81FF	Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
83	0%	Definitive list of issues raised	0 days	Tue 06/09/22	Tue 06/09/22	60,64,68,72,76,80,82	Mike Nolan				06/09						
84	0%	Resolve Go Live Critical Issues/Re-test	1 day	Wed 07/09/22	Wed 07/09/22	83	FCC-Board, Mike Nolan				FCC-Board, Mike Nolan						
85	0%	Sign Off UAT	0 days	Wed 07/09/22	Wed 07/09/22	84	FCC-Board, Sean O'Donnell				07/09						
86	0%	Go Live	67 days	Wed 17/08/22	Fri 18/11/22												
87	0%	Advanced Internal Go Live Preparation	0.5 days	Thu 15/09/22	Thu 15/09/22												
88	0%	Issue Advanced support/AM handover document	0.25 days	Thu 15/09/22	Thu 15/09/22	85F+5 days	Rachel Cole, Advanced Account Manager				Rachel Cole, Advanced Account Manager						
89	0%	Advanced Support/AM handover meeting	0.25 days	Thu 15/09/22	Thu 15/09/22	88	Rachel Cole				Rachel Cole						
90	0%	Rollout	67 days	Wed 17/08/22	Fri 18/11/22												
91	0%	Devise go live cut over plan	5 days	Thu 08/09/22	Wed 14/09/22	85	FCC-IT,FCC-AdminSupport,FCC-Repairs,FCC-Contact				FCC-IT,FCC-AdminSupport,FCC-Repairs,FCC-Contact						
92	0%	FCC Infrastructure/Citrix/Security actions to be added here	33 days	Thu 15/09/22	Mon 31/10/22	91	FCC-IT				FCC-IT						
93	0%	Prepare training material / environment / timetable	15 days	Wed 17/08/22	Thu 08/09/22	94F	FCC-Contact,FCC-AdminSupport				FCC-Contact,FCC-AdminSupport						
94	0%	Training of system end-users	20 days	Thu 08/09/22	Wed 05/10/22	85	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
95	0%	Clear down/prepare Live Environments	1 day	Mon 31/10/22	Mon 31/10/22	94F+17 days	Mike Nolan										
96	0%	Sanity Test Live Environments	1 day	Tue 01/11/22	Tue 01/11/22	95	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
97	0%	Go/No Go Live Decision	1 day	Wed 02/11/22	Wed 02/11/22	96	FCC-Board, Sean O'Donnell				FCC-Board, Sean O'Donnell						
98	0%	Go Live Transition [+Capita booked 1d]	10 days	Thu 03/11/22	Wed 16/11/22	97	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
99	0%	Go Live/Go Live Support	2 days	Thu 17/11/22	Fri 18/11/22	98	Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs,Capita				Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
100	0%	Go Live Complete	0 days	Fri 18/11/22	Fri 18/11/22	99											
101	0%	Setup DRS Test & Train Environments	19 days	Fri 04/11/22	Wed 30/11/22												
102	0%	FCC IT enable/check Advanced access (infrastructure and citrix client)	11 days	Fri 04/11/22	Mon 21/11/22	104F	FCC-IT,Capita										
103	0%	Setup DRS "TEST" Environment	4 days	Mon 21/11/22	Thu 24/11/22												
104	0%	Install DRS Test on Test Environment	1 day	Mon 21/11/22	Mon 21/11/22	99	Faaris Ali				Faaris Ali						
105	0%	Replicate Live DRS config in Test [+Capita booked 1d]	1 day	Tue 22/11/22	Tue 22/11/22	104	Faaris Ali, Mike Nolan				Faaris Ali, Mike Nolan						
106	0%	End to End Validation of Test Environment	1 day	Wed 23/11/22	Wed 23/11/22	105	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
107	0%	Test Environment Set Up Complete - sign-off	1 day	Thu 24/11/22	Thu 24/11/22	106	FCC-IT				FCC-IT						
108	0%	Setup DRS "TRAIN" Train Environment	4 days	Fri 25/11/22	Wed 30/11/22												
109	0%	Install DRS on Train Environment	1 day	Fri 25/11/22	Fri 25/11/22	107	Faaris Ali				Faaris Ali						
110	0%	Replicate Live DRS config in Train [+Capita booked 1d]	1 day	Mon 28/11/22	Mon 28/11/22	109	Faaris Ali, Mike Nolan				Faaris Ali, Mike Nolan						
111	0%	End to End Validation of Train Environment	1 day	Tue 29/11/22	Tue 29/11/22	110	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
112	0%	Train Environment Set Up Complete -- sign-off	1 day	Wed 30/11/22	Wed 30/11/22	111	FCC-IT				FCC-IT						
113	0%	Infosuite	0.94 days	Tue 17/01/23	Tue 14/02/23												
114	0%	Training	8.94 days	Tue 17/01/23	Fri 27/01/23												
115	0%	Remote training session - 1	2.5 hrs	Tue 17/01/23	Tue 17/01/23	100F+39 days	Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
116	0%	Remote training session - 2	2.5 hrs	Wed 18/01/23	Wed 18/01/23	115F+1 day	Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
117	0%	Remote training session - 3	2.5 hrs	Thu 19/01/23	Thu 19/01/23	116F+1 day	Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
118	0%	Post Training Remote Support Session	1 day	Thu 26/01/23	Fri 27/01/23	117F+5 days	Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Mike Nolan,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
119	0%	Training Complete	0 days	Fri 27/01/23	Fri 27/01/23	115,116,117,118											
120	0%	Rollout	12 days	Fri 27/01/23	Tue 14/02/23												
121	0%	Training of system users	10 days	Fri 27/01/23	Fri 10/02/23	119	FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
122	0%	Advanced Support/AM handover meeting	0.5 days	Fri 10/02/23	Mon 13/02/23	121	Advanced Account Manager,Rachel Cole				Advanced Account Manager,Rachel Cole						
123	0%	Customer to agree go live charts	0.5 days	Mon 13/02/23	Mon 13/02/23	122	Mike Nolan,Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs				Mike Nolan,Rachel Cole,FCC-Contact,FCC-IT,FCC-AdminSupport,FCC-Repairs						
124	0%	Go Live/Go Live Support	1 day	Mon 13/02/23	Tue 14/02/23	123	Mike Nolan				Mike Nolan						
125	0%	Rollout Complete	0 days	Tue 14/02/23	Tue 14/02/23	121,122,123,124											
126	0%	Project Sign Off/Lessons Learnt	1 day	Mon 20/02/23	Tue 21/02/23												
127	0%	Meeting to Sign off Project/Lessons Learnt	1 day	Mon 20/02/23	Tue 21/02/23	125F+4 days	FCC-Board,Rachel Cole,Tony Sanghera				FCC-Board,Rachel Cole,Tony Sanghera						
128	0%	Project Complete/Signed Off	0 days	Tue 21/02/23	Tue 21/02/23	127	Sean O'Donnell,FCC-Board,Rachel Cole										
129	100%	FCC DRS Dependencies (inbound)	93 days	Thu 16/12/21	Fri 06/05/22												
130	100%	[D5] SOR Review and implementation	78 days	Thu 16/12/21	Tue 12/04/22		FCC-Board										
131	100%	[D2] Capita OPEN v17 Upgrade: Go-live 25Apr + support	93 days	Thu 16/12/21	Fri 06/05/22		FCC-Board										
132	100%	[D6] Repairs Diagnostic Tool (in-house, date tbc)	0 days	Thu 16/12/21	Thu 16/12/21		FCC-Board										
133	100%	[D4] Van Stock Replenishment via TotalMobile. (date tbc)	0 days	Thu 16/12/21	Thu 16/12/21		FCC-Board										
134	16%	Phase Two	20 days	Mon 02/01/23	Fri 27/01/23												
135	100%	Install OOW	1 day	Mon 02/01/23	Mon 02/01/23		Faaris Ali										
136	100%	Configure OOW	3 days	Mon 02/01/23	Wed 04/01/23		Mike Nolan										
137	0%	OOW Overview	0.5 days	Mon 02/01/23	Mon 02/01/23		FCC-IT, Mike Nolan										
138	0%	Distribute OOW software to all handhelds (MDM)	20 days	Mon 02/01/23	Fri 27/01/23		Rachel Cole,FCC-IT,FCC-Repairs										